



CONNECTIONS Weekly Technical Bulletin

Issues Tentatively Scheduled to be fixed Friday, August 7

Friday, August 7, in the routine CONNECTIONS maintenance window from 4 a.m. to 7 a.m., the following two previously identified issues are tentatively slated for correction:

- 1) Error when Invalidating Movements in Activities**
Users who attempt to invalidate a Movement (M910, M950, M960, M981, M982, or M990) in Activities encounter an error message that disallows the invalidation.
When this issue is corrected following Friday morning's maintenance window, please note the following: Due to BICS limitations with absences, it is advised that if an Invalidate and Re-Entry of a certain Movement that would start or end an absence is necessary, users should do the Invalidate on one day and the Re-Entry on the following day. Movements that do not pertain to absences (M981 and M982) can be Invalidated and Re-Entered on the same day.
- 2) WMS Synch and Recertification Issue**
A WMS issue has been identified that requires a recertification transaction to be completed in WMS when a demographic change is made to a Family Services Stage in CONNECTIONS. This problem occurs in a small number of instances related to situations where there was a previous deletion transaction sent to WMS by CONNECTIONS.

Again, both of these issues should be corrected following the morning maintenance window on Friday, August 7. A subsequent communication will be distributed Friday morning to confirm this build.

WMS Discrepancy Report to Re-Run this Weekend

The WMS Discrepancy Report received by select recipients over the weekend of July 31-August 2 contains invalid data and should be disregarded. A new, correct version of the report will be run this weekend, August 7-9, and will be available to identified recipients via the Reports tab of CONNECTIONS by Monday, August 10.

Activities Coding Guide Now Available

The Activities Window Coding Guide, updated in February 2015, is now available on the CONNECTIONS website at the following links:

- [CONNECTIONS Intranet](#)
- [CONNECTIONS Internet](#)

New GIS Message: Activity (CCRS) Records Restored

A new General Information System (GIS) message is now available: GIS #15-007 — Activity (CCRS) Records Restored.

The purpose of this GIS is to notify local departments of social services (LDSS) that Activity (CCRS) records previously removed from the CCRS Mainframe database in September 2014 have been restored.

For more detail, please visit the GIS Website at the [GIS Website](#).

NYS HSEN Internet Access

The below message was recently distributed to Local Department of Social Services (LDSS) Commissioners and System Coordinators:

ZScaler is the system that filters Internet access on the NYS HSEN network. Due to a recent system upgrade of ZScaler, local districts are now able to grant Internet access and run Internet usage reports for their district.

Each county will be asked to delegate individuals to fill three roles for this new process: someone to approve the access (likely the commissioner), someone to grant the access (likely your LAN Admin), and someone to run the Internet usage reports (usually someone from Human Resources). Please note that for internal control purposes, the person that approves access should not be the person that grants access. Your ITS Customer Relations Team will be sending out a spreadsheet to collect this information in a subsequent email.

OCFS and OTDA are asking that you do not provide access to Facebook (or any other social media site) at this time. The agencies are currently working together on guidelines for access to social media to be distributed to local districts

August 7-13, 2015

Weekly System Maintenance

Due to regularly scheduled maintenance, the CONNECTIONS application will be unavailable on:

- Friday, August 7, from 4 a.m. to 7 a.m.**
- Wednesday, August 12, from 4 a.m. to 7 a.m.**
- Friday, August 14, from 4 a.m. to 7 a.m.**