

New York State Office of Children and Family Services

Six Month Average: Percentage of Workers with More Than 15 CPS Investigations

Child welfare caseload sizes and staffing ratios are determined at the local level. The New York State Office of Children and Family Services (OCFS) provides performance data to each local department of social services (LDSS) regarding their caseload sizes. This data helps support local decisions regarding staffing and resources. The following data is an aggregate of the monthly caseloads averaged over six months for each LDSS for the percentage of workers with more than 15 investigations on their caseload on the last day of each month for the period indicated.

When considering caseload data, it is important to note that multiple factors impact CPS caseloads, including the fluidity of the investigative process, and the complexity and severity of the individual CPS reports.

The average percentage of workers with more than 15 investigations on their caseload on the last day of each month for July 2015 - December 2015.

Statewide 6 Month Average (July 2015-December 2015): 17.16%

District	6-Month Average	District	6-Month Average
Albany	51.00%	NYC Office of Confidential Investigations*	1.69%
Allegany	1.67%	Oneida	62.65%
Bronx	0.09%	Onondaga	21.89%
Broome	39.03%	Ontario	9.99%
Cattaraugus	44.05%	Orange	27.90%
Cayuga	6.28%	Orleans	27.36%
Chautauqua	51.64%	Oswego	13.95%
Chemung	18.41%	Otsego	15.12%
Chenango	6.84%	Putnam	0.00%
Clinton	26.74%	Queens	0.00%
Columbia	41.39%	Rensselaer	50.24%
Cortland	44.46%	Richmond	0.00%
Delaware	4.85%	Rockland	1.45%
Dutchess	24.08%	Saratoga	21.14%
Erie	61.16%	Schenectady	47.02%
Essex	30.52%	Schoharie	7.14%
Franklin	42.97%	Schuyler	32.10%
Fulton	48.36%	Seneca	57.24%
Genesee	9.52%	St. Lawrence	58.35%
Greene	5.56%	St. Regis	0.00%
Hamilton	0.00%	Steuben	62.49%
Herkimer	67.82%	Suffolk	33.09%
Jefferson	45.81%	Sullivan	34.73%
Kings	0.09%	Tioga	0.00%
Lewis	0.00%	Tompkins	5.88%
Livingston	17.06%	Ulster	46.97%
Madison	37.89%	Warren	37.50%
Manhattan	0.00%	Washington	48.25%
Monroe	31.50%	Wayne	37.18%
Montgomery	60.37%	Westchester	0.00%
Nassau	22.26%	Wyoming	9.03%
Niagara	56.73%	Yates	0.00%

*In New York City, the Office of Confidential Investigations is responsible for investigating non-familial cases (i.e., foster care). These cases are incorporated into the normal CPS caseload in all other districts.

Source: OCFS Data Warehouse