Analyst generates MER request

Claimant Release form scanned as part of MER request.

MER History Data Base

MOD Proc. creates CPL task; generates paper, FAX or data transfer request; forwards to Reg’l Proc. for transmission.

Analyst generates MER request

MER Field request downloaded overnight

Reports & Vouchers are Receipted.

Treating Source returns MER Report information & Vouchers to Regional Office.

MER paper request to Treating Source.

FAXed MERs

MER FAX request to Treating Source.

MER FAX request to Treating Source.

MER Reg.

Receipted Report (MER payment records) retained on the Module Processor.

Analyst Reviews Report; verifies the Report has been receipted for payment, & files it in the Case folder.

Case File

Reports

Receipted Report (MER payment records) retained on the Module Processor.

Report Path

MER Processing
CE Data Transfer Overview

DDD ACPS Network

Analyst orders CE

Selection of Data Transfer Provider

Dept. of Family Assistance Intranet

ODD FTP (NT) Secure Server

CE Data Files for Upload and Download:
- Digital Certification
- Encrypted Data

Firewall File Server

Central Fiscal Processor File Server

(Via Internet)

Provider's PC

- Digital Certificate
- Encrypted Data
Personnel Directory
(Including Veterans Service Agencies)

Western Region:
Donovan State Office Bldg., 125 Main Street, Room 231;
Buffalo, NY 14203-3042
FAX: (716) 847-3410
Joseph H. Vogtli, Jr., Deputy Director (716) 847-3414
Deborah A. Lewis, Secretary (716) 847-3414
Andrew Czek, Senior Counselor (315) 798-5828
Bernie Dotterweich, Senior Counselor (716) 847-3409

New York State Claims Offices
New York City: c/o VA Regional Office
245 W. Houston Street, Room 206; New York, NY 10014
FAX: (212) 807-4021
Christopher Podgus, Senior Counselor (212) 807-3162
Joanne C. Reich, Senior Counselor (212) 807-3162
Joanne Marin, Secretary (212) 807-3162

Buffalo: c/o VA Regional Office, 307-06
111 W. Huron St - 1st Flr. Rm 22; Buffalo, NY 14202-2638
FAX: (716) 551-5947
Gerry Grace, Senior Counselor (716) 551-5227
James Graziadei, Senior Counselor (716) 551-5227
Mark Amico, SVC (716) 551-5227
Roseanne Zielinski, Prgm Aide (M, W, F) (716) 551-5227
Sue Glosenger, Program Aide (716) 551-5227
Sandra Dailey, Secretary (716) 551-5227
Urgent calls only (716) 551-4824

Program Development
David T. Wallingford, Deputy Director (518) 486-5251
for Program Development

Blind Annuity
Salvatore Costanzo, Special Assistant to the Director (518) 473-0898

Counseling & Claims Service:
Eastern Region:
c/o VA Regional Office; 245 W. Houston St, Rm 206
New York, NY 10014
FAX: (212) 807-4021
Benjamin Weisbroth, Deputy Director (212) 807-3166
Lisa McClain, Secretary (212) 807-3166
Jacqueline Gray, Secretary (518) 474-3727
Nathan King, Senior Counselor (631) 266-6702
Steven Strandberg, Senior Counselor (845) 831-2000 EXT. 5449
Earl Wallace, Senior Counselor (518) 626-5680

Bureau of Veterans Education
#5 Empire State Plaza, Suite 2836, Albany, NY 12223-1551
FAX: (518) 474-5583
James Bombard, Chief (518) 474-5322
Craig Farley, Supervisor (518) 474-7606
Jeffrey Kaye, Associate (518) 474-7606
Wallace Williams, Associate (518) 474-7606
Janice Piche, Secretary (518) 474-5322
Jean Kirk, Secretary (518) 474-7606

116 W. 32nd Street, 5th Floor, New York, NY 10001
FAX: (212) 564-8443
Alfred Epstein, Associate (212) 564-8414
John Scarimbolo, Associate (212) 564-8414
Juan Forges, Associate (212) 564-8414
Othella Roberts, Keyboard Specialist (212) 564-8414
Charlene Parker, Keyboard Specialist (212) 564-8414

(November 3, 2003)
**ALBANY - E**
NEW YORK STATE
Division of Veterans' Affairs
c/o VA Medical Center
113 Holland Ave, Rm A313
Albany, NY 12208
Gerald Ladouceur, SVC
Charles Pompey, SVC (M, Th)
Bobbi-Jo Jones, Sect'y
(518) 626-5680
FAX: (518) 626-5684

**ALBANY - W**
Call Cattaraugus County DVA
(716) 372-3929

**BRONX - E**
Division of Veterans’ Affairs
VA Medical Center
130 W. Kingsbridge Road
Bronx, NY 10468
Bill Trotter, SVC (Ext. 6361)
Ethel Calloway, Sect’y (Ext. 6361)
(718) 438-2505

**BROOME - W**
Division of Veterans’ Affairs
County Office Bldg - 4th Floor
44 Hawley Street, Box 1766
Binghamton, NY 13902-1766
Alan Petrush, SVC
Joveta Sammon, Secretary
(607) 724-1299
FAX: (607) 778-2148

**CATTARAUGUS - W**
Division of Veterans’ Affairs
c/o VA CBOC
623 Main St Rms 100-101
Olean, NY 14760
Louis Saracina, SVC
(716) 372-3929
FAX: (716) 373-1391

**CAYUGA - W**
Division of Veterans’ Affairs
County Office Building
160 Genesee St., - 2nd Floor
Auburn, NY 13021-3484
Sue Null, SVC (Tu, W, Th)
(315) 253-1282
FAX: (315) 253-1154

**CHAUTAUQUA - W**
Division of Veterans’ Affairs
c/o Chautauqua WORKS
23 East Third Street
Jamestown, NY 14701
Bill Stroh, SVC (ex 2nd & 4th F)
(716) 487-5121
Toll-free: 1-877-424-9031
FAX: (716) 664-9184

**CHEMUNG - W**
Division of Veterans’ Affairs
Mark Twain Building
149 West Gray Street, #204
Elmira, NY 14901-3032
Michael Lehmann, SVC (ex. 3rd W)
Linda Siglin, Secretary
(607) 733-2178
FAX: (607) 733-0921

**CHENANGO - W**
Division of Veterans’ Affairs
24 Conkey Avenue, Box 109
Norwich, NY 13815
Terry Bresina, SVC
Shirley Golden, Secretary
(607) 684-9000
FAX: (607) 684-9000

**CLINTON - E**
Division of Veterans’ Affairs
County Government Center
137 Margaret St, Suite 106
Plattsburgh, NY 12901-2974
Wayne C. Evans, SVC
(518) 565-4720

**COLUMBIA - E**
Division of Veterans’ Affairs
Co Ofc Bldg - 401 State Street
Hudson, NY 12534-1915
Robert Tomaszewski, SVC (M,F)
Rebecca Juliano, Secretary
(518) 828-9511
FAX: (518) 671-6149

**CORTLAND - W**
Division of Veterans' Affairs
1104 Commons Avenue
Cortland, NY 13045
Ed Tenorio, SVC (W) 8am – 12pm
(607) 662-1517

**DELAFIELD - E**
Division of Veterans’ Affairs
Civic Center
Sidney, NY 13838-1266
Simon Jackson, SVC
Kathryn Carvin, Program Aide
(607) 563-2002 (M, W, F)
FAX: (607) 563-2002

**DUTCHESS - E**
Division of Veterans’ Affairs
County Office Building
22 Market Street, 4th Floor
Poughkeepsie, NY 12601-3222
Thomas Walker, SVC (M,Tu,W,Th)
(845) 486-2060
FAX: (845) 486-6452

**ERIE - W**
Division of Veterans’ Affairs
Hudson Valley Health Care Sys
(Mailing Address: PO Box 633)
Bldg. 18 - Room E102
Castle Point, NY 12511
Jim Metzger, SVC (W, Th)
Steve Ryther, SVC
Gina Thomaselli, Secretary
(845) 831-2000 ext. 5449
FAX: (845) 838-2864

**ERIE - W**
Division of Veterans’ Affairs
Co Ofc Bldg
3495 Bailey Ave, Room 104-C
Buffalo, NY 14215
Kevin Justian, SVC (Ex. W)
Tracy Kinn, SVC (Ex. Th)
Pauline Seiferth, Program Aide
(716) 862-8902
FAX: (716) 862-6703

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<th>County</th>
<th>Region</th>
<th>Address Details</th>
<th>Contact Details</th>
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<td>GENESEE - W</td>
<td>Division of Veterans’ Affairs</td>
<td>c/o VA Medical Center</td>
<td>(585) 343-7500 Ext. 7632</td>
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<td>Bldg. 5 – Room 121</td>
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<td>Batavia, NY 14020</td>
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<td>Kevin Justin, SVC (3rd W)</td>
<td>(585) 943-3703</td>
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<td>HERKIMER - W</td>
<td>Call Fulton County DVA</td>
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<td>Division of Veterans’ Affairs</td>
<td>(518) 725-6786</td>
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<td>109 Mary Street, Suite 1103</td>
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<td>Herkimer, NY 13350-2925</td>
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<td>Mary Erin Blair, SVC</td>
<td>(315) 867-1126 (Th)</td>
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<td>JEFFERSON - W</td>
<td>Call Fulton County VSA</td>
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<td>Division of Veterans’ Affairs</td>
<td>(518) 725-6786</td>
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<td>Dulles State Office Building</td>
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<td>317 Washington Street, 2nd Floor</td>
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<td>Watertown, NY 13601-3741</td>
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<td>Mark Tamkus, SVC</td>
<td>(315) 785-2468</td>
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<td>FAX: (315) 785-2467</td>
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<td>KINGS - E</td>
<td>Call Madison County VSA</td>
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<td>Division of Veterans’ Affairs</td>
<td>(518) 725-6786</td>
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<td>Veterans Job Center</td>
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<td>Brooklyn, NY 11201</td>
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<td>Jose Hernandez, SVC</td>
<td>(718) 473-8295</td>
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<td>Diana Jessamy, Program Aide</td>
<td>(718) 473-8334</td>
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<td>FAX: (718) 473-8284</td>
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<td>LEWIS - W</td>
<td>Call Jefferson County DVA</td>
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<td>Division of Veterans’ Affairs</td>
<td>(315) 785-2468</td>
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<td>Livingston County Campus</td>
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<td>Mount Morris, NY 14510-1689</td>
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<td>Keith Robinson, SVC (M)</td>
<td>(585) 243-7960</td>
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<td>FAX: (585) 243-7961</td>
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<td>MONTGOMERY - E</td>
<td>Call Fulton County VSA</td>
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<td>Division of Veterans’ Affairs</td>
<td>(518) 725-6786</td>
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<td>Keith Robinson, SVC (M)</td>
<td>(315) 431-1000 Ext. 208</td>
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<td>NASSAU - E</td>
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<td>City Hall - Room 400</td>
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<td>1 West Chester Street</td>
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<td>Long Beach, NY 11561</td>
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<td>Dennis Kelly, SVC</td>
<td>(212) 686-7500 Ext. 7086</td>
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<td>Denise Bacon, Secretary</td>
<td>(212) 951-3391</td>
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<td>NEW YORK - E</td>
<td>VA NY Harbor Healthcare Ctr</td>
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<td>Attn: NYS DVA</td>
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<td>423 E. 23rd St, Rm 9144N</td>
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<td>New York, NY 10010</td>
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<td>Dennis Kelly, SVC</td>
<td>(212) 686-7500 Ext. 7086</td>
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<td>Denise Bacon, Secretary</td>
<td>(212) 951-3391</td>
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<td>NIAGARA - W</td>
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<td>Division of Veterans’ Affairs</td>
<td>(716) 285-6786</td>
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<td>New York State Armory</td>
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<td>901 Main Street</td>
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<td>Buffalo Falls, NY 14301-1109</td>
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<td>John Rudy, SVC</td>
<td>(716) 285-6786</td>
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</tbody>
</table>
ONEIDA - W
Division of Veterans’ Affairs
Co Ofc Bldg - 800 Park Avenue
Utica, NY 13501
Mary Erin Blair, SVC (M, Tu, W, F)
Michele Ricci, Program Aide
(315) 798-5828
1-800-541-0151, ext. 5828
FAX: (315) 798-5831

ONONDAGA - W
Division of Veterans’ Affairs
State Office Building, Room 430
333 E. Washington Street
Syracuse, NY 13202-1422
Sue Null, SVC (M, F)
Pam Tanner, SVC (T, W, Th)
Sandra Leslie, Program Aide
(315) 428-4046
FAX: (315) 428-4047

ONTARIO - W
Division of Veterans’ Affairs
Canandaigua VA Medical Center
400 Fort Hill Avenue
Building #7 - Room 16
Canandaigua, NY 14424-1188
Susan Kellogg, SVC
Doreen Hartranft, Prgrm Aide (F)
(585) 393-7752
FAX: (585) 393-8348

ORANGE - E
Call Dutchess County DVA
(845) 831-2000 ext. 5449

ORLEANS - W
Call Ontario County DVA
(585) 393-7752

OSWEGO - W
Division of Veterans’ Affairs
New York State Armory
265 West First Street
Oswego, NY 13126-3028
Pam Tanner, SVC (M, F)
(315) 343-0394

OTSEGO - E
Division of Veterans’ Affairs
242 Main Street
Oneonta, NY 13820-2527
Simon Jackson, SVC
Kathy Carvin, Program Aide
(607) 432-4190 (Tu, Th)

PUTNAM - E
Division of Veterans’ Affairs
110 Old Route 6, Building 3
Carmel, NY 10512
Jim Metzger, SVC (M, Tu, F)
(845) 225-2260
FAX: (845) 225-1421

QUEENS - E
Division of Veterans’ Affairs
Lost Battalion Hall
93-29 Queens Boulevard
Rego Park, NY 11374-1190
SVC (1st & 3rd Th)
(718) 459-1828

RENSSELAER - E
Division of Veterans’ Affairs
County Office Building
1600 Seventh Avenue
Troy, NY 12180-3497
Bill Shea, SVC (M, W, F)
Pat Marciano, PA (M)
(518) 270-2761
FAX: (518) 270-2956

RICHMOND - E
Division of Veterans’ Affairs
Boro Hall Building, Room 313
Staten Island, NY 10301
Desiree Y. Wong, SVC (M, W, Th)
Brenda Woolford, Secretary
(718) 447-8787
FAX: (718) 447-5844

ROCKLAND - E
Division of Veterans’ Affairs
Pascauck Plaza - 9B Perlman Drive
Spring Valley, NY 10977-5281
Milton Steinberg, SVC (M, W, F)
(845) 356-6070
FAX (Call first) (845) 356-0868

ST. LAWRENCE - W
Division of Veterans’ Affairs
New York Armory
225 Elizabeth Street
Ogdensburg, NY 13669-1603
Pete Havens, SVC
Diane Valade, Secretary
(315) 393-0580
FAX: (315) 713-0102

SARATOGA - E
Division of Veterans’ Affairs
Malta Commons Bus Park, Ste 33B
100 Saratoga Village Boulevard
Malta, NY 12020
Bill Shea, SVC (Tu, Th)
Robert Hurtle, SVC (M, F)
Patricia Marciano, PA (T, W, Th, F)
(518) 899-6148
FAX: (518) 899-5052

SCHENECTADY - E
Division of Veterans’ Affairs
430 State Street, Ste 109
Schenectady, NY 12305
Charlie Beers, SVC (Tu, Th)
Karen Swartz, Secretary (Tu, Th)
(518) 377-2738
FAX: (518) 372-2784

SCHOHARIE - E
Division of Veterans’ Affairs
Co Ofc Bldg – Main Street
PO Box 589
Schoharie, NY 12157-0589
Charlie Beers, SVC (1st & 3rd W)
(518) 295-8360
FAX: (518) 295-8482

SCHUYLER - W
Call Tompkins County DVA
(607) 272-1084
**SENECA - W**
Call Cayuga County DVA
(315) 253-1282

**STEUBEN - W**
*send mail to Bath*
Division of Veterans’ Affairs
 c/o Workforce Development
20 Denison Parkway West
Corning, NY 14830
Pete Gilha, SVC (F)
(607) 962-2486

**STUFFOLK - E**
Division of Veterans’ Affairs
Veterans Benefits Office
Bath VA Medical Center
Building 38 - Rm 100
Bath, NY 14810
Pete Gilha, SVC (M, Tu, W, Th)
Richard Cannon, SVC
(607) 776-7455
FAX: (607) 776-9033

**TIOGA - W**
Division of Veterans’ Affairs
 c/o American Legion Post
2 N. Chemung St.
Waverly, NY 14892-1212
Michael Lehmann, SVC
(3rd Wed) (1-4:30 pm)
(607) 733-2178
FAX: (607) 733-0921

**TOMPKINS - W**
Division of Veterans’ Affairs
423 West State Street
Ithaca, NY 14850
Ed Tenorio, SVC
(Ex. Tu, W & Th mornings)
Carol Young, Secretary
(607) 272-1084
FAX: (607) 272-0770

**ULSTER - E**
Division of Veterans’ Affairs
Northport VA Medical Center
79 Middleville Road
Building 9
Northport, NY 11768
Michael Ackerfeld, SVC
Cynthia Falzone, SVC
Darlene Lopez, Secretary
(631) 266-6702
FAX: (631) 266-6703

**WAYNE - W**
Call Ontario County DVA
(585) 393-7752

**WESTCHESTER - E**
Division of Veterans Affairs
Montrose State Veterans Home
198 Albany Post Road
Montrose, NY 10548
Thomas Walker, SVC (F)
(914) 788-6172

**WYOMING - W**
Call Ontario County DVA
(585) 393-7752

**WASHINGTON - E**
Call Warren County DVA
(518) 761-6343
or Washington County VSA
(518) 746-2470

**WILLIAMSBURG - W**
Division of Veterans Affairs
1500 Hospital Road
Erie, PA 16509
Pat Hickey, SVC
(814) 878-3626
FAX: (814) 878-4021
<table>
<thead>
<tr>
<th>COUNTY</th>
<th>VETERANS SERVICE AGENCY</th>
<th>ADDRESS</th>
<th>CONTACTS</th>
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</thead>
<tbody>
<tr>
<td>ALBANY</td>
<td>Veterans Bureau</td>
<td>112 State Street, Room 1205</td>
<td>Edward Hurley, Director (518) 447-7713</td>
</tr>
<tr>
<td></td>
<td>County Office Building</td>
<td>Albany, NY 12207-2017</td>
<td>Bill Carter, Service Officer (518) 447-7712/7710</td>
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<td>FAX: (518) 447-7714</td>
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<tr>
<td>ALLEGANY</td>
<td>Veterans Service Agency</td>
<td>County Office Building</td>
<td>H. Scott Spillane, Director (585) 268-9387 ext.387/388</td>
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<td></td>
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<td>7 Court Street</td>
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<td>Belmont, NY 14813</td>
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<tr>
<td>BROOME</td>
<td>Veterans Service Agency</td>
<td>County Office Building</td>
<td>Brian Vojtisek, Director (607) 778-2147</td>
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<td>Binghamton, NY 13902-1766</td>
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<tr>
<td>CATTARAUGUS</td>
<td>Veterans Service Agency</td>
<td>County Office Bldg</td>
<td>John B. Sampson, Director (716) 373-8010 Ext.3298</td>
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<td>County Office Building</td>
<td>Joseph Coe, Director (607) 336-6807</td>
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<td>160 Genesee St. - 2nd Floor</td>
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<td>Nicholas Valenti, Director (315) 253-1281</td>
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<td>FAX: (315) 253-1154</td>
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<td>CHAUTAUQUA</td>
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<td>Cas &quot;Butch&quot; Piglowski, Director (Ex W,F)</td>
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<td>110 East Fourth St</td>
<td>R. J. Eckstrom, Service Ofcr (716) 661-8255</td>
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<td>Jamestown, NY 14701-5334</td>
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<td>DUTCHESS</td>
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<td>319 Central Avenue</td>
<td>Nelson E. Rivera, Acting Director (845) 486-2060</td>
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<td>(716) 363-3630</td>
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<td>Joseph W. Dufort, Director (518) 773-3401</td>
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<td>63 West Main Street</td>
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<td>57 East Fulton Street</td>
<td>Frank J. Ruggiero, Director (518) 773-3401</td>
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<td>FULTON</td>
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<td>Mental Health Bldg.</td>
<td>Hal S. Kreter, Director (585) 343-8216</td>
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<td>GENESSEE</td>
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<td>2 Bank Street, 2nd Floor</td>
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</tbody>
</table>
GREENE
Veterans Service Agency
159 Jefferson Heights
Suite A104
Catskill, NY 12414
, Director
(518) 943-3703
FAX: (518) 943-1928

HAMILTON
Veterans Service Agency
County Office Building
PO Box 205
Lake Pleasant, NY 12108
Frank G. Ruggiero, Director
(518) 548-6651 (2nd & 4th W)
* * * *

HERKIMER
Veterans Service Agency
109 Mary Street, Suite 1103
Herkimer, NY 13350-2925
Christopher Bouck, Director
Michelle Papelo, Typist
(315) 867-1127

JEFFERSON
Veterans Service Agency
Human Services Building
250 Arsenal Street, Lower Level
Watertown, NY 13601-2529
Peter Fazio, Director
(315) 785-3086

LEWIS
Veterans Service Agency
Court House
Lowville, NY13367
Derek M. Davey, Director
Pamela J. Bulger, Veterans Counselor
(315) 376-5316
FAX: (315) 376-3768

LIVINGSTON
See listing for State Veterans Counselor

MADISON
Veterans Service Agency
County Office Building
PO Box 546
Wampsville, NY 13163
Donald R. Smith, Director
Ellen Andros, Veterans Counselor
(315) 366-2395
FAX: (315) 366-2579

MONTGOMERY
Veterans Service Agency
County Annex Building
P.O. Box 1500
First Floor, Room 107
Fonda, NY 12068-9802
Dwight D. Thompson, Director
(518) 853-8152
FAX: (518) 853-8299

MORO
Veterans Service Agency
Veterans Memorial Bldg.
125 Westfall Road
Rochester, NY 14620-4633
James Carr, Director
Benefits Counselors:
Pat Pudetti
John W. Edmunds
L. Kenneth Moore
Paula J. D’Angelo, Memorial Affairs Specialist
(585) 274-6040
FAX: (585) 274-6602

MONTROSE
Veterans Service Agency
228 Liberty Plaza
Rome, NY 13440-5837
Ronald Casadei, Deputy Director
Joe Perrone, Veterans’ Svc. Coordinator
(315) 336-4270

ONONDAGA
Veterans Service Agency
Civic Center - 13th Floor
421 Montgomery Street
Syracuse, NY 13202-2986
Charles F. Patchin, Director
Service Officers:
John Roseberry
Richard Forkhammer
(315) 435-3217

ONTARIO
Veterans Service Agency
3010 County Complex Drive
Canandaigua, NY 14424-9505
Colleen Baumann, Director
Hal Wilson, Service Officer
(585) 396-4185
1-888-494-1448
FAX: (585) 396-4850

ORANGE
Veterans Service Agency
P.O. Box 359
Goshen, NY 10924-0359
Tony Zippo, Director
Lorraine Conklin, Dep. Director
Barbara Linton, Dep Director
Carol Flannery, Service Officer
(845) 291-2470
FAX: (845) 291-2558

ORLEANS
Veterans Service Agency
13996 Route 31
Albion, NY 14411-9303
, Director
(585) 589-3219
FAX: (585) 589-2833
OSWEGO
Veterans Service Agency
County Office Building
200 North Second Street
Fulton, NY 13069-1280
Michael Cloonan, Director
Peggy Wilde, Senior Secretary
(315) 591-9100

OTSEGO
Veterans Service Agency
County Office Building
197 Main Street
Cooperstown, NY 13326-1129
Steve Rudloff, Director
(607) 547-4224
(8 a.m.-1 p.m., M,Tu,Th)

PUTNAM
Veterans Service Agency
110 Old Route 6
Building 3 - Room 45
Carmel, NY 10512
John R. Scherer, Director
(845) 225-2260

RENSSELAER
Veterans Service Agency
County Office Building
1600 Seventh Avenue
Troy, NY 12180-3497
Robert Reiter, Director
(518) 270-2760
FAX: (518) 270-2956

ROCKLAND
Veterans Service Agency
20 Squadron Boulevard, Ste. 480
New City, NY 10956
Jerry Donnellan, Director
(845) 638-5244
FAX: (845) 638-5730

ST. LAWRENCE
Veterans Service Department
80 State Highway 310, Ste 5
Canton, NY 13617-1495
Patrick R. Rourk, Director
(315) 386-4754
FAX: (315) 386-2948

SARATOGA
Veterans Service Agency
152 W. High Street
Ballston Spa, NY 12020
Robert G. Mitchell, Director
Harry Candee, Service Officer
(518) 884-4115
FAX: (518) 884-4185

SCHENECTADY
Veterans Service Agency
430 State Street, Ste 109
Schenectady, NY 12305-2114
Bill Fyvie, Director
(518) 377-2423

SCHENECTADY
Veterans Service Agency
3 DiPronio Drive
Waterloo, NY 13165
Melissa Granger, Deputy Director
(315) 539-1798

SCHUYLER
Veterans Service Agency
Rural Urban Center
208 Broadway
Montour Falls, NY 14865
Philip C. Smith, Director
(607) 535-2091 (Mon,Th)

SCHOHARIE
Veterans Service Agency
See listing for State Veterans Counselor

SENYCA
Veterans Service Agency
1 DiPronio Drive
Waterloo, NY 13165
Melissa Granger, Deputy Director
(315) 539-1798

SULLIVAN
Veterans Service Agency
County Government Center
100 North Street
Monticello, NY 12701-1160
Eric Nystrom, Director
John Bridges, Assistant Director
(845) 794-3000, ext. 3370
FAX: (845) 794-3459

TIOGA
Veterans Service Agency
56 Main Street
Owego, NY 13827-1571
Terry Collins, Director
Cheryl P. Tortorello, Svc. Officer
(607) 687-8228
FAX: (607) 687-6162

TOMPKINS
See listing for State Veterans Counselor

ULSTER
Veterans Service Agency
Box 1800
300 Flatbush Avenue
Kingston, NY 12401-0800
Terry Breitenstein, Director
(845) 340-3190
* * * * *
Veterans Service Agency
50 Center Street
Ellenville, NY 12428-1315
Tom Wickman, Deputy Director

WARREN
Veterans Service Agency
Warren County Municipal Ctr Annex
Lake George, NY 12845-9790
William E. McGarr, Director
(518) 761-6342

WASHINGTON
Veterans Service Agency
Municipal Center
383 Broadway
Fort Edward, NY 12828-1015
Sam Hall, Director
Dawn MacDougall, Dep. Director
(518) 746-2470
FAX: (518) 746-2293
WAYNE
Veterans Service Agency
16 William Street
Lyons, NY 14489-1144
Bill Eddy, Director
Patrick Scully, Service Officer
(315) 946-5993
FAX: (315) 946-5994

WESTCHESTER
Veterans Service Agency
112 East Post Road - 4th Floor
White Plains, NY 10601
Gaylord Worrell, Director
Mikal Ansari, Service Officer
Arthur Allen, Service Officer
(914) 995-2145

WYOMING
Veterans Service Agency
26 Linwood Avenue, Suite #2
Warsaw, NY 14569-1116
Frank Hollister, Director
Ann Flowers, Assistant Director
(585) 786-8860
FAX: (585) 786-6060

YATES
Veterans Service Agency
417 Liberty Street, Suite 1112
Penn Yan, NY 14527-8995
Earle Gleason, Director
(315) 536-5196
FAX: (315) 536-5149

CITY VETERAN SERVICE AGENCIES

GLEN COVE
Glen Cove Office of Veterans’ Affairs
City Hall
Glen Cove, NY 11542
(516) 676-2000
James Middleton, Counselor

LONG BEACH CITY
c/o Long Beach City Treasurer
1 West Chester Street
Long Beach, NY 11561
(516) 431-1000 (Tu only)

Mt. VERNON
Veterans Service Agency
City Hall, Room 4
Mt. Vernon, NY 10550
Will DuBose, Director
(914) 665-2319
FAX: (914) 665-2496

NEW YORK CITY
Office of Veterans Affairs
346 Broadway
New York, NY 10007
Clarice Joynes, Deputy Director
(212) 442-4171

YONKERS
Veterans Service Agency
120 New Main Street
Yonkers, NY 10701
Al Ramsey, Director
Geno Egiziaco, Counselor
Jean Sava, Secretary
(914) 377-6700
<table>
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<th>County</th>
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<tbody>
<tr>
<td>ACKERFELD, Michael</td>
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December, 2002 GAO Report

44% of TANF recipients have at least one impairment, care for a child with at least one impairment, or both
VS
15% of the Non TANF population

December, 2002 GAO Report

TANF recipients with impairments are HALF as likely to exit TANF as all other recipients without impairments.

OTDA / TSP Efforts

• Survey of Local Districts
• Review of OTDA Releases
• Collaboration with DDD
• Review OTDA Data
• Collaboration with DVA
• Maximize DAP
• Teleconference
Caseload Exempt from Work Rules

Statewide: 32%
ROS: 38.8%
NYC: 28.3%

Over Age 60: Code 32

11,000 individuals
4.5% of the caseload

Incapacitated / Disabled: Code 36

12,180 Individuals
5.1% of the caseload
Temporary Illness 1-3 months: Code 41
Temporary Incapacity 4-6 months: Code 42

10,000 individuals
< 4% of the caseload

Mandated into Drug and Alcohol Treatment:
Code 63

20,000 Individuals

Incapacitated (with SSI Application Filed)

22,000 Individuals
Goals
- To provide guidance for County DSS Workers
- To provide an overview of the application and eligibility process

Topics of Discussion
- How does the process work?
- What constitutes a good referral?
- How can we work together?

SSA and the States
- Social Security Disability is a federal program administered in each state by a state agency
- DDD follows federal rules
New York DDS

- FY 2002 264,000 determinations
- Approximately 40% approval rate
- 1400 employees statewide

The Eligibility Guide

- Disability decisions are individualized
- Compendium of the major rules
- Narrative instructional content

Table Of Contents

- Section A - Introduction
- Section B - History of Federal Disability Programs
- Section C - Definition of Disability
- Section D - Eligibility Rules- Adult
- Section E - Eligibility Rules- Kids
- Section F - Process Unification
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- Section G - Vocational Rules
- Section I - Forms
- Section J - Abbreviations and Acronyms
- Section K - Ticket to Work Legislation
- Section L - Appendices

The Application Process

- In person at a Social Security Office
- By calling SSA at 1-800-772-1213
- On-line at www.ssa.gov

Vital Information

- All medical impairments
- All treating sources with names, addresses, phone numbers, dates of treatment.
- All types of treatment, including medications
Definition of Disability

- Inability to engage in ANY substantial gainful activity by reason of
  - A medically determinable impairment
  - Which has lasted or is expected to last for 12 months or lead to death.

Major Impairments

- Psychiatric
- Cardiac
- Musculoskeletal, especially back conditions

Children’s Claims

- Most allowed for mental retardation
- Low birth weight
- We assess the child in these areas:
  - Acquiring and using information
  - Attending and completing tasks
  - Interacting and relating
  - Moving about and manipulating objects
  - Self care
The Five Steps in Sequential Evaluation

Step 1 Engaging in SGA
  Yes
  No
  Deny
  Evaluate further

Step 2 Impairment(s) severe?
  Yes
  No
  Deny
  Evaluate further

Step 3 Impairments meet or equal listings?
  Yes
  No
  Deny
  Evaluate further

Step 4 RFC to perform past relevant work
  Yes
  Deny
  No
  Evaluate further

Step 5 Able to perform other work?
  Yes
  Deny
  No
  Evaluate further

Vocational Factors

Deny

Back Injury
Limited to Sedentary
High School Graduate
Unskilled Work History

Allow
Military Service

Were you ever in the military?
Yes -- Contact a Veterans Counseling Office to determine eligibility for Veterans Benefits by calling 1-888-838-7697

Benefits Summary

- **Compensation** – for service connected injury or illness, payment depends on degree of disability
- **Pension** – for non-service connected disability if unable to work
- **Healthcare** – available at VA facilities statewide for eligible veterans

Periods of Service

- **World War I**: April 6, 1917 - Nov. 11, 1918
- **World War II**: Dec. 7, 1941 - Dec. 31, 1946
- **Vietnam War**: Dec. 22, 1961 - May 7, 1975
- **Persian Gulf War**: Aug. 2, 1990 - present
- **Grenada, Lebanon and Panama service** may also have eligibility for certain benefits
### 2004 Monthly Comp Rates

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### 2004 Veteran Pension Rates

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<td>Housebound</td>
<td>$1007/Month</td>
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<td>Aid and Attendance</td>
<td>$1375/Month</td>
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### 2004 Surviving Spouse Pension Rates

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<tr>
<td>Living Alone Housebound</td>
<td>$675/Month</td>
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<tr>
<td>Living Alone Aid and Attendance</td>
<td>$883/Month</td>
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</table>
Average Time to Process a Claim

- Compensation: 240 Days
- Pension: 90 Days

Web Site Addresses

- NYS Division of Veterans' Affairs
  www.veterans.state.ny.us
- US Department of Veterans Affairs
  www.va.gov

Office Locations

Our website directory is updated monthly for both state and county offices:

www.veterans.state.ny.us
NY State Division of Veterans’ Affairs and County Veterans Service Offices

Refer to the NYSDVA / County Directory to obtain the contact information for either the State Veterans Counselor or County Veterans Service Officer.

To Evaluate Online (Internet):
http://www.dfa.state.ny.us/

To Evaluate Online (Intranet):
http://sdssnet5/
Next Program

Disability, Work Incentives and the Effect on Medicaid Eligibility

December 10, 2003
1:30 to 3:30