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| LOCAL COMMISSIONERS MEMORANDUM |
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DSS-4037EL (Rev. 9/89)

Transmittal No: 93 LCM-111

Date: August 26, 1993

Division: Management Support
& Quality Improvement
and Office of Field
Operations

TO: Local District Commissioners

SUBJECT: Group Recertification Teleconference

ATTACHMENTS: None

On August 11, 1993, the Department conducted a satellite teleconference on the Group Recertification process, linking about 450 staff in ten locations. The program represented a collaborative effort involving several offices within the Department of Social Services and two local districts. Our preliminary evaluation indicates that the conference was very well received and provided a cost efficient means for reaching large numbers of staff quickly.

We believe that satellite presentations such as this, as well as even newer technologies, e.g., terrestrial videoconferencing using telephone and fiber-optic cable, carry great promise for improving the way we communicate and in the way we deliver training. You will be hearing more about this during the next several months as more opportunities are announced.

In the event that you or members of your staff did not attend the teleconference and would like to see it, we have arranged for any local district to receive, upon request, a copy of the videotape of the program and the associated written materials. If you wish to do so, please call the Materials Resource Center at 518-473-8320 or write to them at the Office of Human Resource Development, 40 North Pearl Street, Albany, New York 12243.

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Questions on the Group Recertification process can be directed to your Regional Liaison in the Office of Field Operations. The liaison will make arrangements for technical assistance to any county that wishes to implement this new process.

William E. Gould
Acting Director
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Nelson M. Weinstock
Deputy Commissioner
Management Support and Quality
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