



CONNECTIONS Technical Bulletin

Reminder:

Android Devices Incompatible with CONNECTIONS Application

When using Android devices to access CONNECTIONS via Citrix, an issue occurs that prevents users from properly logging off of the system upon completion of their work. When users do not properly log off of a CONNECTIONS session, the services remain in use, and the user will not be able to access the CONNECTIONS application from *any* device for several hours.

In light of these complications, users should refrain from accessing CONNECTIONS on Android devices. In the future, if thorough testing has determined that Android devices are better able to interface with the CONNECTIONS application, a subsequent communication will alert users that they may begin using Android devices to access the application.

June 2-16, 2017

Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will be unavailable on:

- **Friday, June 2, from 4 a.m. to 7 a.m.**
- **Wednesday, June 7, from 4 a.m. to 7 a.m.**
- **Friday, June 9, from 4 a.m. to 7 a.m.**
- **Wednesday, June 14, from 4 a.m. to 7 a.m.**
- **Friday, June 16, from 4 a.m. to 7 a.m.**