~The CONNECTIONS WEEKLY~
May 12 ~ 19, 2006

The CONNECTIONS Program Improvement Plan Update…

The PIP team continues to monitor the system to track performance and asks that if users experience any issues with the application that they continue to report the issues to the NYS OFT Enterprise Help Desk at 1-800-NYS-1323.

Activities for the week of May 5 -12, 2006

Phase I was completed on April 28th and Phase II is currently in the planning stages; as such, we do not have a detailed plan of Phase II however, we will share the plan when it is completed.

CONNECTIONS Build 18.7.4 Is Scheduled for Implementation…
Friday, May 19, 2006

CONNECTIONS Build 18.7.4 is scheduled for implementation next Friday, May 19th. The complete content of the Build will be detailed in the Build 18.7.4 Release Notes that will be communicated, and posted to the intranet website, early next week. A snapshot of the Build features user requested enhancements, as well as modifications and fixes to application functionality including, the FSS Case Summary, Progress Notes, Intake, FSI and printing.   During the implementation of the Build the CONNECTIONS application will not be available (for approximately 6 hours) from 6:00 PM Friday evening through midnight (Saturday, May 20th).

An Update About Accessing STARS…

If you haven't already seen it, the STARS ~ http://stars.bsc-cdhs.org ~ site has been redesigned! It is now geared to operate with Internet Explorer Version 6.0. If anyone has experienced "technical difficulties" accessing the site recently (pop-ups were not appearing), it is because your Internet settings are not Internet Explorer Version 6.0, so…the STARS folks have created a link from their Home page, that will enable users with older versions of Internet Explorer to access STARS as well. By clicking on the link the user will be accessing the search page

on the site and this will allow them access to the information in STARS, and view the pop-ups! Please note that if you experience any technical issues with the STARS system you can contact the STARS Technical Support team at 1.800.413.3210. And, for your convenience, there is a link to the STARS site from the Training page of the CONNECTIONS Intranet as well!

CONNECTIONS Tip Sheet ~ Narrative Recovery…

The SUNY Training Strategies Group has developed a new tip sheet that describes the narrative recovery process. For your convenience, the tip sheet is posted to the CONNECTIONS intranet site on the Step by Step/Job Aids/Tips page.

Quick Tip…

More than 1,000 Progress Notes in a case…here's what to do when you receive an error message:

When a case has more than 1,000 progress notes and users attempt to enter more, an error message appears, no progress notes display and subsequently, users can't enter a new note. As a temporary work-around, we ask that users filter the notes (select a small date range that will return the notes you want to view) and then they will be able to add a new note.

New Postings to the CONNECTIONS Intranet…

The following documents were recently posted to the CONNECTIONS intranet website.

- CONNECTIONS Weekly (System/Network)

Weekly System Maintenance…
CONNECTIONS Application Downtime…

- **_Wednesday, 5/17/06_** from 5:00 AM – 7:00 AM

- **_Friday, 5/19/06_** from 5:00 AM – 7:00 AM
- **_Friday, 5/19/06_** from 6:00 PM – 12:00 AM (Saturday, May 20th)
  (implementation of Build 18.7.4)

- **_Wednesday, 5/24/06_** from 5:00 AM – 7:00 AM
- **_Friday, 5/26/06_** from 5:00 AM – 7:00 AM