The consequences of not performing data clean up prior to the conversion of the WMS services cases to CONNECTIONS (Build 18), overall, is that workers will have to get used to new software and processes as well as wade through inaccurate/duplicated data.

Specific consequences are as follows:

<u>Multiple persons:</u>
1. If multiple people exist on the database, the conversion program will create yet another PID.
   a. Search response time could be impacted
   b. Search results will be even more inaccurate
   c. Creating the relationship matrix for new cases will be more difficult. Multiple people, particularly in the same case, will need merging post conversion to make the case construct accurate.

<u>Multiple Cases:</u>
2. If WMS cases are not cross-referenced to CONNECTIONS Cases, new cases will be created.
   a. Search response time could be impacted
   b. Case History will be in multiple records; the point of CONNECTIONS is to have a <u>single</u> case record.

<u>Workers:</u>
3. If the worker IDS are not entered correctly or cross-referenced to legacy systems, the cases will be assigned to conversion workloads.
   a. These cases will need to be assigned to the correct worker(s).
   b. Volume of this work post-conversion could result in missed deadlines, etc.