

CONNECTIONS

NYS Office of Children and Family Services

Dated: May 15, 2006

Build 18.7.4 Release Notes

Software Version: Release 3 Build 18.7.4
Planned Distribution Date: May 19, 2006

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Introduction

This document describes the updates associated with Build 18.7.4 that will be implemented on May 19, 2006.

What is contained in Build 18.7.4...

The table below is a listing by System Investigation Request number (SIR) with a description of the issue that is scheduled to be fixed with the implementation of the Build.

It should be noted that this Build features user requested enhancements, modifications and fixes to Application functionality. Highlighted below are a few of the most requested enhancements or fixes. Others are denoted within the text of the release notes.

- SIR 3190* This fix updated the Case Summary Module of the FSS to eliminate the error. The system will no longer return the “out of stack space” error and cases may be closed where appropriate.
- SIR 4080* This enhancement places the two values of 24-hour and 48-hour in the first and second positions on the Purpose drop down. The purposes will be used to document the workers actions in the first 24 and 48-hours of a new investigation.
- SIR 4087* This enhancement adds Collateral Contact to the contact type when using the 24 or 48-hour purpose. This will allow the investigative worker to give a more accurate description of the type of contact made in the first 24 and/or 48 hours of a new investigation.

In addition to the aforementioned enhancements or fixes, County 075 OCI and County 058 St. Regis will be added to the CONNECTIONS print code tables to allow printing. More detailed demographic information will be written to the trace files to assist with enhanced tracking for the SCR, as well as several additional SIRs to enhance system performance.

Definitions of the terms used in this document...

The *Users Affected* section identifies those individuals, by program area, who are impacted, *What is Affected* identifies the part of the application that is involved, the *Issue Description* section describes the “issue”/SIR needing resolution, the *Fix* section describes what the Build is expected to accomplish and the *SIR* section identifies the internal tracking number of that request.

General Points

There are no special instructions for users to follow when Build 18.7.4 becomes “live” on May 19, 2006. Users should follow regular log-on procedures. If however, you try to access the CONNECTIONS Application and you receive a “**version mismatch**” error, or “**no server found to match request**” error, you will need to contact the NYS OFT Enterprise Help Desk immediately at 1-800-697-1323. For users to check the version number, from the

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CONNECTIONS Toolbar select the Help menu, choose the About CONNECTIONS option, when the screen opens, you will see the following: CONNECTIONS Version 3, Build 18.7.4. This indicates that you have the proper version.

Resources for Questions...

- If you have questions about local practice, policy or procedures, please review these procedures with your supervisor.
- For all other CONNECTIONS related questions please contact the NYS OFT Enterprise Help Desk 1-800-697-1323.
- Any additional WMS processing anomalies or questions should be directed to the OCFS-IT Customer Support help line at 1-800-342-3727.
- BICS issues should be reported to the BICS hotline: 1-800-342-3010
- SSPS issues should be reported to Nancy Pare: 212-383-1382 or Maureen Godwin: 212-383-2483.

Changes, Enhancements and Fixes in Build 18.7.4

<i>Users Affected</i>	<i>What is Affected</i>	<i>Issue Description</i>	<i>Fix</i>	<i>SIR</i>
Case Manager	FSS Case Summary Tab	Unable to close the FSS. Worker receives an “out of stack space” error and is unable to close or read information that appears on the FSS Case Summary window. The workers assigned to the stage do not display when this error occurs. The CONNECTIONS application closes on its own and logs the user out with error message "1A49 Internal Error"	This fix updated the Case Summary Module of the FSS to eliminate the error. The system will no longer return the “out of stack space” error and cases maybe closed where appropriate.	3190
St. Regis and NYC	Progress Notes	When the County designation is 075 (OCI in A66) or 058 (St. Regis)- the users are unable to print progress notes. County 075 cannot print FSS progress notes. County 058 cannot print any progress notes.	County designation 58 and 75 will be added to the code table to allow these county workers to print progress for FSS and INV stages. Users in St. Regis will be able to print notes from the FSS and INV stage in CONNECTIONS. The ACS OCI unit will be able to print notes from the FSS in CONNECTIONS.	3611

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<i>Users Affected</i>	<i>What is Affected</i>	<i>Issue Description</i>	<i>Fix</i>	<i>SIR</i>																						
SCR only	Intake	<p>The SCR has requested that the following fields be written to the intake trace file on the lost focus event:</p> <table border="0"> <tr> <td>Call Entry Window:</td> <td>Call Person Detail Window (for each person):</td> </tr> <tr> <td>1. First Name</td> <td>1. First Name</td> </tr> <tr> <td>2. Last Name</td> <td>2. Last Name DOB</td> </tr> <tr> <td>1. Address Line 1</td> <td>3. Age</td> </tr> <tr> <td>3. Address Line 2</td> <td>4. Phone Number</td> </tr> <tr> <td>4. City</td> <td></td> </tr> <tr> <td>5. State</td> <td></td> </tr> <tr> <td>6. Zip</td> <td></td> </tr> </table> <p>The following fields will be written on the data change event:</p> <table border="0"> <tr> <td>Call Entry Window:</td> <td>Allegation Window:</td> </tr> <tr> <td>1. Telephone Number</td> <td>1. Selected Allegation</td> </tr> <tr> <td>2. Telephone Extension</td> <td>2. Unselected Allegation</td> </tr> </table>	Call Entry Window:	Call Person Detail Window (for each person):	1. First Name	1. First Name	2. Last Name	2. Last Name DOB	1. Address Line 1	3. Age	3. Address Line 2	4. Phone Number	4. City		5. State		6. Zip		Call Entry Window:	Allegation Window:	1. Telephone Number	1. Selected Allegation	2. Telephone Extension	2. Unselected Allegation	<p>This is an enhancement requested by the SCR. This will save the information entered on an intake to the trace file to assist in recreating an intake report.</p>	3906
Call Entry Window:	Call Person Detail Window (for each person):																									
1. First Name	1. First Name																									
2. Last Name	2. Last Name DOB																									
1. Address Line 1	3. Age																									
3. Address Line 2	4. Phone Number																									
4. City																										
5. State																										
6. Zip																										
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CPS	INV Progress Notes	<p>For all districts, display 24 Hour as the first value in the Purpose listing for the INV stage type. For districts requesting a higher level of editing, display 48 Hour as the 2nd value in the Purpose listing.</p>	<p>This enhancement places the two values of 24 hour and 48 hour in the first and second positions on the Purpose drop down. The purposes will be used to document the workers actions up to the 24 and 48-hour points of a new investigation.</p>	4080																						
CPS	INV Progress Notes	<p>In the INV stage, users may only select 24 and 48 Hour as their purpose when they use the following contact types:</p> <ol style="list-style-type: none"> i. Casework Contact ii. Attempted Casework Contact iii. Collateral Contact 	<p>This enhancement adds Collateral Contact to the contact type. This will allow the investigative worker to document all of their contacts in the first 24 and/or 48 hours to give a more accurate description of the type of contact.</p>	4087																						

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All	CPRS Print and FASP	ALL Text Tool Narratives in INV, FSI and FSS stages are inappropriately labeled. When narrative information is entered in a field where there is a text tool for the narrative, the heading "Progress Notes Narrative:" is displaying in front of the narrative and "*****End of Note*****" is displaying at the end of the narrative. This text only displays after a narrative has been entered.	This fix will eliminate the inappropriate labels from the text tool narrative fields. The words "Progress Notes Narrative" and "*****End of Note*****" will no longer appear in the narrative sections of the INV, FSI and FSS stages where the narrative tool is used to record information.	4238 & 4332
NYC only	FSI	ACS is requesting data transfer to include FSI stages into the 20-minute feed.	This enhancement begins the preliminary work for the transfer of requested data. There is no impact on local workers at this time. This is behind the scenes work to set up for the creation of reports from the FSI data.	4312
All	Technical-database	Several .dll's are producing Oracle Errors.	This fix will enhance performance and prevent the .dlls from producing the errors.	4333
All	Technical	The edit and copy checks for progress notes were running when a user completed an initial search for progress notes.	This change will move the edit and copy checks to be run when a user selects a note. This will enhance performance when calling up progress notes. Users should see an improvement in the time it takes to call up notes through the Progress Notes Tab.	4346
CONNECTIONS IT staff	Technical	The current default value needs to be changed manually every time a component is updated.	This change to the default value will set the component to "Supports Transaction" eliminating the need to change the setting manually each time a component is installed. This has no affect on the CONNECTIONS user.	4356