

CONNECTIONS Build Bulletin

We're Resolving CONNECTIONS Latency Issues

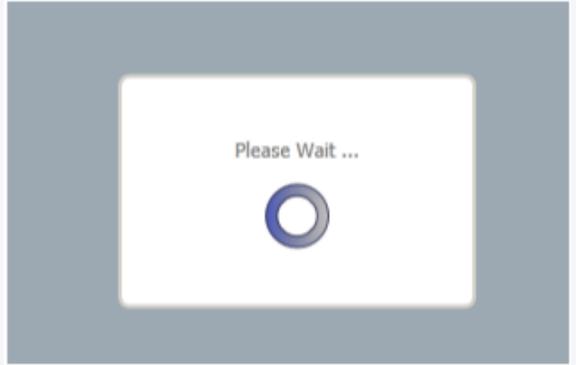
Reduced Latency for the Progress Note Scroll Arrows

In the past, when using the arrow buttons to navigate between progress notes within a stage, users may have noticed increasing latency when advancing from note to note. Recent performance enhancements to the Progress Notes module should eliminate this latency.



Placement Module Enhancements

1 Reported latency in loading and saving records within the Placement Dashboard window has been resolved. Users should experience a noticeable decrease in wait time. Users will now see the "Please Wait" icon upon loading or saving.



2 A new Business Function, DIR ACT ENTRY, will be available. This business function will allow for direct entry into the Activities module to be used for correcting errors or entering placements that occurred prior to October 18.

This Business Function should only be given to District staff that currently have the Maintain Activity Business Function. We recommend that the person(s) that receive this Business Function are the staff that work on the Non-Reimbursable reports to correct errors. The use of this Business Function will be monitored by OCFS staff.

The Implementation liaison in each district will reach out via email to gather Person Identifiers (PIDs) of the workers in each district that will be granted the new Business Function. Please keep in mind that this Business Function should be limited and can only be given to the security profile of a user by a State staff person. In the future, any staff that are in need of the Maintain Activity Business Function or Direct Activity Entry Business Function will need to fill out the **"CONNECTIONS Security Coordinator Update and Security Business Functions Request Form"** and send it to the following email address: CONNECTIONSi@ocfs.ny.gov

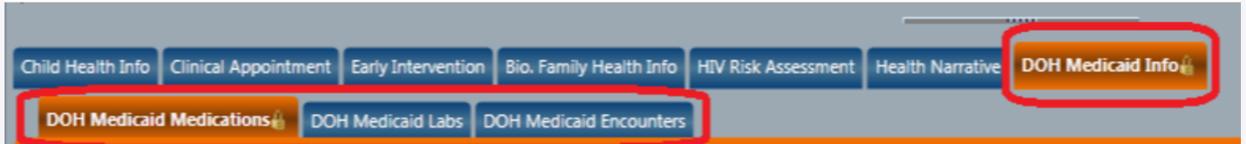
* Business Functions Request Form has been updated and will be posted to the CONNECTIONS Website next week.

3 Placement Evaluation Report - A printable PDF version of the Placement Evaluation will now be available. This report can be accessed from the Outputs section in the Left Navigation Pane of the Placement Evaluation window. Users may choose between a current or historical view of the Placement Evaluation data.



DOH Medicaid Info Tab Visible but Not Yet Populated

CONNECTIONS Users with access to the Health window may notice the presence of a new tab: DOH Medicaid Info. In the near future, approved Medicaid claims information will be imported from DOH and viewable in CONNECTIONS for youth currently in foster care, who are tracked with the program choice of Placement, and for whom written consent has been obtained. The intent is to provide case-workers with historical medical information on medications, labs, appointments, hospital stays, and providers, that may not be readily available when a child comes into foster care.



While the new tab will now be visible, the information is not yet being populated, pending a finalized agreement between OCFS and DOH. A notice will be provided in the coming months to let users know as soon as that information is available.

The Connections Team is here to help!

Resources

- As always, **CONNECTIONS Implementation Staff** will be available to offer on-site support as necessary. A Contact list of each district and agency's assigned implementation specialist can be found on the CONNECTIONS Intranet and Internet pages.
- ITS Service Desk—844-891-1786 or fixit@its.ny.gov

Questions, Comments or Suggestions

- Email Us: Connections@ocfs.ny.gov