

HIP Program Goals

- To assist at-risk and homeless individuals and families to avoid new or recidivistic episodes of homelessness through:
- Prevention of threatened evictions
- Locating and obtaining affordable, permanent housing
- Retaining permanent housing for 270 days

HIP Team

- **Albany County Department of Social Services**
- **Homeless and Travelers Aid Society**
- **Legal Aid Society of Northeastern NY**
- **St. Catherine's Center for Children**
- **United Tenants of Albany**

HIP Collaboration

- **DSS and HIP subcontract agencies work together as a fully collaborative HIP Team.**
- **Cases are "owned" by the full HIP Team.**
- **Performance-based model: Each subcontract agency shares in the fiscal outcome of case success or failure.**

HIP Service Components

- **Landlord-Tenant Mediation**
- **Court and Benefits Advocacy**
- **Legal Services and Representation**
- **Housing Location Assistance**
- **Housing and Budget Counseling**
- **Case Management Services**
- **Tenant Training Program**

HIP Collaboration with Albany Housing Authority

- **Monthly mtgs. of the HIP Team and AHA staff to identify and intercede with households threatened with public housing eviction or loss of Section 8 subsidy.**
- **Pending proposals for successful HIP participants to receive additional waiting list and preference considerations.**

Housing Albany Families (HAF)

- **Legal Aid Society program supported through OTDA SHIP funding.**
- **Provides legal services to TANF-eligible families or non-custodial parents who are at risk of homelessness due to poor housing conditions or other landlord-tenant disputes.**
- **Priority given to households where housing conditions are a factor in a child protective or foster care involvement.**

DSS Roles in HAF Partnership

- **Assisting with obtaining documentation of code violations from Code Enforcement authorities.**
- **Withholding rent on behalf of temporary assistance recipients, as allowed under Section 143-b of Social Services Law (Spiegel Act).**
- **Coordination of rent withholding with LAS - Landlord "repair and deduct" negotiations.**

Steuben County DSS: THE BILT PROGRAM

- **Case Management/Crisis Intervention**
- **Alcohol & Substance Abuse Services**
- **Homeless Intervention**
- **Domestic Violence Services**
- **DECAP (Medicaid AD + SSI/SSD)**
- **Mental Health Services**

Program Staff

- **Domestic Violence Liaison**
- **CASAC (Alcohol & Substance Abuse Counselor)**
- **Disability Specialist**
- **Homeless Intervention Specialist**
- **Vocational Case Manager**
- **CSW Staff Social Worker & Program Coordinator**
- **Program Secretary**

SHIP Homeless Intervention Specialist

- **Crisis Intervention & System Navigation**
- **Landlord Meetings**
- **Tenant Meetings**
- **Referrals to Support Services**
- **Guidance & Support**
 - **How to locate appropriate housing**
 - **How to maintain housing**

SHIP Collaborative Agencies

- **Steuben County DSS**
- **Steuben Churchpeople Against Poverty**
- **Southern Tier Legal Services**
- **Catholic Charities**

Partners Working Together

- **Case Management & System Navigation**
- **Stabilization & Support Service**
- **Legal Services**

Legal Services

- Provide information and community education about legal rights and responsibilities of landlords and tenants
- Represent tenants in eviction proceedings to preserve housing and prevent illegal lock-outs
- Consult with code enforcement to obtain inspections of substandard housing and encourage repairs

Legal Services

- Negotiate with utility companies to obtain access or prevent shut off of utility services
- Negotiate to resolve social service benefit problems that jeopardize a tenant's housing
- Represent clients in foreclosure or bankruptcy proceedings where there is threat of loss of housing

Case Management & System Navigation

- Determine participant eligibility
- Crisis Intervention, Identification of barriers, and establish save temporary housing
- Link with BILT services to ensure mental health, substance abuse, domestic violence screening and stabilization
- Facilitate participants connection with public and private assistance, including social services benefits, food pantries, etc.

Case Management & System Navigation

- Referral to appropriate on-going support services
- Provide support, guidance, and transportation to foster the establishment and maintenance of permanent habitable housing

Stabilization & Support

- Administer and refer participants to existing financial assistance programs to individuals in need
- Provide help out loan to individuals in need of a security deposit or first month's rent
- Link individuals with community mentors
- Provide volunteer opportunities for individuals interested in "giving back"
- Facilitate monthly case review meetings

3 C's of Success

- COMMUNICATION
- COORDINATION
- COLLABORATION

Handouts and Evaluations

INTRANET SITE:

<http://sdssnet5/ohrd/>

INTERNET SITE:

<http://www.dfa.state.ny.us>

**NYS DOH
Office of Medicaid Management**

**Traumatic Brain Injury
Wednesday November 5, 2003
1:30 – 3:30 p.m.**