



..CONNECTIONS NEWS..

for the week of May 15 - 22, 2009

Developing a more caseworker centric system

CONNECTIONS Intranet site: <http://ocfs.state.nyenet/connect/>

FEATURED IN THIS EDITION

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"Info to Know" for Caseworkers



NEWS from the OCFS Data Warehouse...

- **A NEW Report - Foster Care Children - No Successful Contact Summary Report**
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- **Changes to the Tracked Child and Biological Parent Contacts Reports**
- **OCFS Data Warehouse News & Notes - April 2009**
- **Children Served With Missing Clinical Diagnosis FAQs**

- ***Foster Care Children - No Successful Contact Summary Report (Casework Contacts Report)***

The OCFS Data Warehouse team is pleased to announce a new report, called the ***Foster Care Children - No Successful Contact Summary***. The report provides a count of the number of children with a CONNECTIONS Program Choice of 'C' (Placement), who have been in foster care for an entire month with no "successful" face-to-face Progress Note Casework Contacts entered in CONNECTIONS. (A "successful" contact is defined as one where the child is marked as both the Focus and Participant.) You can drill-thru from the summary report to a detail report containing more information about these foster care children with no successful contacts. Data for these reports is refreshed the 15th of each month as well as at the end of each month.

The ***Foster Care Children - No Successful Contact Summary*** report is located in the Casework Contact Reports folder on the Cognos 8 OCFS Data Warehouse tab. District, agency, and State staff with access to the OCFS Data Warehouse can run the new report by following these steps:

1. From Cognos 8, click on the "OCFS Data Warehouse" tab, if it is not already open.
[For help accessing Cognos 8 or the OCFS Data Warehouse tab, view the Quick Reference Guide at <http://ocfs.state.nyenet/connect/datawarehouse/dwstep.asp>.]
2. Click on the link for the "Casework Contact Reports" folder.
3. Click on the link for the folder that displays. [Contract agency staff will see a "Voluntary Agencies" folder, LDSS staff will see a "Local Districts and Regional Offices" folder, and State staff will see both folders.]
4. Click on the link for the "Foster Care Children - No Successful Contacts Summary" report.
5. Complete the report prompts to run the report.

To view more information on the report such as report background, report purpose, target users, classification, prompts and more, a descriptive summary of this report is posted to the CONNECTIONS intranet website on the Data Warehouse page. The link below will take you directly to the document.

<http://ocfs.state.nyenet/connect/datawarehouse/Caswork%20Contacts%20Reports/Foster%20Care%20Children%20-%20No%20Successful%20Contact.pdf>

- ***Foster Care Children - No Successful Contact Frequently Asked Questions (FAQ's)***

The OCFS Data Warehouse team has prepared a document that answers the most frequently asked questions about the ***Foster Care Children - No Successful Contact*** report. The FAQ document is posted to the CONNECTIONS intranet on the Data Warehouse page and can also be accessed by clicking on the link below.

<http://ocfs.state.nyenet/connect/datawarehouse/Caswork%20Contacts%20Reports/Foster%20Care%20Children%20-%20No%20Successful%20Contact%20FAQ.pdf>

- ***Changes to the Tracked Child and Biological Parent Contacts Reports***

Report prompts for Office Name and Unit Specialization have been added to the:

- Tracked Child Contacts by Worker/Case/Child reports
- Biological Parent Contacts by Worker/Case/ Parent reports

Please note that the use of the Office Name and Unit Specialization prompts is optional since not every agency structures their work assignments by Office Name and Unit

Specialization. For your reference, Unit Specialization is the type of work that a Unit performs and is entered into CONNECTIONS by your agency Security Coordinator.

▪ ***OCFS Data Warehouse News and Notes - April 2009***

Just to let you know, the latest version of the Data Warehouse newsletter is posted to the Data Warehouse page of the CONNECTIONS intranet <http://ocfs.state.nyenet/connect/datawarehouse/>. Some of the featured items are:

- Casework Contact Report Changes
- info on a new report: **Foster Care Children with No Successful Contacts**
- PowerPlay Update
- A *great* listing of Resource Links! and more...

“Did You Know?”...

That you can view older versions of the *OCFS Data Warehouse News and Notes?*

Just click on the Data Warehouse button in the box on the upper-left hand side of the CONNECTIONS intranet Home page, then click on the DW News & Notes link in the box on the upper-right hand side of the Data Warehouse page.

▪ ***The Children Served With Missing Clinical Diagnosis FAQs***

Click on the following link to view the revised (*date of revision - May 12, 2009*) version of this document:

<http://ocfs.state.nyenet/connect/datawarehouse/Child%20Welfare%20Services%20Reports/FAQ%20Children%20with%20Missing%20Diagnosis%20II.pdf>.

The FAQs are posted to the Data Warehouse page of the CONNECTIONS intranet.

GIS GENERAL INFORMATION SYSTEM - GIS # 09-008
Foster Care Individual Categorical Codes for Medicaid

DATE: 5/14/09

TO: Directors of Services

FROM: Paul Gavry

SUGGESTED DISTRIBUTION: Case Work Supervisors, Medicaid Supervisors

In preparation for implementation of upstate system support to identify children covered under the Chafee Amendment, this General Information System (GIS) message is being issued to reinforce the use of foster care Individual Categorical Codes (ICC) when opening or reauthorizing Medicaid for foster children. The ICC's for foster children are listed below.

ICC	Description
32	Non-NYS IV-E - Foster Care
77	Non-IV-E Foster Care
78	IV-E Foster Care
79	SSI Blind Foster Care
80	SSI Disabled Foster Care
81	NYS Non IV-E Foster Care Residing outside of NYS

Per GIS #09-001 *Chafee Amendment*, issued 1/26/09, the Chafee Amendment provides that a youth who was in the custody of the Commissioner of the local department of social services or, the Commissioner of the Office of Children and Family Services on or after his or her 18th birthday, will receive Medicaid until the youth's 21st birthday without regard to income or resources. The youth must still meet Medicaid citizenship/immigration status and residency requirements. The use of the foster care ICC's will assist in the identification of foster children covered under this Amendment.

For systems questions, please contact OCFS-IT Customer Support at 1-800-342-3727.

OCFS GIS messages are available in Public Folders at the following path:

*All Public Folders/dfa.state.ny.us/OCFS/TSU/ ***Services systems Reference Documents/ GIS (system change notices)*



****UPDATE**** *The Multiple Person Report*

Just so that it is on your radar screen, the Multiple Person Report (MPR) for the month of May is currently available. The date of the report is May 6th. We would like to send "kudos" to those local districts who have continued to consistently work on reducing their numbers in this report, specifically Albany and Dutchess counties and to those districts who gave a big "push" this month, Rockland, Franklin, Schenectady and (forgot to mention - my apologies) Sullivan!!!! Keep up the great work!!!!

General "Info to Know"

CLIENT VPN

Client VPN Cut-Off Date Extended to May 31, 2009

****Please note that this piece was in the last edition of the *CONNECTIONS NEWS*.**

Please see the notification below that was sent out by OFT on March 26th, 2009. Any device; PC, laptop or tablet, that uses Client VPN (currently Cisco) to connect to the HSEN network is required to make this change. The cut-off date has been **extended** by special request to **May 31, 2009**. Any device that has not converted to the new Juniper Client after that date will not be able to connect. **The hardware that supports the Cisco client will be decommissioned on June 1st.**

NOTE: SSL VPN users WILL NOT be affected by this change.

There are detailed instructions at the bottom of the bulletin below (in the attachment). All technical issues should be directed to the OFT Coordination Center at (800) 603-0877.

Any other issues or questions can be directed to: *Mike Demars*, NYS OCFS – IT, 40 N. Pearl St. - 15 B, 518-402-3695, Michael.Demars@ocfs.state.ny.us



Customer Notification - Juniper VPN Network Connect Client Migration (09-CNS-02)

CUSTOMER NOTIFICATION—(CUSTOMER NETWORKING SOLUTIONS)

NUMBER: 09-CNS-02
TITLE: Juniper VPN Network Connect Client Migration
DATE ISSUED: March 26, 2009

Overview

CIO/OFT's Customer Networking Solutions is migrating from the Cisco VPN Client to Juniper Network Connect VPN. **This migration will end on April 30, 2009.**

The new VPN solution is a web-based network access method that establishes a connection to the state network using a standard web browser. The new VPN client is coupled with an endpoint defense module called Juniper Host Checker. This component ensures that the accessing machine is a member of either the HSEN or NYS active directory domain, and it requires that the Symantec Protection Agent is installed and running.

Please read this notification in its entirety for more information and installation instructions.

Services Impacted

All HSEN and CIO/OFT (OA) Cisco VPN users will be impacted by this change. If administrative rights have been granted, users can install and begin using the new client immediately. If administrators are not certain that VPN users have administrative rights and are interested in granting them, view the document "Granting Administrative Access to Laptop Users." After April 30, 2009, the HSEN and OA Cisco VPN service will no longer be available.

Audience

This notice has been distributed to LAN Administrators and Local Security Administrators who support HSEN and OA Cisco Client VPN users for remote network access. Please inform your VPN user community accordingly.

Customer Action Required: Yes

The new VPN solution requires all users of the HSEN or OA Cisco Client VPN solution to download a software installer package available at www.oft.state.ny.us/vpn/networkconnect.htm.

To ensure a successful installation, all requirements and steps listed on the web page need to be followed. Support documentation can also be found on this web page.

Details

CIO/OFT's Customer Networking Solutions is migrating from the Cisco VPN Client to Juniper Network Connect VPN. **This migration will end on April 30, 2009.**

The new VPN solution is a web-based network access method that establishes a connection to the state network using a standard web browser. The new VPN client is coupled with an endpoint defense module called Juniper Host Checker.

The software package provided (www.oft.state.ny.us/vpn/networkconnect.htm) will install the Juniper Installer Service, the Symantec Protection Agent, and the SCCM client.

Before installing the software package:

- The account installing the software must have administrative privileges on the local workstation.
- The computer must be a state asset and a member of the HSEN or NYS domain.
- The Cisco VPN Client should be uninstalled

Once the package has been installed; the user must proceed to the Juniper VPN appliance to complete the Network Connect Installation as described in the Network Connect Installation Guide (available at the link provided above).

Attachment

Granting Administrative Access to Laptop Users



09-CNS-02
JuniperVPN _ Attach_

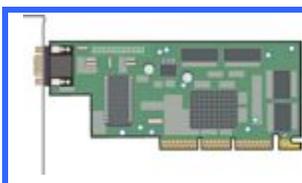


NEW Postings to the CONNECTIONS Intranet

The following documents were recently posted to the CONNECTIONS intranet website:

- ...CONNECTIONS NEWS... <http://ocfs.state.nyenet/connect/>

- Foster Care Children - No Successful Contact Summary Report descriptive document (Casework Contacts Report)
<http://ocfs.state.nyenet/connect/datawarehouse/Caswork%20Contacts%20Reports/Foster%20Care%20Children%20-%20No%20Successful%20Contact.pdf>
- Foster Care Children - No Successful Contact Frequently Asked Questions (FAQ's)
<http://ocfs.state.nyenet/connect/datawarehouse/Caswork%20Contacts%20Reports/Foster%20Care%20Children%20-%20No%20Successful%20Contact%20FAQ.pdf>
- The Children Served With Missing Clinical Diagnosis FAQs
<http://ocfs.state.nyenet/connect/datawarehouse/Child%20Welfare%20Services%20Reports/FAQ%20Children%20with%20Missing%20Diagnosis%20011.pdf>



Weekly System Maintenance

Due to regularly scheduled system maintenance, the CONNECTIONS application will not be available on...

- [Wednesday, 5/20/09](#) from 5:00 AM - 7:00 AM
- [Friday, 5/22/09](#) from 5:00 AM - 7:00 AM



Office of
Children & Family
Services

Gladys Carrión, Esq.
Commissioner