

# CONNECTIONS

NYS Office of Children and Family Services

*Dated: January 9, 2005*

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## What is contained in Build 18.7.2...

The table below is a listing by System Investigation Request number (SIR) with a description of the issue that, at this time, is scheduled to be fixed with the implementation of Build 18.7.2. This Build is scheduled for release on January 13, 2005.

## Definitions of the terms used in this document...

The **Users Affected** section identifies those individuals, by program area, who are impacted, **What is Affected** identifies the part of the application that is involved, the **Issue Description** section describes the "issue"/SIR needing resolution, the **Fix** section describes what the Build is expected to accomplish and the **SIR** section identifies the internal tracking number of that request.

## Resources for Questions...

- If you have questions about local practice, policy or procedures, please review these procedures with your supervisor.
- For all other CONNECTIONS related questions please contact the NYS OFT Enterprise Help Desk 1-800-697-1323.
- Any additional WMS processing anomalies or questions should be directed to the OCFS-IT Customer Support help line at 1-800-342-3727.
- BICS issues should be reported to the BICS hotline: 1-800-342-3010
- SSPS issues should be reported to Nancy Pare: 212-383-1382 or Maureen Godwin: 212-383-2483.

### ***Build 18.7.2***

<b><i>Users Affected</i></b>	<b><i>What is Affected</i></b>	<b><i>Issue Description</i></b>	<b><i>Fix</i></b>	<b><i>SIR</i></b>
Case Manager/ Case Planner	Plan Amendment/ FSS closure	User receives the error message 'Generate Report Failed. PrintRemovalInformation' when attempting to submit the Plan Amendment or FSS closure with an in process Plan Amendment, for approval when the program choice is anything other than placement.	This fix will allow submission of the Plan Amendment and the FSS closure for approval for all program choices.	<b>3838</b>