

CONNECTIONS

NYS Office of Children and Family Services

CONNECTIONS Implementation Issues

Permanency Hearing Report

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Purpose

This document describes issues with the CONNECTIONS application that are pending resolution and the actions users should take if they encounter them. As these issues are resolved, this document will be updated. Updates will be identified with both version number and date.

Column Definitions

What is Affected identifies the functional area of the application that is involved.

Implementation Impact defines the issue needing resolution and a fuller description of it.

Action to be Taken describes the temporary workaround(s), if one has been identified, that a user should follow until the issue is resolved.

SIR Number/Status is an OCFS reference number to track issues requiring resolution.

Other Reference Tools

Other reference documents are available to aid in the use of the CONNECTIONS application. In regards to producing the Permanency Hearing Report (PHR), those tools include: the **PHR Simulation Practice Tool**, **PHR Quick Start Guide** and **PHR Submission Edits Tip Sheet**. These tools (as well as other helpful information) can be found on the CONNECTIONS Internet and Intranet Transformation pages, in the PHR section of each. The site can be accessed using the following URLs:

Intranet: <http://ocfs.state.nyenet/connect/CONNECTIONSTransformation.asp>

Internet: <http://www.ocfs.state.ny.us/connect/CONNECTIONSTransformation.asp>

What is Affected	Implementation Impact	Action to be Taken	SIR Number/Status
Issues Fixed with Release 7 - 6/1/12			
Docket Information	On the Additional Persons tab, children with a Rel/Int other than CH/UK (i.e. sibling), will not display.		18936 Fixed
Court Information	The Docket Number stills displays after a child is end-dated from the stage.		18934 Fixed
Status of Child - CCR	In a CCR, the Out of State Placement indicator will be correctly displayed.		18764 Fixed

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Submission Edits	PHR Submission edits fail when multiple parent relationships exist.		19096 Fixed
Notices and Statements	The children displayed on the Associated Children tab will have the correct relationship if a person has a different relationship to the listed children.		18830 Fixed
Notices and Statements	Errors will no longer occur upon trying to generate the Notices and Statements. if outside participants have been added, and then parent/child relationships are subsequently invalidated in the Family Relationship Matrix,		18970 Fixed
Notices and Statements	Child names will now display in the "In the matter of" section of the Notices, if the Notice is for a Parent/Guardian Attorney.		18977 Fixed
Issues Fixed in April 2012			
Docket Information	When Respondent, Person Legally Responsible or Attorney data is updated for one Parent/Child Relationship, all Parent/Child Relationships for that parent will no longer be changed as well.		18707 Fixed
Efforts to Finalize Permanency Window	Users will no longer experience an error that prevents saving new information for Question 6, regarding the Service Plan when they deleted all of the prefilled text.		18842 Fixed

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Remaining Unresolved Issues			
Docket Information	On the Children tab, both children and parents are appearing in the person grid by default. Active < 21 should be the default view on this tab.	There is no action on the user's part.	18937
Docket Information	Users receive a Service Layer Exception when clicking on the Docket Information link resulting from corrupted data on the Removal tab on Tracked Child Detail (not necessarily due to user error).	User corrects invalid removal record (usually missing a date or condition associated with child's removal) on the Removal tab in TCD	18988
Title Page	The sort order of the In the Matter of grid changes inconsistently after saving data on the page.	There is no action on the user's part.	18810
Title Page	Future dates are currently allowed for Placement date for Non-LDSS children.	This should not be done as it will result in inaccurate information on the report.	18794
Title Page	If a Parent/Person Legally responsible has an Attorney associated to them via Outside Participants; the Parent and Attorney are correctly displayed on the Title Page. If the user then goes back to the Family Relationship Matrix (FRM) and changes the Rel/Int to any other value; the Person is still listed with the Attorney's name the next time Title Page is opened. This also occurs when a Parent is end-dated in FRM; the Attorney is still displayed on Title Page.		18928
Efforts to Finalize Permanency - CCR	In a CCR, where the PPG for a child is Return to Parent, the user is not presented with appropriate questions in the Efforts to Finalize Permanency section.	Users should report this situation to the ocfs.sm.connections_app_help	18816

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Status of Child	The Retrieve From function does not work for question G (“The child is receiving the following services”).	Enter the appropriate information directly into this question field.	18966
Outputs	Font size varies within output when information is pre-filled from a FASP and not modified within the PHR.	There is no action on the user’s part.	18812
General Reminders			
30 day alerts	Caseworkers will not receive a 30 day notice if the date certain were changed at day 31 (or greater) to a date closer than 30 days.	Users should manually keep track of the changed date.	
Court Information, Docket Information and Outside Participants	The information entered in these windows will only populate into a PHR launched from the new Permanency windows.	For PHRs launched using the “old” Permanency module, this information must be entered directly on the old windows.	
“More” windows	Do not copy & paste highlighted text into any More window. The highlight can never be removed. When the report is printed the highlight makes the data difficult to see.		
“More” windows	Formatting controls are available on most, but not all of the More windows.		
General PHR	Selecting a response from an in-process sibling PHR will retrieve the information from the sibling PHR and present that response even if the response may no longer be presented in the source sibling PHR. This will occur when, in the source sibling PHR, the	The user should “proof” all content retrieved from any source outside the PHR.	

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	user answered a controlling question and then answered the subordinate question. If, at a later time, the user changes the response to the controlling question which prevents the subordinate question from being displayed, that original response to the subordinate question will still display in the destination PHR (the one into which the source data was retrieved).		