

## New NYePay Login Instructions

Please note that beginning May 19, the way to log into NYePay will change, and you will not be able to access the new site until May 19, 2021.

NYePay will begin using NY.gov ID to access your account on May 19, 2021. A NY.gov ID account provides secure electronic access to these services and protects you against unauthorized access to your information. It also provides technology, policies and a network of support to prevent unauthorized access to confidential information.

Having a NY.gov ID account also means only one user ID/password to remember and the ability to access participating online services anywhere, anytime. Many government services are now available online, including MyDMV, tax services and unemployment benefits.

If you need assistance, please contact the OCFS Electronic Payment Call Center at 1-877-437-7855 or email [ocfs.sm.electronic.payments@ocfs.ny.gov](mailto:ocfs.sm.electronic.payments@ocfs.ny.gov)

Please follow the steps below to create your NY.gov ID account.

Click on the link to access the site to begin creating your NY.gov ID and access NYePay

<https://hs.ocfs.ny.gov/nyepay/>

Steps to create NY.gov ID for NYePay:

1. Click Sign Up button



# NYEPAY



EPAY001

This site allows users to create an NYePay account and log in to retrieve information pertaining to their account.

### New User

If you need to create an NYePay Account, Or if you have an existing NYePay account, you need to link a NY.gov ID for NYePay, just click Sign Up.

Sign Up

### Returning User

Already have NYePay linked to NY.gov? Sign in here

NY.gov

2. Enter vendor identification details, such as county where your subsidy is from, Vendor ID and date of birth.

JavaScript and Cookies must be enabled to use this Web Site.  
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### 3. Account Creation:

1. If you already have a NY.Gov ID, you need to link it for NYePay. Enter the NY.Gov ID you wish to link, an email associated with your NY.Gov ID and phone number, and click Submit button.

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Email Verification: Check your registered email, enter verification code and click Verify & Continue button. If you haven't received code, click Resend Code button to request new email with verification code.

The screenshot shows the NYePay website interface. At the top left is the New York State logo. The navigation menu includes 'Services', 'News', 'Government', and 'Local'. A search bar is located at the top right. Below the navigation is the 'NYEPAY' logo and the 'Office of Children and Family Services' logo. The main content area displays a welcome message for a user, followed by an 'Email Verification' section. It states: 'A verification code was sent to your [redacted] please check your email enter code to continue.' Below this is an input field for the 'Email Verification Code' and two buttons: 'Resend Code' and 'Verify & Continue'. A footer at the bottom contains the text: 'JavaScript and Cookies must be enabled to use this Web Site. OCFS Home | FAQ | Contact Us | NYePay Home'.

After verification is successful, your NY.gov ID will be linked with NYePay. Click NY.gov button to sign in to NYePay online account.

The screenshot shows the NYePay website interface after successful verification. The layout is identical to the previous screenshot, but the main content area displays a 'Congratulations!' message: 'Your NY.Gov ID username was successfully linked'. Below this message is a 'Sign in here' section with a button labeled 'NY.Gov'. The footer at the bottom contains the text: 'JavaScript and Cookies must be enabled to use this Web Site. OCFS Home | FAQ | Contact Us | NYePay Home'.

2. A temporary password will be emailed for newly created NY.gov ID accounts for NYePay.

NEW YORK STATE  
Services News Government Local  
Q Search

NYEPAY  
NEW YORK STATE Office of Children and Family Services  
EPAY013

Welcome [redacted]. If this is not you, [Click here](#).

**Congratulations!**

A temporary password was sent to your registered email [redacted].

Sign in here

NYGov

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[OCFS Home](#) | [FAQ](#) | [Contact Us](#) | [NyePay Home](#)

## NY.gov ID Login


News Government Local

NY.gov ID Help Desk Information Privacy Policy Terms of Service

**NY.gov ID**

Username:  
Test [redacted]

Password:  
[redacted]

I'm not a robot  reCAPTCHA  
Privacy - Terms

**Sign In**

Forgot your [Username](#) or [Password](#)

[NY.gov ID - Terms of Service](#)

**Don't have an Account?**

New users set up security questions/answers:



For security purposes, please set the following questions/answers. These will be used for password recovery.

\* indicates required field

\*Question 1

\*Answer

\*Confirm Answer

\*Question 2

\*Answer

\*Confirm Answer

\*Question 3

\*Answer

\*Confirm Answer

Save and Continue

## Set up new password:



You have to change your password to continue.



New Password:

Confirm Password:

Change Password