



Office of Children  
and Family Services

# The DOMESTIC VIOLENCE *Prevention Act*



2018 Report to the  
Governor and Legislature

Andrew M. Cuomo, Governor  
Sheila J. Poole, Acting Commissioner

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## INTRODUCTION

The need for specialized supports for victims of domestic violence (DV) and their children was officially recognized when New York State enacted the Domestic Violence Prevention Act in 1987. This law (Article 6-A, 459-a et. seq. of the New York State Social Services Law [SSL]) requires local departments of social services (LDSSs) to provide shelter and services to victims of domestic violence and establishes mainstream funding mechanisms for these programs.

As a result of the Domestic Violence Prevention Act, the New York State Office of Children and Family Services (OCFS) promulgated regulations that

- promote standards for the establishment and operation of residential and non-residential domestic violence programs, and
- establish LDSS responsibility for offering and providing domestic violence services, and for instituting financial and contractual arrangements with providers of domestic violence residential services.

These regulations (18 NYCRR Parts 408, 452-455, and 462) can be found [on the OCFS website](http://ocfs.ny.gov/main/dv/regulations.asp) (<http://ocfs.ny.gov/main/dv/regulations.asp>).

The Domestic Violence Prevention Act requires an annual report to the governor and legislature regarding implementation of the Act. SSL§ 459-d specifies the information to be included in the report, as follows:

- The number of persons estimated to have been assisted in programs covered by this article
- The number of persons estimated to have been denied shelter and/or services
- The amount of public and private funds for approved programs by services type
- The amount of fund used for the administration and staffing of such programs
- The occupancy rate and length of stay by residential program
- The name and description of new programs developed by service type
- The name and description of programs in danger of closing that received funds and the status of such programs
- The name and description of programs that closed during the reporting year, and the reason for such closure
- The number of individuals who requested and received transitional services and the effect of providing such services to victims of domestic violence and their families
- The name and description of programs that received technical assistance and the effect of such assistance
- The name and description of programs that closed during the reporting year and the reason for such closure
- The number of individuals who requested and received transitional services and the effect of providing such services to victims of domestic violence and their families
- The name and description of programs that received technical assistance and the effect of such assistance
- A schedule showing the approved daily rates of reimbursement payable to residential programs for victims of domestic violence pursuant to section one hundred thirty-one-u of this chapter
- All such other matters as may be necessary to inform the governor and the legislature regarding the implementation and effectiveness of programs covered by this article.

## I. 2018 Annual Report Statistical Requirements<sup>1</sup>

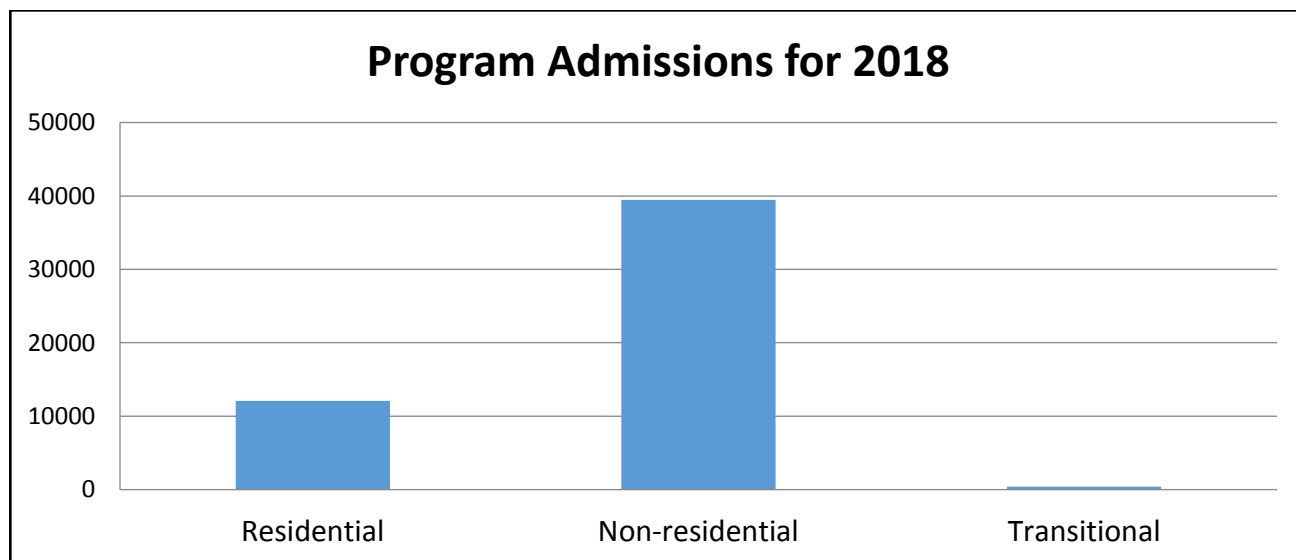
In response to the data requirements for preparing the Domestic Violence Annual Report, OCFS manages a web-based Domestic Violence Information System (DVIS), which addresses the required reporting elements under the purview of OCFS for both its state and federal annual reports. The system is accessible to all approved domestic violence providers in the state.

The following section of the report is the compilation of data for calendar year 2018 reported as of February 19, 2019.

### Summary of 2018 Domestic Violence Statistics:

- **334,214** crisis/hotline calls to individual providers across the state.<sup>2</sup>
- **12,074** adults and children received residential domestic violence services.
- **39,458** adults and children received non-residential domestic violence services.
- **400** adults and children entered transitional housing for victims of domestic violence.
- **11,949** children were denied shelter in domestic violence residential programs in 2018.<sup>3</sup>
- **12,269** adults were denied shelter in domestic violence residential programs in 2018<sup>3</sup>

Program Admissions					
	Residential		Non-Residential		Transitional
	2018		2018		2018
Adults	5,969		35,287		163
Children	6,105		4,171		237
<b>Total</b>	<b>12,074</b>		<b>39,458</b>		<b>400</b>



<sup>1</sup> Some of the data presented was provided by the New York City Human Resources Administration.

<sup>2</sup> Combined total of hotline calls between New York City (81,063) and Rest of State (253,151) due to separate reporting systems.

<sup>3</sup> Denials reported may reflect denials at more than one program, as well as victims and their children that ultimately are able to obtain shelter at another program. Therefore, the numbers likely reflect some duplicate counting. This is due to the confidential nature of DV service provision and the limitations that confidentiality places on data collection.

<b>Average Length of Stay<sup>4</sup></b> (in bed nights)		
<b>New York City<sup>5</sup></b>		<b>2018</b>
Domestic Violence Shelters		120
Safe Dwellings		119
<b>Rest of State</b>		
Domestic Violence Programs <sup>6</sup>		24
Domestic Violence Shelters		39
Safe Dwellings		30

<b>Occupancy Rates</b>		
Formula used to calculate occupancy rates: Bed Nights Utilized ÷ (Licensed Capacity × Days in Year)		
<b>New York City<sup>5</sup></b>		<b>2018</b>
Domestic Violence Shelters		83%
Safe Dwellings		96%
<b>Rest of State</b>		
Domestic Violence Programs <sup>6</sup>		63%
Domestic Violence Shelters		83%
Safe Dwellings		46%

### Transitional Housing Programs Admissions<sup>7</sup>

Agency	County	Total Bed Capacity	Admissions	
			Adult	Child
Brighter Tomorrows, Inc.	Suffolk	9	3	6
Grace Smith House, Inc.	Dutchess	26	3	5
Jewish Board of Family and Children's Services, Inc.	New York	56	24	38
Palladia, Inc.	New York	31	14	17
Safe Horizon, Inc.	New York	81	28	40
Sanctuary for Families, Inc.	New York	141	65	83
Urban Resource Institute	New York	117	26	48

<sup>4</sup> Average length of stay is the mean of all stays in bed nights for each type of residential facility.

<sup>5</sup> New York City does not have any residential programs that fall under the category of "Domestic Violence Programs."

<sup>6</sup> Domestic Violence Programs can shelter up to 30 percent non-domestic violence victims. The numbers presented reflect only domestic violence victims sheltered and do not reflect overall occupancy or length of stay for the programs.

<sup>7</sup> There may be additional transitional programs serving victims of domestic violence not accounted for in this report. OCFS does not license transitional housing. OCFS collects data only on transitional housing programs operated by OCFS-licensed residential domestic violence providers.

## **II. Funding for Approved Domestic Violence Programs**

OCFS collects financial information from all approved residential programs annually. Financial information is also collected from non-residential programs that have associated residential programs. Due to the established time frames for the submission of cost reports, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report was reported by domestic violence providers for fiscal periods ending in 2017.

<b>Total Residential and Non-residential Program Revenues (2017)</b>			
	<b>Residential Programs</b>	<b>Non-residential Programs</b>	<b>All Programs</b>
Government Revenue	\$91,354,684	\$70,218,512	\$161,573,196
Private Revenue	\$6,259,741	\$16,625,983	\$22,885,724
<b>Total</b>	<b>\$97,614,425</b>	<b>\$86,844,495</b>	<b>\$184,458,920</b>

## **III. Domestic Violence Program Events**

### **Programs Opened/Closed in 2018**

- New York City Human Resources Administration suspended intake with New Vista for Families, Inc. in January 2017. On May 30, 2017, the agency's operating certificate was suspended and renewal application denied by OCFS for issues related to health and safety of clients served. After exhausting their Fair Hearing rights to contest the suspension and denial, effective January 22, 2018, the shelter was closed.
- My Sister's Place, Inc. voluntarily closed My Sister's Place II DV Shelter effective April 2, 2018.

### **Programs in Danger of Closing in 2018**

- None

## **IV. Additional Initiatives**

The New York State Office of Children and Family Services (OCFS) provided technical assistance through a variety of sources to all residential and non-residential domestic violence programs. Through its home and regional offices, OCFS provided on-site monitoring and technical assistance with program and policy development, as well as in licensing, financial and contract issues. OCFS often collaborates with staff from the New York State Office of Temporary and Disability Assistance to assist with reimbursement and LDSS responsibility issues. OCFS contracts with New York State Office for the

Prevention of Domestic Violence (OPDV) to provide training and technical assistance to LDSSs and providers. OCFS also works with the New York State Coalition Against Domestic Violence to provide technical assistance to domestic violence providers. The technical assistance has improved the quality of services, the documentation of program impacts, and the coordination among stakeholders.

The Office of Children and Family Services (OCFS) reviewed existing regulations related to programs providing services (residentially and non-residentially) to victims of domestic violence. The purpose of the review was to bring the current regulations into compliance with current federal/state statute and as applicable, provide clarification to existing requirements. Proposed changes were drafted by OCFS and published on December 19, 2018, for public comment. The public comment period ended February 17, 2019 and OCFS is currently reviewing the public comments received.

## V. OCFS-Approved and Licensed Domestic Violence Service Providers by County

<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>ALBANY</b>				
Equinox, Inc. 102 Hackett Blvd. Albany, NY 12209 Business Phone: (518)434-6135	DV Shelter	\$93.92	88.11%	44
	Non-Residential	NA	NA	NA
<b>ALLEGANY</b>				
ACCORD, Inc. P.O. Box 573 Belmont, NY 14813-0573 Business Phone: (585)268-7605	Safe Dwelling	\$91.63	35.07%	43
	Non-Residential	NA	NA	NA
<b>BROOME</b>				
SOS Shelter, Inc. (dba RISE-NY) P.O. Box 393 Endicott, NY 13761 Business Phone: (607)748-7453	DV Shelter	\$112.22	71.37%	17
	Non-Residential	NA	NA	NA
<b>CATTARAUGUS</b>				
Cattaraugus Community Action, Inc. 25 Jefferson Street Salamanca, NY 14779 Business Phone: (716)945-1041	Safe Dwelling	\$83.07	45.94%	22
	Non-Residential	NA	NA	NA
<b>CAYUGA</b>				
Cayuga/Seneca Community Action Agency, Inc. 89 York Street Auburn, NY 13021 Business Phone: (315)255-1703	Safe Dwelling	\$83.07	60.88%	31
	Non-Residential	NA	NA	NA
<b>CHAUTAQUA</b>				
Salvation Army of Jamestown, The P.O. Box 368 Jamestown, NY 14702-0368 Business Phone: (716)661-3894	DV Program	\$112.22	51.78%	21
	Non-Residential	NA	NA	NA
<b>CHEMUNG</b>				
Salvation Army of Elmira-Safehouse 414 Lake Street Elmira, NY 14902-0293 Business Phone: (607)732-0314	DV Shelter	\$112.22	38.92%	22
	Non-Residential	NA	NA	NA
<b>CHENANGO</b>				
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Non-Residential	NA	NA	NA
<b>CLINTON</b>				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$83.07	51.60%	25
	Non-Residential	NA	NA	NA
<b>COLUMBIA</b>				
Community Action of Greene County, Inc. 7856 Rte. 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$112.22	74.76%	35
	Non-Residential	NA	NA	NA
<b>CORTLAND</b>				
YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone: (607)753-3639	Safe Dwelling	\$83.07	39.09%	24
	Non-Residential	NA	NA	NA
<b>DELAWARE</b>				
Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782- Business Phone: (607)746-1720	Safe Dwelling	\$83.07	18.20%	18
	Non-Residential	NA	NA	NA



<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>DUTCHESS</b>				
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone: (845)452-1110	Non-Residential	NA	NA	NA
Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone: (845)471-3038	DV Shelter	\$108.96	90.91%	42
	Non-Residential	NA	NA	NA
House of Faith Ministry, Inc. (dba Hudson Valley House of Hope) P.O. Box 1326 Wappinger Falls, NY 12590 Business Phone: (845)765-0293	DV Shelter	\$112.22	75.83%	52
<b>ERIE</b>				
Child & Family Services of Erie County (dba Haven House) P.O. Box 451, Ellicott Station Buffalo, NY 14205 Business Phone: (716)884-6000	DV Shelter	\$87.92	82.81%	30
	Non-Residential	NA	NA	NA
Erie County District Attorney's Office 25 Delaware Avenue, 7th Floor Buffalo, NY 14202 Business Phone: (716)858-2424	Non-Residential	NA	NA	NA
Erie County Sheriff's Office One Sheriff's Drive Orchard Park, NY 14127 Business Phone: (716)667-5259	Non-Residential	NA	NA	NA
Family Justice Center of Erie County, Inc. 438 Main St., Suite 201 Buffalo, NY 14202 Business Phone: (716)558-5261	Non-Residential	NA	NA	NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201- Business Phone: (716)856-7110	Non-Residential	NA	NA	NA
Suicide Prevention & Crisis Services, Inc. 100 River Rock Drive Buffalo, NY 14207 Business Phone: (716)834-2310	Non-Residential	NA	NA	NA
<b>ESSEX</b>				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Non-Residential	NA	NA	NA
<b>FRANKLIN</b>				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$76.04	20.61%	29
	Non-Residential	NA	NA	NA
<b>FULTON</b>				
Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone: (518)725-4310	Safe Dwelling	\$91.63	58.75%	23
	Non-Residential	NA	NA	NA
<b>GENESEE</b>				
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone: (585)343-5808	Safe Dwelling	\$91.63	28.85%	26
	Non-Residential	NA	NA	NA
<b>GREENE</b>				
Community Action of Greene County, Inc. 7856 Rte. 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$112.22	51.59%	45
	Non-Residential	NA	NA	NA

<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>HAMILTON</b>				
Hamilton County Department of Social Services 139 White Birch Lane Indian Lake, NY 12842 Business Phone: (518)648-6131	Non-Residential	NA	NA	NA
<b>HERKIMER</b>				
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone: (315)894-1860	Safe Dwelling	\$91.63	33.73%	38
	Non-Residential	NA	NA	NA
<b>JEFFERSON</b>				
Victims Assistance Center of Jefferson County, Inc. 418 Washington Street Watertown, NY 13601 Business Phone: (315)782-1823	DV Program	\$112.22	33.49%	9
	Non-Residential	NA	NA	NA
<b>LEWIS</b>				
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367- Business Phone: (315)376-8202	Safe Dwelling	\$83.07	11.30%	11
	Non-Residential	NA	NA	NA
<b>LIVINGSTON</b>				
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone: (585)658-3940	DV Program	\$112.22	71.48%	36
	Non-Residential	NA	NA	NA
<b>MADISON</b>				
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Safe Dwelling	\$83.07	33.94%	27
	Non-Residential	NA	NA	NA
<b>MONROE</b>				
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618- Business Phone: (585)244-8400	Non-Residential	NA	NA	NA
	Willow Domestic Violence Center of Greater Rochester, Inc. (formally Alternatives for Battered Women, Inc.) P.O. Box 39601 Rochester, NY 14604 Business Phone: (585)232-5200	DV Shelter	\$93.92	99.59%
Non-Residential		NA	NA	NA
<b>MONTGOMERY</b>				
Catholic Charities of Montgomery County 55 East Main Street, Suite 100 Johnstown, NY 12095 Business Phone: (518)842-3489	Safe Dwelling	\$91.63	61.80%	24
	Non-Residential	NA	NA	NA
<b>NASSAU</b>				
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone: (516)431-1135	Non-Residential	NA	NA	NA
	The Safe Center LI, Inc. 15 Grumman Road West, Suite 1000 Bethpage, NY 11714 Business Phone: (516)465-4700	DV Shelter	\$112.22	84.98%
Non-Residential		NA	NA	NA
<b>NEW YORK CITY</b>				
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone: (718)739-6200	DV Shelter	\$130.68	77.55%	76
	Non-Residential	NA	NA	NA

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Center for the Elimination of Violence in the Family, Inc. <sup>8</sup> 25 Chapel Street - Suite 904 Brooklyn, NY 11201- Business Phone: (718)254-9134	DV Shelter	\$103.93	87.67%	42
	DV Shelter	\$97.99	97.01%	80
	DV Shelter	\$97.99	96.74%	80
City of New York Human Resources Administration 150 Greenwich St., 4 WTC, 43rd Floor New York, NY 10006 Business Phone: (212)331-4535	DV Shelter	\$0.00	58.33%	97
Edwin Gould Services for Children & Families 151 Lawrence Street - Floor 5 Brooklyn, NY 11201-5240 Business Phone: (646)315-7633	Non-Residential	NA	NA	NA
Food First Family Project, Inc. 165 Conover Street Brooklyn, NY 11231 Business Phone: (718)287-2657	DV Shelter	\$100.97	97.97%	92
Freedom House for People with Disabilities, Inc. 270 East 2nd Street New York, NY 10009-7815 Business Phone: (212)677-6668	DV Shelter	\$100.97	99.36%	129
Good Shepherd Services 305 7th Avenue, 9th Floor New York, NY 10001 Business Phone: (718)788-6947	DV Shelter	\$124.61	96.93%	132
HELP Family Services Corporation 115 East 13th St. New York, NY 10003 Business Phone: (718)922-7980	DV Shelter	\$100.97	84.15%	124
	Non-Residential	NA	NA	NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone: (212)475-6400	DV Shelter	\$100.97	85.86%	130
Jewish Board of Family & Children's Services, Inc. 135 West 50th Street New York, NY 10020 Business Phone: (212)262-7655	DV Shelter	\$100.97	96.54%	128
	DV Shelter	\$100.97	89.97%	106
	Safe Dwelling	\$94.75	90.49%	147
New Vista for Families, Inc. <sup>9</sup> 177 Lindenwood Road Staten Island, NY 10308 Business Phone: (718)727-1910	DV Shelter	\$120.89	0%	0
New York Asian Women's Center, Inc. (dba WomanKind) 32 Broadway, 10th Floor New York, NY 10004 Business Phone: (212)732-5230	DV Shelter	\$124.61	89.84%	120
	DV Shelter	\$124.61	94.47%	131
	Non-Residential	NA	NA	NA
New York City Gay & Lesbian Anti-Violence Project 116 Nassau St., 3rd Floor New York, NY 10038 Business Phone: (212)714-1184	Non-Residential	NA	NA	NA
Ohel Children's Home & Family Services 1268 East 14th St. Brooklyn, NY 11230 Business Phone: (718)851-6300	Safe Dwelling	\$84.24	78.71%	165
Palladia, Inc. 463 Seventh Ave. New York, NY 10018 Business Phone: (212)979-8800	DV Shelter	\$100.97	83.98%	106
Queens Legal Services Corporation 89-00 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone: (347)592-2200	Non-Residential	NA	NA	NA

<sup>8</sup> This date represents January – June 2018. Effective June 28, 2018 Center for the Elimination of Violence in the Family Inc. merged with Urban Resource Center.

<sup>9</sup> New Vista for Families Inc. closed January 22, 2018. No residents had been in shelter in 2018.

<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone: (212)577-7700	DV Shelter	\$100.97	87.89%	103
	DV Shelter	\$100.97	89.42%	126
	DV Shelter	\$100.97	94.94%	131
	DV Shelter	\$100.97	93.38%	105
	DV Shelter	\$100.97	91.76%	140
	DV Shelter	\$124.61	98.33%	160
	Safe Dwelling	\$94.75	105.05%	113
Sanctuary for Families, Inc. P.O. Box 1406, Wall Street Station New York, NY 10268-1406 Business Phone: (212)349-6009	DV Shelter	\$124.61	78.49%	70
	Safe Dwelling	\$94.75	85.08%	105
	Safe Dwelling	\$94.75	103.80%	95.75
	Safe Dwelling	\$94.75	81.23%	104
	Non-Residential	NA	NA	NA
Seamen's Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone: (718)447-7740	Non-Residential	NA	NA	NA
Urban Justice Center 350 Jay Street, 14th Floor Brooklyn, NY 11201 Business Phone: (718)875-9400	Non-Residential	NA	NA	NA
Urban Resource Institute <sup>10</sup> 75 Broad Street, Suite 505 New York, NY 10004 Business Phone: (646)588-0030	DV Shelter	\$100.97	100.95%	142
	DV Shelter	\$100.97	97.73%	134
	DV Shelter	\$100.97	93.54%	143.63
	DV Shelter	\$100.97	93%	118
	DV Shelter	\$100.97	98.42%	121
	DV Shelter	\$100.97	88.07%	103
	DV Shelter	\$100.97	106.81%	88
	DV Shelter	\$100.97	97.85%	81
	DV Shelter	\$107.04	92.8%	45
Violence Intervention Program, Inc. P.O. Box 1161, Triborough Station New York, NY 10035 Business Phone: (212)410-9080	Safe Dwelling	\$85.83	92.54%	143
	Non-Residential	NA	NA	NA
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone: (212)873-2600	DV Shelter	\$100.97	93.63%	139
	DV Shelter	\$100.97	95.81%	182
	DV Shelter	\$107.04	91.75%	111
	Safe Dwelling	\$94.75	89.69%	102
<b>NIAGARA</b>				
Pinnacle Community Services Inc. (formally Family & Children's Service of Niagara, Inc.) <sup>11</sup> 1522 Main Street Niagara Falls, NY 14305 Business Phone: (716)285-6984	DV Program	\$112.22	60.40%	21
	Non-Residential	NA	NA	NA
YWCA of the Niagara Frontier, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone: (716)433-6714	Safe Dwelling	\$91.63	29.71%	12
	Non-Residential	NA	NA	NA
<b>ONEIDA</b>				
YWCA of the Mohawk Valley 7 Rutger Park Utica, NY 13501 Business Phone: (315)732-2159	DV Program	\$112.22	55.77%	36
	Safe Dwelling	\$91.63	37.49%	56
	Non-Residential	NA	NA	NA
<b>ONONDAGA</b>				
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone: (315)475-1688	Non-Residential	NA	NA	NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204- Business Phone: (315)475-6153	Non-Residential	NA	NA	NA

<sup>10</sup> The last 3 DV Shelters listed under Urban Resource Institute represents data from July – December 2018 for the 3 DV Shelters previously under Center for the Elimination of Violence in the Family Inc.

<sup>11</sup> Effective October 25, 2018 Family & Children's Service of Niagara Inc. changed their corporation name to Pinnacle Community Services, Inc.

<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>		<b>Occupancy Rate</b>		<b>Average Length of Stay</b>
Vera House, Inc. 723 James St. Syracuse, NY 13203 Business Phone: (315)425-0818	DV Program	\$94.28		86.95%		26
	Safe Dwelling	\$91.63		65.81%		34
	Non-Residential	NA		NA		NA
<b>ONTARIO</b>						
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315)789-2613	Non-Residential	NA		NA		NA
<b>ORANGE</b>						
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	DV Shelter	\$112.22		87.33%		33
	Non-Residential	NA		NA		NA
<b>ORLEANS</b>						
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone: (585)589-3159	Non-Residential	NA		NA		NA
PathStone Corporation 400 East Avenue Rochester, NY 14607 Business Phone: (585)340-3300	Safe Dwelling	\$91.63		27.34%		53
<b>OSWEGO</b>						
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone: (315)342-1544	DV Program	\$112.22		37.78%		23
	Non-Residential	NA		NA		NA
<b>OTSEGO</b>						
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone: (607)433-8038	Safe Dwelling	\$91.63		43.50%		17
	Non-Residential	NA		NA		NA
<b>PUTNAM</b>						
Putnam/Northern Westchester Women's Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone: (845)628-9284	DV Shelter	\$112.22		94.76%		58
	Non-Residential	NA		NA		NA
<b>RENSSELAER</b>						
Unity House of Troy, Inc. 504 Broadway Troy, NY 12180 Business Phone: (518)274-2607	DV Shelter	\$102.92		95.16%		37
	Non-Residential	NA		NA		NA
<b>ROCKLAND</b>						
Center for Safety and Change, Inc. 9 Johnsons Lane New City, NY 10956 Business Phone: (845)634-3391	DV Shelter	\$112.22		89.74%		66
	Non-Residential	NA		NA		NA
<b>SARATOGA</b>						
Domestic Violence and Rape Crisis Services of Saratoga County (dba WellSpring) 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone: (518)583-0280	Safe Dwelling	\$91.63		81.70%		50
	Non-Residential	NA		NA		NA
Mechanicville Area Community Services Center P.O. Box 30 Mechanicville, NY 12118 Business Phone: (518)664-8322	Non-Residential	NA		NA		NA
<b>SCHENECTADY</b>						
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone: (518)374-3394	DV Shelter	\$112.22		92.44%		25
	Non-Residential	NA		NA		NA

<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>SCHOHARIE</b>				
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone: (518)234-3581	Safe Dwelling	\$91.63	69.01%	48
	Non-Residential	NA	NA	NA
<b>SCHUYLER</b>				
Catholic Charities of Chemung/Schuyler 105 Ninth St., Unit 20 Watkins Glen, NY 14891- Business Phone: (607)535-2050	Non-Residential	NA	NA	NA
<b>SENECA</b>				
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone: (315)568-6859	Non-Residential	NA	NA	NA
<b>ST. LAWRENCE</b>				
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617- Business Phone: (315)379-9845	Safe Dwelling	\$83.07	36.71%	23
	Safe Home Network	\$37.06	0%	0
	Non-Residential	NA	NA	NA
<b>STEUBEN</b>				
Steuben Churchpeople Against Poverty, Inc., (dba Arbor Development) P.O. Box 31 Bath, NY 14810-0031 Business Phone: (607)776-7664	DV Program	\$112.22	64.68%	22
	Non-Residential	NA	NA	NA
<b>SUFFOLK</b>				
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone: (631)395-3116	DV Program	\$112.22	90.53%	42
	Non-Residential	NA	NA	NA
L.I. Against Domestic Violence 320 Carleton Ave. Suite 8000 Central Islip, NY 11722 Business Phone: (631)666-7181	DV Shelter	\$112.22	83.84%	30
	Non-Residential	NA	NA	NA
Retreat, Inc., The 13 Good Friend Drive East Hampton, NY 11937- Business Phone: (631)329-4398	DV Shelter	\$112.22	76.50%	53
	Non-Residential	NA	NA	NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 428 Holbrook, NY 11741 Business Phone: (631)360-3730	Non-Residential	NA	NA	NA
<b>SULLIVAN</b>				
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	Non-Residential	NA	NA	NA
<b>TIOGA</b>				
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone: (607)687-6887	Safe Dwelling	\$83.07	81.16%	47
	Safe Home Network	\$33.97	0%	0
	Non-Residential	NA	NA	NA
<b>TOMPKINS</b>				
Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone: (607)277-3203	Safe Dwelling	\$91.63	50.84%	26
	Non-Residential	NA	NA	NA
<b>ULSTER</b>				
Family of Woodstock, Inc. P.O. Box 3516 Kingston, NY 12402 Business Phone: (845)679-2485	DV Shelter	\$112.22	71.14%	40
	Non-Residential	NA	NA	NA

<b>County/Agency</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>		<b>Occupancy Rate</b>		<b>Average Length of Stay</b>
<b>WARREN/WASHINGTON</b>						
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone: (518)793-9496	Safe Dwelling	\$91.63		65.54%		46
	Non-Residential	NA		NA		NA
<b>WAYNE</b>						
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513- Business Phone: (315)331-1171	Safe Dwelling	\$83.07		44.72%		25
	Safe Dwelling	\$76.04		44.38%		35
	Non-Residential	NA		NA		NA
<b>WESTCHESTER</b>						
Hope's Door, Inc. 50 Broadway, Suite 01 Hawthorne, NY 10532 Business Phone: (914)747-0828	DV Shelter	\$112.22		81.38%		82
	Non-Residential	NA		NA		NA
My Sister's Place <sup>12</sup> 3 Barker Avenue, 5th Floor White Plains, NY 10601 Business Phone: (914)683-1333	DV Shelter	\$112.22		86.79%		64
	DV Shelter	\$108.96		44.12%		122
	Non-Residential	NA		NA		NA
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone: (914)995-5972	Non-Residential	NA		NA		NA
<b>WYOMING</b>						
Planned Parenthood of Western New York (dba Restore) P.O. Box 416 Warsaw, NY 14569 Business Phone: (585)786-5450	Non-Residential	NA		NA		NA
<b>YATES</b>						
Safe Harbors of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone: (315)536-9654	Non-Residential	NA		NA		NA

<sup>12</sup> My Sister's Place Inc. voluntarily closed My Sister's Place DV Shelter II effective April 2, 2018.



**For further information about this report or its contents, contact:  
Marie Limbach, Supervisor, OCFS Bureau of Domestic Violence Prevention and Victim  
Support (518) 473-8267**

**For a listing of New York State-approved domestic violence service providers  
by county, visit [the OCFS website](https://ocfs.ny.gov/main/dv/dvList.asp) (https://ocfs.ny.gov/main/dv/dvList.asp).**

**For a listing of domestic violence hotline numbers by county, visit [the OPDV website](https://opdv.ny.gov/help/dvhotlines.asp)  
(https://opdv.ny.gov/help/dvhotlines.asp).**

**New York State Domestic Violence Hotline 1-800-942-6906**

**English/Spanish/Multi-language Accessibility. Deaf or hard of hearing: 711**

**New York State Prevention and Parent Help Line: 1-800-342-7472**

**2018 Domestic Violence Report**