

CONNECTIONS

NYS Office of Children and Family Services

Dated: March 8, 2006

What is contained in Build 18.7.3...

The table below is a listing by System Investigation Request number (SIR) with a description of the issue that is scheduled to be fixed with the implementation of Build 18.7.3. This Build will be released on March 17, 2006.

PLEASE NOTE: There will be several additional SIRs implemented at the time of the build. These SIRs are technical in nature and contain programming or database changes designed to enhance overall system performance. The SIRs listed below will be visible to the user and include a change in functionality.

Definitions of the terms used in this document...

The **Users Affected** section identifies those individuals, by program area, who are impacted, **What is Affected** identifies the part of the application that is involved, the **Issue Description** section describes the "issue"/SIR needing resolution, the **Fix** section describes what the Build is expected to accomplish and the **SIR** section identifies the internal tracking number of that request.

Resources for Questions...

- If you have questions about local practice, policy or procedures, please review these procedures with your supervisor.
- For all other CONNECTIONS related questions please contact the NYS OFT Enterprise Help Desk 1-800-697-1323.
- Any additional WMS processing anomalies or questions should be directed to the OCFS-IT Customer Support help line at 1-800-342-3727.
- BICS issues should be reported to the BICS hotline: 1-800-342-3010
- SSPS issues should be reported to Nancy Pare: 212-383-1382 or Maureen Godwin: 212-383-2483.

Build 18.7.3

<i>Users Affected</i>	<i>What is Affected</i>	<i>Issue Description</i>	<i>Fix</i>	<i>SIR</i>
All	Case Summary	Users receive an error when trying to bring up the FSS Case Summary tab when the case has more than 50 stages.	The upper limit is removed. The user will no longer receive the error when entering the FSS Case Summary Tab when a case has more than 50 stages.	3437
NYC only	Vacancy Control	The Closed to Intake option in the Vacancy Control module is currently not working.	The Closed to Intake option will be restored.	3486
All	Progress Notes Tab	Multiple Progress Notes entered with the same Event Date, or no event date display in random order on the Progress Notes window.	Progress Notes will be returned in order by event date and event time, if recorded, when they are retrieved from the database. Notes with no event date and/or time will sort based on entry date/time.	3880
All	Address Validation	Users were experiencing timeouts or are receiving Code 1 errors when attempting to validate addresses in the following areas: INV Person Detail, INV Phone/Address, Resource Search, Resource Address, FA Home Search, FA Home Demographics, CLR Person Search and Clearance & RFI detail.	This fix will result in a more stable address validation architecture reducing time outs.	3948

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Users Affected	What is Affected	Issue Description	Fix	SIR
All	Progress Notes	The user experiences lag time when attempting to call up Progress Notes when they search for notes.	This fix will improve system efficiency when performing a Progress Note Search reducing lag time.	4016
All	Progress Notes	<p>If a CONNECTIONS user is disconnected from the application the auto save feature will save narrative text*. If a user is working on a progress note, and they are disconnected, when they reenter the application, they will be returned to the same progress note. When CONNECTIONS retrieves a Progress Note narrative text from Auto-Save it is not clearly presented to the user as being recovered. Only the text of the Progress Note is returned as the data elements (event date, type, method, author etc...) are not included in the auto save functionality and are therefore not returned. Since the note is incomplete (data fields are blank), the save button is disabled. When a recovered narrative is presented, if the user completes the data elements, the save button is enabled. The only button enabled is View Existing Notes. If the user clicks the View Existing Notes button, the recovered narrative is lost and cannot be retrieved.</p> <p>*The auto save feature activates after 3 minutes in a narrative text field. If the user has been in the field less than 3 minutes, the auto save is not activated. The auto save feature is available for text fields that have the text tool (tool bar with formatting buttons). It is not available for all text fields e.g. comment fields.</p>	<p>When a recovered narrative is presented, if the user completes the data elements, the save button is enabled. If however, the data fields have not been completed, the one enabled button will now be the Cancel pushbutton. Clicking Cancel returns the message <i>Do you want to Cancel? Unsaved data and or narrative(s) will be lost. YES or NO.</i></p> <p>PLEASE NOTE: Selecting YES discards the recovered narrative, selecting NO gives the user the opportunity to complete the data elements, enable the save button and Save the progress note.</p>	4058
All	Progress Notes	Users have requested that when the progress notes list window is selected that the last note entered should appear at the top of the list.	This request will return the View Progress Notes default sort from newest to oldest. Default sort for Progress Notes print order will remain oldest to newest.	4125
All	Progress Notes Print	When the user selects Print All on a case there is a long delay while the report is being called up.	This fix will significantly reduce the amount of time it takes for the report to be called up to the Preview Window.	4161