

CONNECTIONS

NYS Office of Children and Family Services

Dated: April 15, 2005

This fix was successfully put into production this morning 4/15/05.

Build 18.1.5

<i>Users Affected</i>	<i>Area Affected</i>	<i>Request Description</i>	<i>Fix</i>	<i>Request #</i>
LDSS Case Manager	WMS Interface	Person line number order must be consistent between CONNECTIONS and WMS. Testing identified a discrepancy in the ordering of person line numbers as a result of the CONNECTIONS to WMS interface.	The application will retain the order in which persons were added to the stage from the INT stage through the FSS stage. This same order will be sent to WMS when an App Reg is performed.	2676

Resources for Questions

- If you have questions about local practice, policy or procedures, please review these procedures with your supervisor.
- For all other CONNECTIONS related questions please contact the NYS OFT Enterprise Help Desk 1-800-697-1323.
- Any additional WMS processing anomalies or questions should be directed to the OCFS-IT Customer Support help line at 1-800-342-3727.
- BICS issues should be reported to the BICS hotline: 1-800-342-3010
- SSPS issues should be reported to Nancy Pare: 212-383-1382 or Maureen Godwin: 212-383-2483.