CONNECTIONS

NYS Office of Children and Family Services

Dated: 3/21/05

Changes, Enhancements & Fixes in Build 18.05 and WMS Migration

Update:

The information below contains the *Changes, Enhancements* and *Fixes in the Build* either planned or completed for Build 18.

Reminder:

- If you have questions about local practice, policy or procedures, please review these procedures with your supervisor.
- For all other CONNECTIONS related questions please contact the NYS OFT Enterprise Help Desk 1-800-697-1323.
- Any additional WMS processing anomalies or questions should be directed to the OCFS-IT Customer Support help line at 1-800-342-3727.
- BICS issues should be reported to the BICS hotline: 1-800-342-3010
- SSPS issues should be reported to Nancy Pare: 212-383-1382 or Maureen Godwin: 212-383-2483.

Migration Planned

Status	SIR	Problem Description	Users Affected
Planned	2630	WMS lines are erroring in BICS due to incorrect Line Numbers. PSS 04 (delete) corrupting line numbers with BICS File Maintenance returning inaccurate ALEC error 116. Cases with BICS Unsatisfactory Error 116 should be canceled in WMS and data re-entered	Statewide WMS
Planned	2662	Usage of PSS 04 in WMS not updating BICS correctly resulting in inaccurate POS lines in BICS. WMS fixed to send correct PSS update to BICS. Data Fix to correct BICS POS lines is planned.	Statewide WMS

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Implemented WMS Changes, Enhancements and Fixes

Status	SIR	Problem Description	Users Affected
Implemented	2472	This enhancement will send an alert to the caseworker to inform caseworker of the change in CONX data as a result of a change in Non-services case.	Oswego only
Implemented	2589	Getting non-services involvement error inappropriately when making demographic changes on person added through CONNECTIONS. This has been resolved. Do not add a person to a case when records are pending in WMS	Oswego only
Implemented	2592	This fix to WMS will add the local edits, implemented with SSPS, for Erie County.	Erie only
Implemented	2637	On recert transaction (requiring change to auth period), cursor defaults (on WSUDIR) to "to" field. This field cannot be changed and user must backspace to move Cursor in order to enter date in "from" field. Cursor should default to "from" field. The cursor now appropriately defaults to the "from date" field on WSUDIR when transacting a recertification.	Statewide WMS
Implemented	2638 & 2639	Adoption Subsidy case maintenance transactions had been generating inappropriate 488 errors and system generated entries in the "LOD" field Adoption Subsidy payment lines can now be reauthorized.	Statewide WMS
Implemented	2649	Unable to add a new person to WMS case if the new person has a SSN. This issue has been resolved. A person may be added in CONNECTIONS, however, do not add a person to a case when records are pending in WMS	Oswego Only

These changes occurred over the weekend and are in production as of Saturday March 19, 2005

Implemented CONNECTIONS Changes, Enhancements and Fixes

Status	SIR	Problem Description	Users Affected
Implemented	2608	Maintenance to closed cases via LDM was not supported in some instances due to an error determining the district jurisdiction of the stage. The fix will enable users with the appropriate security to perform LDM for cases in their jurisdiction.	Statewide CONNECTIONS
Implemented	2613	SCR calls that resulted in non-reports were not being retained by the system. Non-reports will be retained on-line and be available in the Call Log search.	SCR Only
Implemented	2615	Districts are unable to view or print the "Summary of the 3 most Recent Investigations" report from the case list window in some instances. Fix made so that there is an ability to view CPS Investigation information, from three most recent investigations summaries, that was previously not accessible.	Statewide CONNECTIONS
Implemented	2634	Workers were unable to perform person merges when both of the person ID's were selected as the "Focus" of a Progress Note. The person merge process has been enhanced to correctly handle this situation.	Statewide CONNECTIONS

These changes occurred Friday morning and are in production as of Friday March 18, 2005