



**Office of Children
and Family Services**

The DOMESTIC VIOLENCE Prevention Act

**2014 Report
to the Governor
and Legislature**



**Andrew M. Cuomo, Governor
Sheila J. Poole, Acting Commissioner**

Table of Contents

	Page
Introduction	3
Annual Report Background	4
I. 2014 Annual Report Statistical Requirements	5
Charts	
Program Admissions.....	6
Average Length of Stay.....	6
Occupancy Rates.....	6
Emergency Shelter Denial Reasons.....	7
Transitional Housing Programs Admissions and Discharges	8
Transitional Housing Destinations of Families Upon Discharge.....	8
II. Funding for Approved Domestic Violence Programs	9
Federal Family Violence Prevention and Services Act Funds.....	10
TANF Funding for Non-residential Domestic Violence Services	10
III. Domestic Violence Program Events	11
IV. Additional Initiatives	11
FFVPSA Request for Proposals.....	11
Child Protective / Domestic Violence Collaborative Projects	11
Other Initiatives.....	12
Appendices	
<u>Appendix A</u> –Residential Programs for Victims of Domestic.....	14
Violence by Region and Counties Served	
<u>Appendix B</u> –Residential and Non-residential Programs.....	15
for Victims of Domestic Violence by County	
• Per Diem Rates	
• Occupancy Rates	
• Length of Stay	

INTRODUCTION

The need for specialized supports for victims of domestic violence (DV) and their children was officially recognized when New York State enacted the Domestic Violence Prevention Act in 1987. This law (Article 6-A §459 of the New York State Social Services Law) requires social service districts to provide shelter and services to victims of domestic violence and establishes mainstream funding mechanisms for these programs.

As a result of the Domestic Violence Prevention Act, the New York State Office of Children and Family Services' (OCFS) created regulations to:

- Promote standards for the establishment and operation of residential and non-residential domestic violence programs, and
- Establish social services district responsibility for offering and providing domestic violence services and for instituting financial and contractual arrangements with providers of domestic violence residential services.

These regulations (18 NYCRR Parts 408, 452-455, and 462) can be found on OCFS' website: <http://ocfs.ny.gov/main/dv/regulations.asp>.

The domestic violence service system is the result of many public and private partnerships, both formal and informal throughout the state. The primary responsibilities of OCFS in relation to the domestic violence service delivery system are:

- Licensing residential programs for victims of domestic violence;
- Overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs;
- Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- Administering the Temporary Assistance for Needy Families (TANF) non-residential domestic violence funds to the social services districts, and the Federal Family Violence Prevention and Services Act (FVPSA) funds to approved residential and non-residential domestic violence providers;
- Providing Title XX financial reimbursement to social services districts for residential and non-residential domestic violence services;
- Administering funding to and monitoring of eleven local Child Protective Services/Domestic Violence Collaborations; and
- Monitoring and providing technical assistance to social services districts and approved residential and non-residential programs for victims of domestic violence.

Annual Report Background

The Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the Act.

The Domestic Violence Prevention Act requires reporting on three types of programs:

- Non-residential Services for Victims of Domestic Violence – Not-for-profit organizations or public agencies providing services including but not limited to: telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent of the population served by each program must be victims of domestic violence (Social Services Law (SSL) § 459-a).
- Residential Services for Victims of Domestic Violence – As defined below.
- Transitional Housing Services – Programs that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs. These programs developed as a result of inadequate housing options, coupled with the continued need for support services beyond the emergency shelter stay. They are not defined in the Domestic Violence Prevention Act or Domestic Violence Program Regulations nor regulated or monitored by OCFS.

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of residential programs for victims of domestic violence:

- Domestic Violence Shelters - Congregate facilities of ten beds or more for victims of domestic violence and their children only;
- Domestic Violence Programs - Similar to shelters except that up to 30 percent of the residents may be persons other than victims of domestic violence;
- Safe Dwellings – Self-contained units of nine beds or less for domestic violence victims and their children only; and
- Safe Home Networks - Clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.*

*Only one Safe Home Network remains open in New York State and it is rarely utilized due to difficulties in locating host homes.

I. 2014 Annual Report Statistical Requirements*

In response to the data requirements for preparing the Domestic Violence Annual Report, OCFS manages a web-based Domestic Violence Information System (DVIS) which addresses the required reporting elements under the purview of OCFS for both its state and federal annual reports. The system is accessible to all approved domestic violence providers in the state.

The following section of the report is the compilation of data for calendar year 2014 (reported as of March 2015).

Summary of 2014 Domestic Violence Statistics:

- There were **162** domestic violence residential programs licensed by OCFS with a total of **3,041** beds.
- There were **87** approved non-residential domestic violence programs.
- Individual providers across the state received approximately **186,002** domestic violence crisis/hotline calls.**
- A total of **13,654** adults and children received residential domestic violence services.
- Approximately **41,691** adults and children received non-residential domestic violence services.
- A total of **444** adults and children entered transitional housing for victims of domestic violence.
- A total of **11,924** adults and **12,866** children were denied shelter in domestic violence residential programs in 2014.***

Noteworthy Data Trends for 2014:

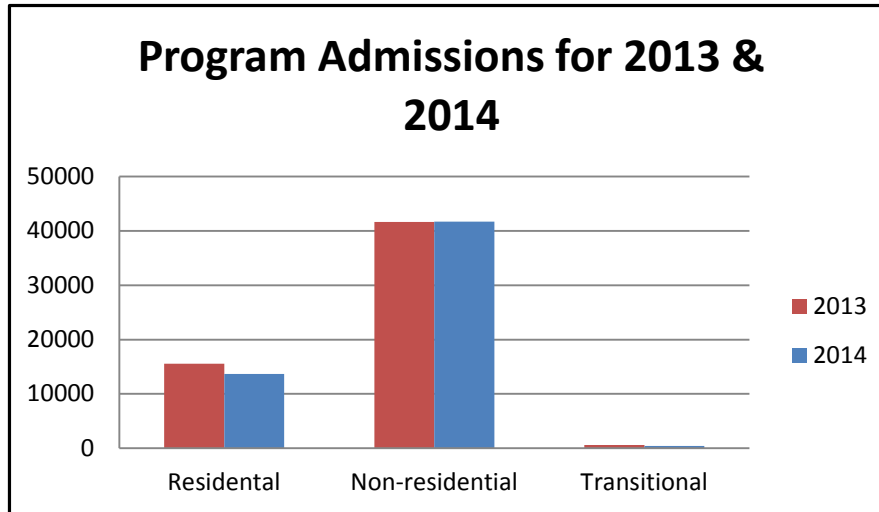
- While total residential admissions decreased in 2014, occupancy rates increased substantially, in the New York City (NYC) region. The average length of stay in NYC Shelters increased by 9 bed nights and the average length of stay in NYC Safe Dwellings increased by 16 bed nights during this period. This can be attributed to legislation enacted in April 2014 which increased the maximum allowable length of stay to 180 days. The increase also signals a lack of affordable safe transitional housing as well as an overall need for more intensive services by shelter residents.
- Although the number of denials decreased slightly in 2014, as compared to 2013, the use of the reason code "Facility at Capacity" increased to 50 percent of all of the denial reasons recorded, and the reason "Family too large" increased to almost 20 percent of all denial reasons. This points to a substantial deficit in the number of beds in 2014 as well as the need to increase capacities to accommodate the needs of larger families. The increase in the average total length of stay compounds the situation. Because victims are staying longer in shelter, rooms are not available to meet the needs of incoming clients.

* Some of the data presented was provided by the New York City Human Resources Administration.

** From September 2013-September 2014

*** Denials as reported may reflect denials at more than one program as well as victims and their children that ultimately are able to obtain shelter at another program. Therefore numbers reflect some duplicate counting. This is due to the confidential nature of DV service provision and the limitations that places on data collection.

Program Admissions							
	Residential		Non-residential		Transitional		
	2013	2014	2013	2014	2013	2014	
Adults	7,155	6,691	32,559	33,057	241	197	
Children	8,381	6,963	9,045	8,634	367	247	
Total	15,536	13,654	41,604	41,691	608	444	



Average Length of Stay* (in bed nights) **			
New York City **		2013	2014
Domestic Violence Shelters		73	82
Safe Dwellings		76	92
Rest of State			
Domestic Violence Programs ***		24	23
Domestic Violence Shelters		34	38
Safe Dwellings		26	27

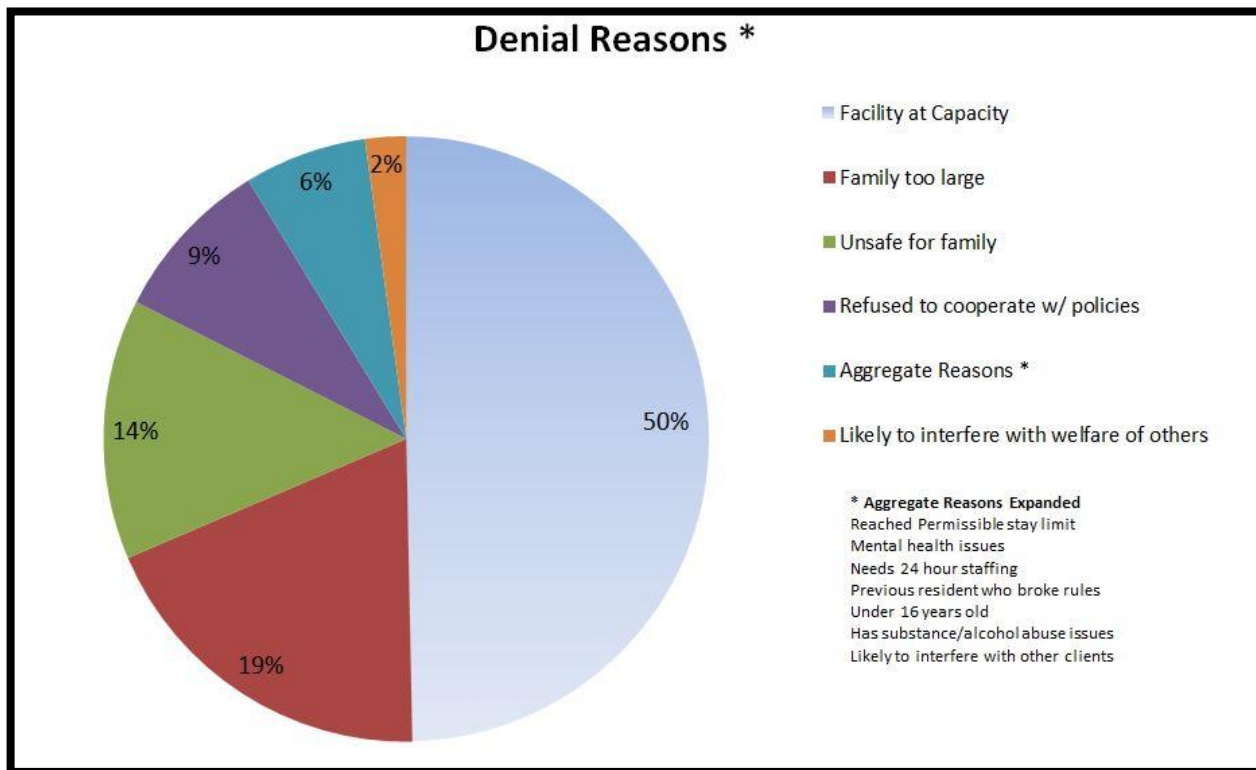
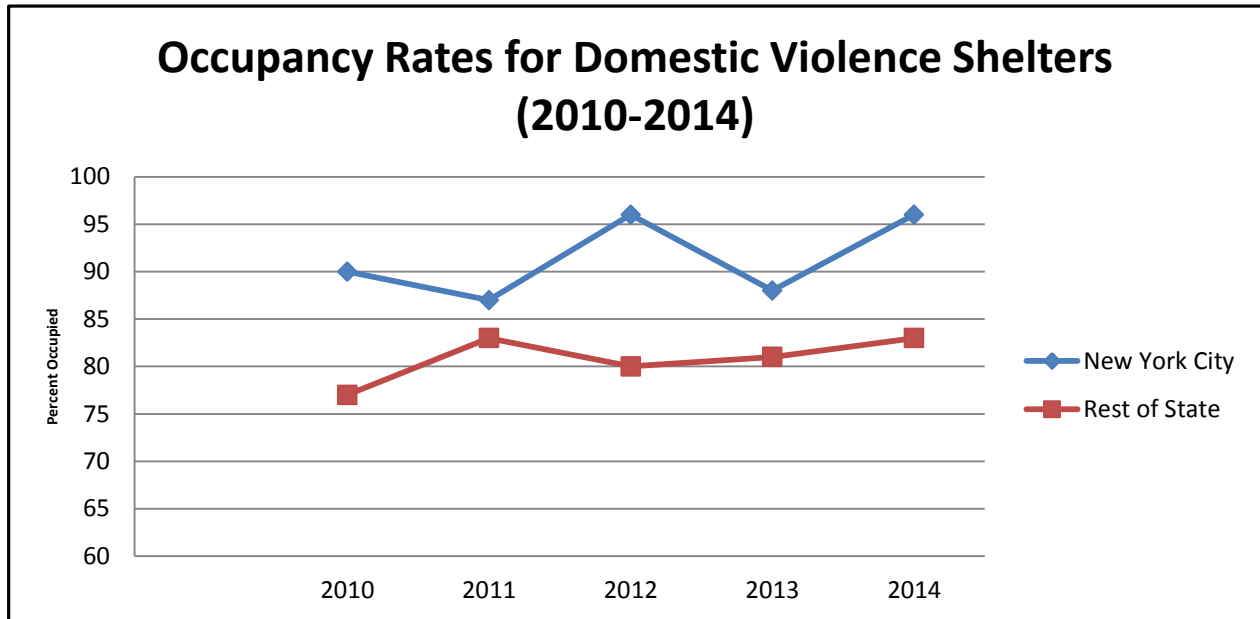
Occupancy Rates*			
Formula used to calculate occupancy rates: Bed Nights Utilized ÷ (Licensed Capacity × Days in Year)			
New York City ***		2013	2014
Domestic Violence Shelters		88%	96%
Safe Dwellings		77%	84%
Rest of State			
Domestic Violence Programs ****		57%	57%
Domestic Violence Shelters		81%	83%
Safe Dwellings		47%	49%

* Safe Home Network occupancy rates and length of stay data are excluded because the total number of safe homes available varies on a daily basis. Only one Safe Home Network remains open in NYS and is rarely used due to difficulties in locating homes.

** Average length of stay is the mean of all stays in bed nights for each type of residential facility.

*** New York City does not have any residential programs that fall under the category of "Domestic Violence Programs."

**** Domestic violence programs can shelter up to 30 percent non-domestic violence victims. The numbers presented reflect only domestic violence victims sheltered and do not reflect the overall occupancy rate for the programs.

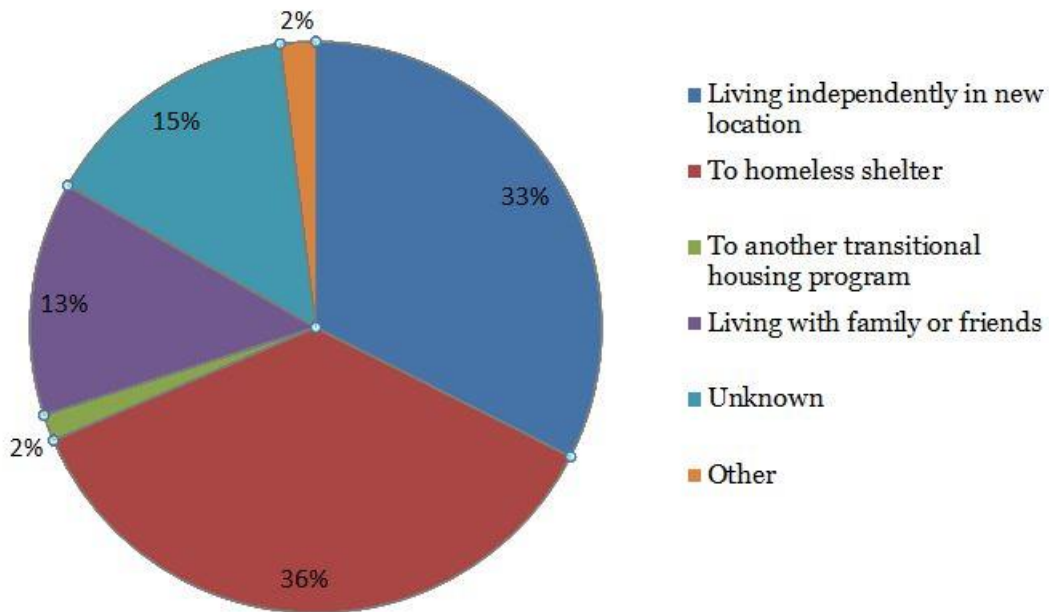


* More than one denial reason is possible per family unit.

Transitional Housing Programs Admissions *

Agency	County	Total Bed Capacity	Admissions	
			Adult	Child
Brighter Tomorrows, Inc.	Suffolk	26	25	1
Grace Smith House, Inc.	Dutchess	26	6	10
Jewish Board of Family & Children's Services, Inc.	New York	56	22	34
Palladia, Inc.	New York	31	24	29
Safe Horizon, Inc.	New York	81	33	49
Sanctuary for Families, Inc.	New York	141	59	81
Unity House of Troy, Inc.	Rensselaer	8	4	5
Urban Resource Institute	New York	117	24	38

Destination of Families Upon Discharge From Transitional Housing



* There may be additional transitional programs serving victims of domestic violence not accounted for in this report due to the fact that OCFS does not license transitional programs which are not required to report to the state.

II. Funding For Approved Domestic Violence Programs

OCFS collects financial information from all licensed residential programs on an annual basis. Financial information is also collected from non-residential programs that have associated residential programs. Due to the established time frames for the submission of cost reports, the financial information presented in the annual report is on a one year lag. As a result, the financial data contained in this annual report was reported by domestic violence providers for the fiscal period ending December 31, 2013.

Total Residential and Non-residential Program Revenues (2013)			
	Residential Programs	Non-residential Programs	All Programs
Government Revenue	\$81,327,719	\$46,247,121	\$127,574,840
Private Revenue	\$7,357,896	\$14,002,379	\$21,360,275
Total	\$88,685,615	\$60,249,500	\$148,935,115

Total Residential and Non-residential Program Expenses (2013)			
	Residential Programs	Non-residential Programs	All Programs
Personnel Expenses	\$54,829,903	\$40,523,518	\$95,353,421
Non-personnel Expenses	\$32,928,103	\$18,872,280	\$51,800,383
Total	\$87,758,006	\$59,395,798	\$147,153,804

- Revenues from government sources include per diem payments and government grants (typically from the New York State Division of Criminal Justice Services, New York State Office of Victim Services, federal grants allocated by social services districts, plus other residual grants).
- Sources of private revenue include the United Way, private donations, interest income and miscellaneous income. Total revenue from all sources increased for residential and non-residential programs from 2012 to 2013 by \$7,492,001; a 5.3 percent increase.
- Total expenses for residential and non-residential programs increased from 2012 to 2013 by \$4,336,780; a 3.04 percent increase.

- Personnel service costs (administration and staffing) include salary and fringe benefits for direct staff services, executive and supervisory staff and other support staff.
- Non-personnel service costs include rent, travel, printing, postage, supplies, equipment, telephone, utilities, phone, bed/linens, food, postage, dues/subscriptions, insurance, other variable maintenance costs and other support expenses.

OCFS is responsible for annually establishing the per diem flat rate for reimbursement for utilized bed nights in each residential program. Local social services districts (LDSSs) contract with residential programs at the established per diem flat rate (see Appendix B for per diem flat rates). Funding for DV services is provided through various federal and state funding streams. For families that meet the categorical and financial eligibility for public assistance, services are claimed as TANF costs at 100 percent federal reimbursement. Costs for individuals and families eligible for safety net assistance are reimbursed at 29 percent state and 71 percent local share. Individuals and families not eligible for TANF can be served under the federal Title XX Block Grant. The state reimburses at 49 percent when the local district has exhausted its allocation of Title XX funds.

In addition to Title XX and the Social Services Block Grant, OCFS also administers Federal Family Violence Prevention and Services Act funds.

Federal Family Violence Prevention and Services Act (FVPSA) Funds

OCFS is responsible for administering FVPSA funds, which are allocated to states on an annual basis in accordance with a population driven formula. New York State received \$3.9 million of FVPSA funding in 2014. Up to five percent of the award may be used to support OCFS administrative expenses, but in 2014 OCFS used under three percent for this purpose allowing remaining funds to go directly to programs. FVPSA funds were allocated equally in 2014 to all approved residential and non-residential domestic violence programs in the state on a non-competitive basis. Each of the 93 applicants was eligible to receive an award of up to \$32,045. Based on the applications submitted, contracts were developed for the period of March 31, 2013, to March 30, 2014. Funds were used to support general operating expenses, health and safety improvements, and/or program enhancements.

The following mandated federal outcomes were reported by FVPSA funded projects from September 2013 - September 2014.

Out of 10,438 client satisfaction surveys completed:

- 98 percent of DV victims reported increased knowledge of strategies for enhancing their safety.
- 95 percent of DV victims reported increased knowledge of available community resources.

TANF Funding for Non-Residential Domestic Violence Services

Since 2001, TANF funds have been dedicated for non-residential services and are administered through OCFS and the Office of Temporary and Disability Assistance (OTDA) for the provision of non-residential domestic violence services. In 2014 this funding totaled \$2,460,000. As in past years, the funds were allocated to LDSSs based on program needs and expenditure histories. The funds are used for enhanced or expanded core and/or optional non-residential domestic violence services provided by approved non-residential domestic violence programs and for persons with incomes up to 200 percent of the poverty level. In the vast majority of cases, LDSSs have contracted with OCFS approved non-residential domestic violence providers operated by local not-for-profit agencies. This funding has been used to provide non-residential domestic violence services such as enhanced case management, CPS/DV collaborations, legal advocacy, support groups, employment assistance, transportation, and permanent housing assistance.

III. Domestic Violence Program Events

Programs Opened/Closed in 2014

Safe Horizon in NYC closed a domestic violence shelter and a safe dwelling in 2014.

- Sage House -This 33 bed shelter was closed due to water damage to the roof that could not be repaired. This resulted in a net loss of 33 beds in the NYC region.
- A safe dwelling with three beds was closed and the beds were transferred to the Safe Horizon shelter, Lotus House. No net loss of beds.

Programs in Danger of Closing in 2014

There were no programs in danger of closing in 2014.

IV. Additional Initiatives

FVPSA Request for Proposals

As noted previously, OCFS is the agency designated in New York State to administer FVPSA funds. The purpose of these funds is to support the establishment, maintenance and expansion of programs to prevent DV, to provide immediate shelter and support services for all victims of DV and their children and to provide specialized DV services for underserved populations.

In 2014, OCFS released a request for proposals which used a different distribution methodology than in previous years. This new methodology was developed to align with emerging needs and the national emphasis on reaching underserved populations and creating effective new research-based responses to domestic violence.

The new methodology consisted of two components:

- Component I continues to provide non-competitive grants to agencies operating a licensed residential or approved non-residential program for victims of DV in the smallest 50 percent of counties in the state based on county population.
- Component II was open to all agencies operating a licensed residential and/or approved non-residential programs for victims of DV. Funds were available on a competitive basis for the start-up or continuation of a successful Child Protective Services (CPS)/DV Collaboration project and/or for new, expanded and/or enhanced DV services. Other recommended models included: models that serve underserved populations, trauma informed models and supervised visitation.

Programs funded by awards resulting from this RFP will begin providing services in April 2015.

Child Protective/Domestic Violence Collaborative Projects

There is evidence that when child abuse/maltreatment exists in a family, there is a high probability that domestic violence is also occurring. In OCFS risk assessment profiles that are completed as part of a child protective investigation, domestic violence is one of the most frequently reported risk factors in CPS reports that are determined to be substantiated.

The FVPSA grant continued to fund 11 Child Protective/Domestic Violence Collaboration projects in 2014. The purpose of these initiatives is to improve joint case practice, thereby increasing safety and reducing recurrence of abuse/maltreatment. In each of the projects, a domestic violence advocate is co-located at the CPS office and typically provides case consultation, participates in home visits and cross training, and works jointly with caseworkers to develop safety plans with victims of domestic violence and their children. DV and CPS staff also participate in workgroups to case conference and

to develop joint case practice protocols. Protocols typically include the use of screening tools and joint casework practice guidelines.

These projects are currently supported with \$755,155 of FVPSA funding. While the uncertainty about the continuity of funding provides an ongoing challenge for these collaborations, several LDSSs have recognized the benefits of these projects and picked up the cost of additional DV advocates to work at CPS. The benefits include increased support for CPS workers with cases involving DV, improved awareness of services available for adult victims, and more positive outcomes for the families and children served.

The following are the agencies that are currently funded:

- Allegany County Community Opportunities and Rural Development Corp.
- Chances & Changes, Inc. (Livingston County)
- Equinox, Inc. (Albany County)
- My Sister's Place (Westchester County)
- Nassau County Coalition Against Domestic Violence
- Orange County Safe Homes, Inc.
- Oswego County Opportunities, Inc.
- S.O.S. Shelter (Broome County)
- Unity House of Troy (Rensselaer County)
- Vera House Inc., Syracuse, NY (Onondaga County)
- Victims Information Bureau of Suffolk, Inc. (Suffolk County)

During the 2014 reporting period, approximately 1,732 families received specialized services through the OCFS funded CPS/DV collaboration projects, as follows:

- 308 families were visited jointly by CPS and domestic violence advocates in the home.
- 388 families were visited jointly outside of the home.
- 1,064 CPS cases were joint consultations only.

Outcomes:

- Of the reports indicated for child abuse or maltreatment, in 84 percent of the cases the child (ren) remained safely with the non-offending parent.
- Of the reports with unfounded allegations of child abuse or maltreatment, 82 percent of the families were able to access necessary supports and services.

Other Initiatives in 2014

In addition to fulfilling its ongoing responsibilities under the DV Prevention Act, OCFS undertook several other initiatives in 2014 to enhance supports for victims of domestic violence and their children in New York State:

- OCFS partnered with the New York State Coalition Against Domestic Violence (NYSCADV) to provide training to DV advocates and OCFS regional office staff entitled "Domestic Violence Service Provision: Putting New York's Regulations into Practice." The one-day trainings were presented in four regions in 2014 reaching 117 OCFS and DV staff. Trainings will continue in 2015 with two trainings planned for the New York City region.
- OCFS is in the second year of a two-year Hurricane Sandy Emergency Grant for \$775,000. This grant was awarded to OCFS by the United States Department of Health and Human Services (DHHS). The purpose of this Hurricane Sandy Emergency Grant is to address the needs of domestic violence survivors impacted by Hurricane Sandy. These funds are available to licensed residential and approved non-residential domestic violence providers, which currently receive FVPSA funding from OCFS. Also, as required by DHHS, \$100,000 of these funds was sub-allocated to NYSCADV to support training and technical assistance needs of disaster relief staff and volunteers, and of domestic violence providers.

- OCFS approved a proposal for the first pet friendly DV shelter in New York State. The Urban Resource Center in Manhattan now operates the only OCFS-licensed DV shelter equipped to accept small dogs, cats and other small pets along with their residents. This has opened up the option of safe shelter to many more victims who are reluctant to leave abusive situations if they have to leave their pets behind.
- OCFS continues to participate in the New York State Domestic Violence Fatality Review Team. Legislation signed by Governor Andrew M. Cuomo on October 25, 2012, established a Domestic Violence Fatality Review Team in New York State. This provision of the legislation took effect on April 23, 2013. The team is coordinated by the Office for Prevention of Domestic Violence (OPDV) and consists of representatives from state agencies as well as local agencies and systems. The team is tasked with examining domestic violence deaths in New York in an effort to improve the system's response to domestic violence.
- A domestic violence computer-based training (CBT) was developed for the Healthy Families New York home visiting program. It provides guidance for home visiting staff on recognizing DV in a household and working with families who are experiencing DV.
- A domestic violence CBT was also developed for Adult Protective Services workers in 2014. The training is entitled "Domestic Violence Dynamics and Skills for Adult Protective Services Workers" and it is available on the OCFS website.
- On October 15, 2014, OCFS participated in New York State's "Shine the Light on Domestic Violence" day in recognition of National Domestic Violence Awareness Month. This was OCFS' sixth annual "Purple Day." All OCFS employees were encouraged to support domestic violence awareness by wearing purple to work and lobby lights in the OCFS buildings were purple for the week. Staff from the Domestic Violence Unit staffed display tables, answered questions, disseminated literature and accepted old cell phone donations for local DV shelters. OCFS also participated in the local "These Hands are not for Hurting" campaign. They made purple hands available at a display table and in OCFS building lobbies. Staff was encouraged to write a positive activity they use their hands for on the hands and to then post them on bulletin boards or in other prominent places around the OCFS campus.
- OCFS participated in the OPDV and Office of Victims' Services Advisory Councils and related subcommittees.
- OCFS provided technical assistance through a variety of sources to all residential and non-residential domestic violence programs. Through its home and regional offices, OCFS provided on-site monitoring and technical assistance with program and policy development, as well as in licensing, financial and contract issues. OCFS often collaborates with staff from OTDA to assist with reimbursement and local district responsibility issues. Also, OCFS contracted with OPDV to provide training and technical assistance to LDSSs and providers. The technical assistance has improved the quality of services, the documentation of program impacts, and the coordination among stakeholders.

Appendix A: Number of Approved Residential Programs for Victims of Domestic Violence by Region and Counties Served

COUNTIES BY REGIONAL OFFICE	PROGRAM TYPE	# of Programs	# BEDS
ALBANY REGIONAL OFFICE			
ALBANY, CLINTON, COLUMBIA, DELAWARE, ESSEX, FRANKLIN, FULTON, GREENE, HAMILTON, MONTGOMERY, OTSEGO, RENSSELAER, SARATOGA, SCHENECTADY, SCHOHARIE, WARREN, WARREN/WASHINGTON, WASHINGTON	DV Program	0	0
	DV Shelter	5	108
	Safe Dwelling	9	81
TOTALS		14	189
BUFFALO REGIONAL OFFICE			
ALLEGANY, CATTARAUGUS, CHAUTAUQUA, ERIE, GENESEE, NIAGARA, ORLEANS, WYOMING	DV Program	2	28
	DV Shelter	1	36
	Safe Dwelling	5	40
TOTALS		8	104
NEW YORK CITY REGIONAL OFFICE			
BRONX, KINGS, NEW YORK, QUEEN, RICHMOND	DV Program	0	0
	DV Shelter *	30	1,798
	Safe Dwelling *	71	392
TOTALS		101	2,190
ROCHESTER REGIONAL OFFICE			
CHEMUNG, LIVINGSTON, MONROE, ONTARIO, SCHUYLER, SENECA, STEUBEN, WAYNE, YATES	DV Program	2	26
	DV Shelter	2	53
	Safe Dwelling	2	14
TOTALS		6	93
SPRING VALLEY REGIONAL OFFICE			
DUTCHESS, NASSAU, ORANGE, PUTNAM, ROCKLAND, SUFFOLK, SULLIVAN, ULSTER, WESTCHESTER	DV Program	1	19
	DV Shelter	13	211
	Safe Dwelling	1	9
TOTALS		15	239
SYRACUSE REGIONAL OFFICE			
BROOME, CAYUGA, CHENANGO, CORTLAND, HERKIMER, JEFFERSON, LEWIS, MADISON, ONEIDA, ONONDAGA, OSWEGO, ST. LAWRENCE, TIOGA, TOMPKINS	DV Program	4	81
	DV Shelter	1	20
	Safe Dwelling	11	92
TOTALS		16	193

*As NYC data is reported in a congregate form, the number of NYC DV Shelters and Safe Dwellings was determined by a manual count.

STATEWIDE TOTALS		
PROGRAM TYPE	# OF PROGRAMS	# OF BEDS
DV Program	9	154
DV Shelter	52	2,256
Safe Dwelling	99	631
TOTALS	160	3,008

Appendix B. Current Approved Domestic Violence Service Providers by County

County/Agency <small>(Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)</small>	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
ALBANY				
Equinox, Inc. 95 Central Avenue Albany, NY 12206 Business Phone: (518)434-6135	DV Shelter	\$87.87	79.65%	47
	Non-Residential	NA	NA	NA
ALLEGANY				
ACCORD Corporation, Inc. P.O. Box 573 Belmont, NY 14813-0573 Business Phone: (585)268-7605	Safe Dwelling	\$85.58	18.86%	18
	Non-Residential	NA	NA	NA
BROOME				
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13761 Business Phone: (607)748-7453	DV Shelter	\$104.87	61.82%	13
	Non-Residential	NA	NA	NA
CATTARAUGUS				
Cattaraugus Community Action, Inc. 25 Jefferson Street Salamanca, NY 14779 Business Phone: (716)945-1041	Safe Dwelling	\$73.95	63.65%	25
	Non-Residential	NA	NA	NA
CAYUGA				
Cayuga/Seneca Community Action Agency, Inc. 89 York Street Auburn, NY 13021 Business Phone: (315)255-1703	Safe Dwelling	\$77.46	63.20%	29
	Non-Residential	NA	NA	NA
CHAUTAUQUA				
Salvation Army of Jamestown, The P.O. Box 368 Jamestown, NY 14702-0368 Business Phone: (716)661-3894	DV Program	\$104.87	58.63%	18
	Non-Residential	NA	NA	NA
CHEMUNG				
Salvation Army of Elmira-Safehouse 414 Lake Street Elmira, NY 14902-0293 Business Phone: (607)732-0314	DV Shelter	\$104.87	38.63%	20
	Non-Residential	NA	NA	NA
CHENANGO				
Chenango County Catholic Charities 3 O'Hara Drive Norwich, NY 13815 Business Phone: (607)334-8244	Safe Dwelling	\$85.58	45.60%	14
	Non-Residential	NA	NA	NA
CLINTON				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$77.46	37.23%	23
	Non-Residential	NA	NA	NA
COLUMBIA				
Community Action of Greene County, Inc. 7856 Rte. 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$104.87	67.54%	35
	Non-Residential	NA	NA	NA
CORTLAND				
YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone: (607)753-3639	Safe Dwelling	\$77.46	55.83%	32
	Non-Residential	NA	NA	NA
DELAWARE				
Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782- Business Phone: (607)746-1720	Safe Dwelling	\$77.46	8.52%	39
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
DUTCHESS						
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone: (845)452-1110	Non-Residential	NA		NA		NA
Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone: (845)471-3038	DV Shelter	\$104.87		89.25%		48
	DV Shelter	\$104.87		69.32%		51
	Non-Residential	NA		NA		NA
House of Faith Ministry, Inc. P.O. Box 1326 Wappinger Falls, NY 12590 Business Phone: (845)765-0293	DV Shelter	\$104.87		74.03%		48
ERIE						
Child & Family Services of Erie County P.O. Box 451, Ellicott Station Buffalo, NY 14205 Business Phone: (716)884-6000	DV Shelter	\$82.17		84.02%		21
	Non-Residential	NA		NA		NA
Erie County District Attorney's Office 25 Delaware Avenue, 7th Floor Buffalo, NY 14202 Business Phone: (716)858-2424	Non-Residential	NA		NA		NA
Erie County Sheriff's Office One Sheriff's Drive Orchard Park, NY 14127 Business Phone: (716)667-5259	Non-Residential	NA		NA		NA
Family Justice Center of Erie County, Inc. 237 Main Street, Suite 1400 Buffalo, NY 14203 Business Phone: (716)558-5261	Non-Residential	NA		NA		NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201- Business Phone: (716)856-7110	Non-Residential	NA		NA		NA
Suicide Prevention & Crisis Services, Inc. 2969 Main Street Buffalo, NY 14214-1003 Business Phone: (716)834-2310	Non-Residential	NA		NA		NA
ESSEX						
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Non-Residential	NA		NA		NA
FRANKLIN						
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$77.46		8.52%		13
	Non-Residential	NA		NA		NA
FULTON						
Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone: (518)725-4310	Safe Dwelling	\$85.58		44.41%		15
	Non-Residential	NA		NA		NA
GENESEE						
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone: (585)343-5808	Safe Dwelling	\$85.58		10.96%		18
	Non-Residential	NA		NA		NA
GREENE						
Community Action of Greene County, Inc. 7856 Rte. 9W Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$104.87		74.90%		64
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
HAMILTON						
Hamilton County Department of Social Services 139 White Birch Lane Indian Lake, NY 12842 Business Phone: (518)648-6131	Non-Residential	NA		NA		NA
HERKIMER						
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone: (315)894-1860	Safe Dwelling	\$85.58		16.62%		17
	Non-Residential	NA		NA		NA
JEFFERSON						
Victims Assistance Center of Jefferson County, Inc. 120 Arcade Street - TV Bldg., LL Watertown, NY 13601 Business Phone: (315)782-1823	DV Program	\$104.87		6.86%		4
	Non-Residential	NA		NA		NA
LEWIS						
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367- Business Phone: (315)376-8202	Safe Dwelling	\$77.46		8.12%		17
	Non-Residential	NA		NA		NA
LIVINGSTON						
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone: (585)658-3940	DV Program	\$104.87		49.32%		20
	Non-Residential	NA		NA		NA
MADISON						
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Safe Dwelling	\$77.46		72.19%		50
	Non-Residential	NA		NA		NA
MONROE						
Alternatives for Battered Women, Inc. P.O. Box 39601 Rochester, NY 14604 Business Phone: (585)232-5200	DV Shelter	\$87.87		94.09%		27
	Non-Residential	NA		NA		NA
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618- Business Phone: (585)244-8400	Non-Residential	NA		NA		NA
MONTGOMERY						
Catholic Charities of Montgomery County 55 East Main Street, Suite 100 Johnstown, NY 12095 Business Phone: (518)842-3489	Safe Dwelling	\$85.58		56.96%		25
	Non-Residential	NA		NA		NA
NASSAU						
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone: (516)431-1135	Non-Residential	NA		NA		NA
	The Safe Center LI, Inc. 15 Grumman Road West, Suite 1000 Bethpage, NY 11714 Business Phone: (516)465-4700	DV Shelter	\$104.87		66.08%	
Non-Residential		NA		NA		NA
NEW YORK CITY						
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone: (718)739-6200	DV Shelter	\$118.25		84.99%		42
	Barrier Free Living, Inc. 270 East Second Street New York, NY 10009-7815 Business Phone: (212)677-6668	Non-Residential	NA		NA	NA


County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
Center for the Elimination of Violence in the Family, Inc. 25 Chapel Street - Suite 904 Brooklyn, NY 11201- Business Phone: (718)254-9134	DV Shelter	\$96.96	95.96%	78
	DV Shelter	\$91.32	89.28%	87
	DV Shelter	\$91.32	99.29%	60
City of New York Human Resources Administration 180 Water Street, 24th Floor New York, NY 10038- Business Phone: (212)331-4535	DV Shelter	\$0.00	58.09%	66
Edwin Gould Services for Children & Families 151 Lawrence Street - Floor 5 Brooklyn, NY 11201-5240 Business Phone: (646)315-7633	Non-Residential	NA	NA	NA
Federation Employment and Guidance Services, Inc. 315 Hudson Street, 7th Floor New York, NY 10013 Business Phone: (212)366-8444	Non-Residential	NA	NA	NA
Food First Family Project, Inc. 50 Green Avenue Brooklyn, NY 11238 Business Phone: (718)287-2657	DV Shelter	\$88.53	116.53%	64
Freedom House for People with Disabilities, Inc. 270 East 2nd Street New York, NY 10009-7815 Business Phone: (212)677-6668	DV Shelter	\$91.32	106.06%	102
Good Shepherd Services 305 7th Avenue, 9th Floor New York, NY 10001 Business Phone: (718)788-6947	DV Shelter	\$112.61	105.10%	95
HELP Social Services Corporation 5 Hanover Square, 17th Floor New York, NY 10004- Business Phone: (718)922-7980	DV Shelter	\$82.78	110.65%	107
	Non-Residential	NA	NA	NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone: (212)475-6400	DV Shelter	\$91.32	82.82%	81
Jewish Board of Family & Children's Services, Inc. 135 West 50th Street New York, NY 10020 Business Phone: (212)262-7655	DV Shelter	\$91.32	96.25%	97
	DV Shelter	\$91.32	104.37%	88
	Safe Dwelling	\$85.83	81.55%	94
	Non-Residential	NA	NA	NA
New Vista for Families, Inc. 177 Lindenwood Road Staten Island, NY 10308 Business Phone: (718)727-1910	DV Shelter	\$112.61	102.16%	112
New York Asian Women's Center, Inc. 32 Broadway, 10th Floor New York, NY 10004 Business Phone: (212)732-5230	DV Shelter	\$112.61	110.29%	100
	DV Shelter	\$112.61	100.71%	79
	Non-Residential	NA	NA	NA
New York City Gay & Lesbian Anti-Violence Project 240 West 35th St, Suite 200 New York, NY 10001 Business Phone: (212)714-1184	Non-Residential	NA	NA	NA
Ohel Children's Home & Family Services 4510 16th Avenue Brooklyn, NY 11204 Business Phone: (718)851-6300	Safe Dwelling	\$85.83	88.51%	156
Palladia, Inc. 2006 Madison Avenue New York, NY 10035- Business Phone: (212)979-8800	DV Shelter	\$91.32	98.22%	71
Queens Legal Services Corporation 89-00 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone: (347)592-2200	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone: (212)577-7700	DV Shelter	\$91.32	79.44%	57
	DV Shelter	\$91.32	89.17%	78
	DV Shelter	\$91.32	103.57%	98
	DV Shelter	\$91.32	94.64%	74
	DV Shelter	\$91.32	95.93%	92
	DV Shelter	\$112.61	100.78%	106
	Safe Dwelling	\$85.83	82.83%	101
Sanctuary for Families, Inc. P.O. Box 1406, Wall Street Station New York, NY 10268-1406 Business Phone: (212)349-6009	Non-Residential	NA	NA	NA
	DV Shelter	\$112.61	90.25%	71
	Safe Dwelling	\$85.83	99.09%	71
	Safe Dwelling	\$85.83	90.06%	65
	Safe Dwelling	\$85.83	98.22%	112
Seamen's Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone: (718)447-7740	Non-Residential	NA	NA	NA
Urban Justice Center 350 Jay Street, 14th Floor Brooklyn, NY 11201 Business Phone: (718)875-9400	Non-Residential	NA	NA	NA
Urban Resource Institute 22 Chapel Street New York, NY 11201 Business Phone: (718)260-2932	DV Shelter	\$91.32	107.39%	98
	DV Shelter	\$91.32	105%	105
	DV Shelter	\$91.32	114.91%	90
Violence Intervention Program, Inc. P.O. Box 1161, Triborough Station New York, NY 10035 Business Phone: (212)410-9080	Safe Dwelling	\$85.83	88.91%	97
	Non-Residential	NA	NA	NA
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone: (212)873-2600	DV Shelter	\$91.32	103.32%	97
	DV Shelter	\$91.32	101.18%	71
	DV Shelter	\$96.96	98.71%	56
	Safe Dwelling	\$85.83	82.45%	65
NIAGARA				
Family & Children's Service of Niagara, Inc. 1522 Main Street Niagara Falls, NY 14305 Business Phone: (716)285-6984	DV Program	\$104.87	42.85%	18
	Non-Residential	NA	NA	NA
YWCA of Niagara, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone: (716)433-6714	Safe Dwelling	\$82.22	37.47%	17
	Non-Residential	NA	NA	NA
YWCA of the Tonawanda's & Niagara Frontier 49 Tremont Street North Tonawanda, NY 14120 Business Phone: (716)692-5580	Non-Residential	NA	NA	NA
ONEIDA				
YWCA of the Mohawk Valley 1000 Cornelia Street Utica, NY 13502-4684 Business Phone: (315)732-2159	DV Program	\$104.73	62.07%	41
	Safe Dwelling	\$85.58	49.59%	22
	Non-Residential	NA	NA	NA
ONONDAGA				
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone: (315)475-1688	Non-Residential	NA	NA	NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204- Business Phone: (315)475-6153	Non-Residential	NA	NA	NA
Vera House, Inc. 6181 Thompson Road, Suite 100 Syracuse, NY 13206- Business Phone: (315)425-0818	DV Program	\$94.28	89.50%	25
	Safe Dwelling	\$85.58	109.22%	26
	Non-Residential	NA	NA	NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
ONTARIO						
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315)789-2613	Non-Residential	NA		NA		NA
ORANGE						
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	DV Shelter	\$104.87		80.63%		41
	Non-Residential	NA		NA		NA
ORLEANS						
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone: (585)589-3159	Non-Residential	NA		NA		NA
Path Stone Corporation 400 East Avenue Rochester, NY 14607 Business Phone: (585)340-3300	Safe Dwelling	\$84.37		67.55%		39
OSWEGO						
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone: (315)342-1544	DV Program	\$104.87		42.36%		23
	Non-Residential	NA		NA		NA
OTSEGO						
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone: (607)433-8038	Safe Dwelling	\$85.58		51.29%		19
	Non-Residential	NA		NA		NA
PUTNAM						
Putnam/Northern Westchester Women's Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone: (845)628-9284	DV Shelter	\$104.87		80.79%		50
	Non-Residential	NA		NA		NA
RENSELAER						
Unity House of Troy, Inc. 504 Broadway Troy, NY 12180 Business Phone: (518)274-2607	DV Shelter	\$102.92		100.79%		60
	Non-Residential	NA		NA		NA
ROCKLAND						
Center for Safety and Change, Inc. 9 Johnsons Lane New City, NY 10956 Business Phone: (845)634-3391	DV Shelter	\$104.87		83.14%		49
	Non-Residential	NA		NA		NA
SARATOGA						
Domestic Violence and Rape Crisis Services of Saratoga County 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone: (518)583-0280	Safe Dwelling	\$85.58		78.90%		25
	Non-Residential	NA		NA		NA
Mechanicville Area Community Services Center P.O. Box 30 Mechanicville, NY 12118 Business Phone: (518)664-8322	Non-Residential	NA		NA		NA
SCHENECTADY						
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone: (518)374-3394	DV Shelter	\$104.87		94.37%		26
	Non-Residential	NA		NA		NA
SCHOHARIE						
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone: (518)234-3581	Safe Dwelling	\$85.58		38.57%		24
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
SCHUYLER						
Catholic Charities of Chemung/Schuyler 607 North Franklin Street Watkins Glen, NY 14891- Business Phone: (607)535-2050	Non-Residential	NA		NA		NA
SENECA						
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone: (315)568-6859	Non-Residential	NA		NA		NA
ST. LAWRENCE						
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617- Business Phone: (315)379-9845	Safe Dwelling	\$77.46		33.18%		14
	Safe Home Network	\$34.60		0%		0
	Non-Residential	NA		NA		NA
STEBEN						
Steuben Churchpeople Against Poverty, Inc., dba Arbor Development P.O. Box 31 Bath, NY 14810-0031 Business Phone: (607)776-7664	DV Program	\$104.87		43.72%		19
	Non-Residential	NA		NA		NA
SUFFOLK						
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone: (631)395-3116	DV Program	\$104.87		97.74%		33
	Non-Residential	NA		NA		NA
Retreat, Inc., The 13 Good Friend Drive East Hampton, NY 11937- Business Phone: (631)329-4398	DV Shelter	\$104.87		82.62%		60
	Non-Residential	NA		NA		NA
Suffolk County Coalition Against Domestic Violence, Inc. P.O. Box 1269 Bay Shore, NY 11706-0537 Business Phone: (631)666-7181	DV Shelter	\$104.87		95.38%		34
	Non-Residential	NA		NA		NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 428 Holbrook, NY 11741 Business Phone: (631)360-3730	Non-Residential	NA		NA		NA
SULLIVAN						
Community Action Commission to Help the Economy, Inc. (C.A.C.H.E.) 63-65 South Main Street Liberty, NY 12754 Business Phone: (845)292-5821	Safe Dwelling	\$77.46		52.24%		23
	Non-Residential	NA		NA		NA
TIOGA						
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone: (607)687-6887	Safe Dwelling	\$77.46		56.35%		37
	Safe Home Network	\$33.97		0%		0
	Non-Residential	NA		NA		NA
TOMPKINS						
Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone: (607)277-3203	Safe Dwelling	\$85.58		70.47%		65
	Non-Residential	NA		NA		NA
ULSTER						
Family of Woodstock, Inc. P.O. Box 3516 Kingston, NY 12402 Business Phone: (845)679-2485	DV Shelter	\$104.87		68.62%		50
	Non-Residential	NA		NA		NA

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate		Occupancy Rate		Average Length of Stay
WARREN/WASHINGTON						
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone: (518)793-9496	Safe Dwelling	\$85.58		78.45%		53
	Non-Residential	NA		NA		NA
WAYNE						
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513- Business Phone: (315)331-1171	Safe Dwelling	\$77.46		49.86%		50
	Safe Dwelling	\$76.04		71.34%		57
	Non-Residential	NA		NA		NA
WESTCHESTER						
Hope's Door, Inc. P.O. Box 203 Pleasantville, NY 10570 Business Phone: (914)747-0828	DV Shelter	\$104.87		93.03%		89
	Non-Residential	NA		NA		NA
My Sisters Place 1 Water Street, 3rd Floor White Plains, NY 10601 Business Phone: (914)683-1333	DV Shelter	\$104.87		95.04%		70
	DV Shelter	\$104.87		96.38%		96
	Non-Residential	NA		NA		NA
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone: (914)995-5972	Non-Residential	NA		NA		NA
WYOMING						
Wyoming County Department of Social Services 466 North Main Street Warsaw, NY 14569 Business Phone: (585)786-8900	Non-Residential	NA		NA		NA
YATES						
Safe Harbors of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone: (315)536-9654	Non-Residential	NA		NA		NA



**For Information about this report or its contents contact:
Pamela Jobin, OCFS DV Program Director
(518) 474-4787**

**For a listing of NYS Approved Domestic Violence Service Providers by
County, visit the OCFS website at:
<http://ocfs.ny.gov>**

**For a listing of Domestic Violence Hotline numbers by County, link to the New York State
Office for the Prevention of Domestic Violence at
<http://www.opdv.ny.gov/help/fss/resource.html>**

**NYS Domestic Violence Hotline 1-800-942-6906 English/Spanish/Multi-language
Accessibility. Deaf or Hard of Hearing: 711**

NYS Prevention and Parent Help Line: 1-800-342-7472

2014 Domestic Violence Report