

Six Month Average: Percentage of Workers with More Than 15 CPS Investigations

Child welfare caseload sizes and staffing ratios are determined at the local level. The New York State Office of Children and Family Services (OCFS) provides performance data to each local department of social services (LDSS) regarding their caseload sizes. This data helps support local decisions regarding staffing and resources. The following data is an aggregate of the monthly caseloads averaged over six months for each LDSS for the percentage of workers with more than 15 investigations on their caseload on the last day of each month for the period indicated.

When considering caseload data, it is important to note that multiple factors impact CPS caseloads, including the fluidity of the investigative process, and the complexity and severity of the individual CPS reports.

The average percentage of workers with more than 15 investigations on their caseload on the last day of each month for January 2015 – June 2015

District	6-Month Average	District	6-Month Average
Albany	48.90%	NYC Office of Confidential Investigations	0.65%
Allegany	1.85%	Oneida	43.23%
Bronx	0.74%	Onondaga	20.60%
Broome	51.57%	Ontario	26.78%
Cattaraugus	63.93%	Orange	44.63%
Cayuga	10.62%	Orleans	22.22%
Chautauqua	34.27%	Oswego	14.97%
Chemung	4.62%	Otsego	21.17%
Chenango	29.70%	Putnam	4.17%
Clinton	38.16%	Queens	0.12%
Columbia	82.42%	Rensselaer	45.59%
Cortland	23.83%	Richmond	0.00%
Delaware	6.40%	Rockland	1.33%
Dutchess	23.14%	Saratoga	29.74%
Erie	62.90%	Schenectady	36.05%
Essex	10.42%	Schoharie	0.00%
Franklin	82.27%	Schuyler	31.03%
Fulton	60.93%	Seneca	26.69%
Genesee	8.33%	St. Lawrence	46.62%
Greene	22.59%	St. Regis	0.00%
Hamilton	0.00%	Steuben	65.03%
Herkimer	26.67%	Suffolk	44.72%
Jefferson	36.41%	Sullivan	51.68%
Kings	0.16%	Tioga	0.00%
Lewis	0.00%	Tompkins	4.53%
Livingston	30.08%	Ulster	33.12%
Madison	28.26%	Warren	13.70%
Manhattan	0.00%	Washington	40.30%
Monroe	35.18%	Wayne	19.12%
Montgomery	57.29%	Westchester	3.85%
Nassau	39.67%	Wyoming	19.44%
Niagara	54.60%	Yates	4.17%

*In New York City, the Office of Confidential Investigations is responsible for investigating non-familial cases (i.e., foster care). These cases are incorporated into the normal CPS caseload in all other districts.

Source: OCFS Data Warehouse