

# ..CONNECTIONS NEWS..

*for the week of January 14 - 21, 2011*

*CONNECTIONS Intranet site:* <http://ocfs.state.nyenet/connect/>

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## *"Info to Know" for Caseworkers*



### *CONNECTIONS Transformation News - Executive Newsletter - January 2011*

The January 2011 edition of the CONNECTIONS Transformation Newsletter was sent to local district Commissioners and voluntary agency Executive Directors on Thursday, January 13<sup>th</sup>. For your reference, a copy of the newsletter is posted to the CONNECTIONS intranet website on both the Home and Transformation pages as well as attached below. This newsletter was designed as a way to keep Commissioners and Executive Directors informed about the fast paced progress of the transformation of the CONNECTIONS application and technical system. Our plan is to communicate with them about the exciting milestones and achievements that we are currently developing and implementing.



Executive News for  
January 2011.pdf



## **The *NEW* Transformation Page on the CONNECTIONS Intranet**

We are pleased to announce the creation of the **NEW** Transformation page of the CONNECTIONS intranet. This page houses all of info on the latest Transformation happenings! There is a button on the intranet - titled CONNECTIONS Transformation - that will link directly to the page! As we receive updated info about the transformation we will post that info directly to the page!!! So keep checking the page for new info!!! The link to the page follows: <http://ocfs.state.nyenet/connect/CONNECTIONSTransformation.asp>



## **The Training Database Availability**

Please note that the training database will not be available on Thursday, January 27<sup>th</sup> or Friday, January 28<sup>th</sup>. The database will be again available on January 31<sup>st</sup>.



## **January 2011 Records Retention Run**

The next records retention run cycle *is scheduled to begin on Monday, January 24th*. The seventh run cycle will purge stages through 6/20/2010; with a "To Be" date of 9/20/2010.

A schedule of the Records Retention run cycle is posted below. As you are aware, the schedule includes the plan to "catch up" with the Records Retention runs, since they had been "on hold" for a number of months. There will be a recurring sequence of 'To Be Expunged Reports', and a subsequent purge every 5 weeks or so until we are "caught up". If you have any further questions on this topic, please contact your regional CONNECTIONS Implementation Specialist.

### ***Records Retention Schedule***

Cycle #	Cycle Start Date	Cycle Complete	Purges Stages Thru	To Be Date
1complete	06/28/2010	07/3/2010	12/19/2009	03/20/2009
2complete	08/2/2010	08/8/2010	03/20/2009	06/20/2009
3complete	09/07/2010	9/11/2010	06/20/2009	09/20/2009
4complete	10/12/2010	10/17/2010	09/20/2009	12/20/2009
5complete	11/15/2010	11/20/2010	12/20/2009	03/20/2010
6complete	12/20/2010	12/25/2010	03/20/2010	06/20/2010
7	01/24/2011	01/29/2011	06/20/2010	09/20/2010
8	02/28/2011	03/02/2011	09/20/2010	12/20/2010
9	04/04/2011	04/09/2011	12/20/2010	03/20/2011

10	05/09/2011	05/14/2011	03/20/2011	05/14/2011
11	08/15/2011	08/20/2011	05/14/2011	resumes normal schedule

**General "Info to Know"**

NEW YORK STATE CHIEF INFORMATION OFFICER  
**CIO/OFT**  
NEW YORK STATE OFFICE FOR TECHNOLOGY **OFT Customer Bulletin**  
*OTDA Migration of Web-Based Applications & Standardization of URLs for OnSite Scanning (OSS)*

*The message below is directed to local district and voluntary agency LAN Administrators.*

A previous customer notification, 10-CSM-03 issued on October 26, 2010, provided initial notice for upcoming URL and/or IP changes for **OTDA applications**. This current notification (10-CSM-05) is a follow-up to make you aware of the migration schedule to move OnSite Scanning (OSS) to the new infrastructure. Please read the attached notification for further details.

If you have any questions or concerns regarding this Notification, please contact your OTDA Customer Response Center at 1-800-342-3010, Option 8. You may also contact your CIO/OFT Customer Relations Manager at 1-866-789-4638 or 518-473-2658, or email [customer.relations@cio.ny.gov](mailto:customer.relations@cio.ny.gov)



10-CSM-05  
 Notification OTDA Mig

NEW YORK STATE CHIEF INFORMATION OFFICER  
**CIO/OFT**  
NEW YORK STATE OFFICE FOR TECHNOLOGY **OFT Customer Bulletin**  
**- INTERNET ACCESS SERVICE CHANGE - ZSCALER IMPLEMENTATION -**

*The message below is directed to local district and voluntary agency LAN Administrators.*

CIO/OFT Customer Network Solutions (CNS) will be migrating the internet service for CIO/OFT HSEN and NYS customers from ISA/Websense/Finjan to an all-in-one solution, Zscaler, between Wednesday, December 22<sup>nd</sup> and Friday December 31<sup>st</sup>. Users will be migrated in a phased manner over the course of that timeframe. While CNS anticipates little impact on users, it is inevitable that some websites will be categorized differently by this new product and may result in blocked access.

During the first three weeks of implementation (12/22/10- 1/11/11), please encourage users in your organization to test websites they normally use for business. If users receive the Internet Access Notification pasted below indicating "Website Blocked" for any business-related website which they were previously able to access, they should report it to their LAN Administrator.

To report issues during the first three weeks of implementation, LAN Administrators should contact the Customer Care Center at 1-800-697-1323. After January 11<sup>th</sup>, 2011, LAN Administrators should use the existing procedure to contact the State agency ISO to request access to a blocked website. For all other errors, please contact the Customer Care Center. Please see the attached document below for a copy the bulletin.



Customer Bulletin IA  
Service Change Zscal



### ***NEW Postings to the CONNECTIONS Intranet***

- ...CONNECTIONS NEWS... <http://ocfs.state.nyenet/connect/>



### ***CONNECTIONS Weekly System Maintenance***

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- [Wednesday, 1/20/11](#) from 5:00 AM - 7:00 AM
- [Friday, 1/21/11](#) from 5:00 AM - 7:00 AM



Office of Children & Family Services  
Gladys Carrión, Esq., Commissioner