

..CONNECTIONS NEWS..

for the week of January 7 - 14, 2011

CONNECTIONS Intranet site: <http://ocfs.state.nyenet/connect/>

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"Info to Know" for Caseworkers



*The **NEW** Transformation Page on the CONNECTIONS Intranet*

We are pleased to announce the creation of the **NEW** Transformation page of the CONNECTIONS intranet. This page houses all of info on the latest Transformation happenings! There is a button on the intranet - titled CONNECTIONS Transformation - that will link directly to the page! As we receive updated info about the transformation we will post that info directly to the page!!! So keep checking the page for new info!!!

The link to the page follows:
<http://ocfs.state.nyenet/connect/CONNECTIONSTransformation.asp>



January 2011 Records Retention Run

The next records retention run cycle *is scheduled to begin on Monday, January 24, 2011*. The seventh run cycle will purge stages through 6/20/2010; with a “To Be” date of 9/20/2010.

A schedule of the Records Retention run cycle is posted below. As you are aware, the schedule includes the plan to “catch up” with the Records Retention runs, since they had been “on hold” for a number of months. There will be a recurring sequence of ‘To Be Expunged Reports’, and a subsequent purge every 5 weeks or so until we are “caught up”. If you have any further questions on this topic, please contact your regional CONNECTIONS Implementation Specialist.

Records Retention Schedule

Cycle #	Cycle Start Date	Cycle Complete	Purges Stages Thru	To Be Date
1complete	06/28/2010	07/3/2010	12/19/2009	03/20/2009
2complete	08/2/2010	08/8/2010	03/20/2009	06/20/2009
3complete	09/07/2010	9/11/2010	06/20/2009	09/20/2009
4complete	10/12/2010	10/17/2010	09/20/2009	12/20/2009
5complete	11/15/2010	11/20/2010	12/20/2009	03/20/2010
6complete	12/20/2010	12/25/2010	03/20/2010	06/20/2010
7	01/24/2011	01/29/2011	06/20/2010	09/20/2010
8	02/28/2011	03/02/2011	09/20/2010	12/20/2010
9	04/04/2011	04/09/2011	12/20/2010	03/20/2011
10	05/09/2011	05/14/2011	03/20/2011	05/14/2011
11	08/15/2011	08/20/2011	05/14/2011	resumes normal schedule

General “Info to Know”



Upgrade to Microsoft Office 2007 in Tioga and Chenango Counties

OFT and IT will be pushing Office 2007 to Tioga and Chenango counties this weekend. We will continue to work with OTDA and move forward to the counties who have not yet received the Office 2007 upgrade. If there are locations that either would like to have their sites upgraded sooner rather than later or would like to have some PC’s upgraded for testing, please send an email to ocfs.sm.it.office2007.

OTDA Migration of Web-Based Applications & Standardization of URLs for OnSite Scanning (OSS)

The message below is directed to local district and voluntary agency LAN Administrators.

A previous customer notification, 10-CSM-03 issued on October 26, 2010, provided initial notice for upcoming URL and/or IP changes for **OTDA applications**. This current notification (10-CSM-05) is a follow-up to make you aware of the migration schedule to move OnSite Scanning (OSS) to the new infrastructure. Please read the attached notification for further details.

If you have any questions or concerns regarding this Notification, please contact your OTDA Customer Response Center at 1-800-342-3010, Option 8.

You may also contact your CIO/OFT Customer Relations Manager at 1-866-789-4638 or 518-473-2658, or email customer.relations@cio.ny.gov



10-CSM-05
Notification OTDA Mic

- INTERNET ACCESS SERVICE CHANGE - ZSCALER IMPLEMENTATION -

The message below is directed to local district and voluntary agency LAN Administrators.

CIO/OFT Customer Network Solutions (CNS) will be migrating the internet service for CIO/OFT HSEN and NYS customers from ISA/Websense/Finjan to an all-in-one solution, Zscaler, between Wednesday, December 22nd and Friday December 31st. Users will be migrated in a phased manner over the course of that timeframe. While CNS anticipates little impact on users, it is inevitable that some websites will be categorized differently by this new product and may result in blocked access.

During the first three weeks of implementation (12/22/10- 1/11/11), please encourage users in your organization to test websites they normally use for business. If users receive the Internet Access Notification pasted below indicating "Website Blocked" for any business-related website which they were previously able to access, they should report it to their LAN Administrator.

To report issues during the first three weeks of implementation, LAN Administrators should contact the Customer Care Center at 1-800-697-1323. After January 11th, 2011, LAN Administrators should use the existing procedure to contact the State agency ISO to request access to a blocked website. For all other errors, please contact the Customer Care Center.

Please see the attached document below for a copy the bulletin.



Customer Bulletin IA
Service Change Zscal



NEW Postings to the CONNECTIONS Intranet

- ...CONNECTIONS NEWS... <http://ocfs.state.nyenet/connect/>



CONNECTIONS Weekly System Maintenance

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- [Wednesday, 1/12/11](#) from 5:00 AM - 7:00 AM
- [Friday, 1/14/11](#) from 5:00 AM - 7:00 AM



Office of Children & Family Services
Gladys Carrión, Esq., Commissioner