

What Is Happening With The CONNECTIONS Transformation?

Since the last edition of the newsletter, we have been actively involved with many aspects of the CONNECTIONS Transformation. The **Transformation Pilot** was expanded in early March to include twelve additional local districts (outside the original Albany and NYC Pilot participants) and six voluntary agencies. Pilot participants unanimously stated that the transformed application is more ‘user friendly’ and intuitive than the current version of the application. They have confirmed that the design and “look” of the transformed application is “on-point” with technology of the day and affords an opportunity to easily access and input critical, time sensitive information into clients’ case records.

On April 18th we began the production phase of implementation in both Albany County and NYC and have provided ‘elbow-to-elbow’ support at each production site. Following this phase, the statewide implementation will be accomplished on a modified regional basis, concluding by the end of summer.

How Will the Implementation Be Rolled Out? Which Site & When?

The implementation is planned on a regional basis, beginning with the Albany region on May 23rd. As such, voluntary agency sites located in the Albany region will receive the transformed application when the Albany region goes ‘live’. An example: ABC agency’s main physical location is in Syracuse, however, they have sites (that provide services) in both the Albany and Buffalo regions. The Albany site will be implemented when the Albany region is implemented and the Syracuse and Buffalo sites will be implemented later, when the Syracuse and Buffalo regions go ‘live’ with the transformed application. Therefore, some agency staff will receive the “new” application before others at the agency. We are in the process of notifying the local district Commissioners and voluntary agency Executive Directors of their agency implementation date.

Staff Development Coordinators Transformation Role

On Tuesday, March 8th a communication was forwarded to local district and voluntary agency Staff Development Coordinators describing the training plan and modalities that we will be using during the CONNECTIONS Transformation. Included in the communication were several documents that agencies can use in preparation for the Transformation. For your convenience, the letter is attached below. Please note that this information is also posted to the CONNECTIONS intranet website on the Transformation page.

<http://ocfs.state.nyenet/connect/CONNECTIONSTransformation.asp>



SDC LETTER
GNED 2011-3-7.pdf.

