**Attachment 4**
Performance Indicators

1. **Quarterly Performance Targets**
   Four quarters of performance are reviewed for these targets: Health & Development (HD) Targets 1a, 2a, 3 through 8, Parent Child Interaction (PCI) Targets 1, Familial Life Course 1, 3, 7. If stated target is achieved at least three out of four times, target is considered met for the period.
   NYS Target Performance: 9 of 12 performance targets achieved at least three out of four quarters.

2. **Retention rate at one year**
   NYS Target Performance: 50%

3. **Assessment completed prenatally or within two weeks of birth of target child for performance period**
   NYS Target Performance: 80%

4. **First home visit prior to 3 months after target child’s birth for performance period**
   NYS Target Performance: 95%

5. **Required forms (Follow-up, ASQ-SE or ASQ) for last month of performance period.**
   NYS Target Performance: no invalid forms over 25%

6. **Accreditation requirements for training: Orientation, Core, Shadowing, Prenatal, (FSS and FRS) and IFSP hired after 1-1-2017**

7. **Accreditation requirements for training: Wraparound Training: 3, 6 and 12 Month training during first year for new staff hired after 1-1-2017**

8. **Accreditation requirement for HFA home visit rate**
   NYS Target Performance: 75%

9. **Supervisor observation of FSS/FRS**
   NYS Target Performance: 4 visits/2 assessments

10. **Prenatal enrollment in performance period**
    NYS Target Performance: 65%

11. **Creative outreach**
    NYS Target Performance: 10% or less

12. **Program capacity 85%**
    Minimum percent based on contracted capacity (number of families to be enrolled)

13. **Regular and protected supervision**
    75% of expected supervision sessions

14. **Time on Level 1**
    - NYS Target Performance: 90% of families served in past year should remain on Level 1 for a minimum of six months (183 days) after TC’s birth or after enrollment (whichever is longer) excluding time on Creative Outreach (CO).

15. **Use of PCI Tool**
    - NYS Target Performance: 90% families who have been enrolled for at least 6 months or have received at least one follow-up visit will have been evaluated under the CHEERS Check-In (CCI) in the past year

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2 Cohorts for the performance indicators vary on a rolling timeframe for each performance period. Programs are provided the dates for those cohorts prior to the measurement/performance period.

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