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| LOCAL COMMISSIONERS MEMORANDUM |
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Transmittal No: 90 LCM-44

Date: March 30, 1990

Division: Medical Assistance

TO: Local District Commissioners

SUBJECT: Report: Recommendations for Action Recruitment, Training and Retention of Home Care Workers, January 1990

ATTACHMENTS: I - "Recommendation for Action, Recruitment, Training and Retention of Home Care Workers, January 1990"
(Attachment is not available on-line)

I am pleased to send you the attached report, "Recommendations for Action, Recruitment, Training and Retention of Home Care Workers". This report is presented in response to a legislative request for "a study of the home health care and personal care industry and issues affecting the recruitment, compensation and retention of such workers".

This report, which includes the results of a three-phase study of home care workers and a series of recommendations for addressing the issues identified, was coordinated by the Department of Social Services in conjunction with the Long Term Care Policy Coordinating Council. I believe that the information gathered from this study provides an excellent framework for addressing the home care workforce issues.

In order to facilitate understanding of the issues and implementation of the recommendations covered in the report, staff from the Department are currently making arrangements to provide regional seminars for local district staff. You will be contacted again once these plans are finalized.

If, in the interim, you have any questions or comments on the report, please contact Ann B. Hallock or Mary Jane Conroy at 1-800-342-3715, extensions 4-9451 or 3-5653 respectively.

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We look forward to continuing our cooperative efforts in order to assure that an adequate supply of home care workers is available to provide services for New York's frail elderly and disabled persons.

Jo-Ann A. Costantino
Deputy Commissioner
Division of Medical Assistance