



You do not have to accept this benefits card.
Ask your agency about other ways to receive your benefits.

Monthly fee	Per purchase	ATM withdrawal	Cash reload
\$0	\$0	\$0 in-network \$1.50* out-of-network	\$0

ATM balance inquiry (in-network or out-of-network) \$0 or \$0*

Customer Service (Automated or live agent) \$0 per call

Inactivity (per month after 180 days of inactivity) \$0

We charge 4 other types of fees.

2-day expedited delivery of replacement card \$15

*This fee can be lower depending on how and where this card is used.

No overdraft/credit feature.

Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit cfpb.gov/prepaid.

Find details and conditions for all fees and services in the cardholder agreement.

The New York State Office of Children and Family Services card is issued by KeyBank, N.A. There is no purchase price charged to enroll in the program nor is there any fee to activate the card.