

# HEARS Family Line

Help • Empower • Advocate  
Reassure • Support

The HEARS family line assists parents and families by providing resources and referrals to a variety of services. Caring representatives guide families to services including food, clothing, housing, medical and behavioral health care services, parenting education and child care.



**1-888-55-HEARS**

(1-888-554-3277)

Monday - Friday: 8:30 a.m. - 4:30 p.m.

<https://ocfs.ny.gov/programs/cwcs/hears.php>



Office of Children  
and Family Services

English