



New York State
Office of
Children & Family
Services

The Domestic Violence Prevention Act
2009
Annual Report
to the Governor and Legislature



Gladys Carrión, Esq.
Commissioner

David A. Paterson,
Governor

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INTRODUCTION

Recognizing the need for specialized supports for victims of domestic violence and their children, the New York State Domestic Violence Prevention Act became law in 1987. This law requires local social service districts to provide shelter and services to victims of domestic violence regardless of their financial eligibility and establishes mainstream funding mechanisms for these programs.

As a result of the Domestic Violence Prevention Act, regulations were created to:

- promote standards for the establishment and maintenance of residential and non-residential domestic violence programs, and
- establish social services district responsibility for financial and contractual arrangements with providers of domestic violence residential services.

These regulations (18NYCRR Parts 452-455, 462 and 408) can be found on the New York State Office of Children and Family Services' website:

- <http://www.ocfs.state.ny.us/main/dv/regulations.asp>

The domestic violence service system is the result of many public and private partnerships, both formal and informal. The primary responsibilities of the OCFS in relation to the domestic violence service delivery system are:

- licensing residential programs for victims of domestic violence;
- overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs;
- establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- administering the Temporary Assistance for Needy Families (TANF) non-residential domestic violence funds to the social services districts and the Federal Family Violence Prevention and Services Act (FFVPSA) funds to approved residential and non-residential domestic violence providers;
- providing Title XX financial reimbursement to social services districts for residential and non-residential domestic violence services; and
- monitoring and providing technical assistance to social services districts and approved residential and non-residential programs for victims of domestic violence.

Annual Report Background

The Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the act.

Three categories of programs are included in the Domestic Violence Prevention Act:

- Non-Residential Programs for Victims of Domestic Violence – not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent (70%) of the population served by each program must be victims of domestic violence.

- Residential Programs for Victims of Domestic Violence – as defined below, and
- Transitional Housing Programs – programs which are not defined in the regulations, but that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs.

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential Programs for Victims of Domestic Violence:

- Domestic Violence Shelters - congregate facilities of ten beds or more for victims of domestic violence and their children only;
- Domestic Violence Programs - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;
- Safe Dwellings - self contained units of nine beds or less for domestic violence victims and their children only; and
- Safe Home Networks - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

I. 2009 Annual Report Statistical Requirements

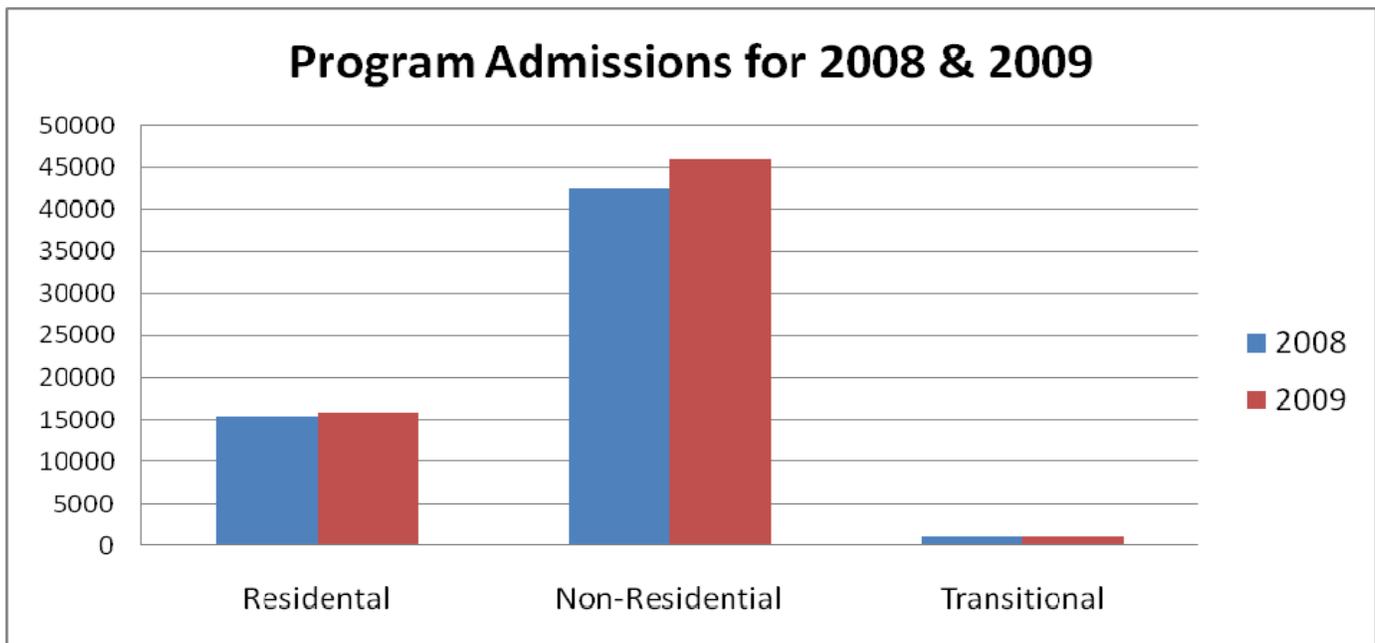
In response to the statistical requirements of the Domestic Violence Annual Report, OCFS manages a web-based Domestic Violence Information System (DVIS) which addresses the required reporting elements under the purview of OCFS. The system is accessible to all of the approved domestic violence providers in the state.

This section of the report is the compilation of data for calendar year 2009, collected as of February 2010. Good faith efforts were made to have the information represented as complete and accurate as possible. For comparison purposes, in some tables, 2008 data is also presented.

Summary of 2009 Statistics:

- There were **163** domestic violence residential programs licensed by OCFS with a total of **3,006** beds and **87** approved non-residential programs
- Over **15,700** adults and children received domestic violence residential services
- Almost **46,000** adults and children received domestic violence non-residential services
- Approximately **1,030** adults and children entered domestic violence transitional housing
- Over **13,800** adults and **16,000** children were denied shelter, an increase of almost **6,000** individuals from 2008. The most common reason cited for denial was “**facility at capacity**”

Program Admissions							
	Residential		Non-Residential		Transitional		
	2008	2009	2008	2009	2008	2009	
Adults	6,974	7,118	32,384	34,567	407	399	
Children	8,422	8,574	10,086	11,376	660	637	
Total	15,396	15,692	42,470	45,943	1,067	1,036	



Occupancy Rates*			
New York City		2008	2009
Domestic Violence Shelters		90%	92%
Safe Dwellings		80%	85%
Rest of State			
Domestic Violence Programs		51% **	55% **
Domestic Violence Shelters		77%	79%
Safe Dwellings		40%	39%

*Safe Home Network occupancy rates are excluded because the total number of safe homes available per program varies on a daily basis.

** Domestic violence programs can shelter up to 30% non-domestic violence victims. The numbers as presented reflect only domestic violence victims sheltered and do not reflect the overall occupancy rate for the programs.

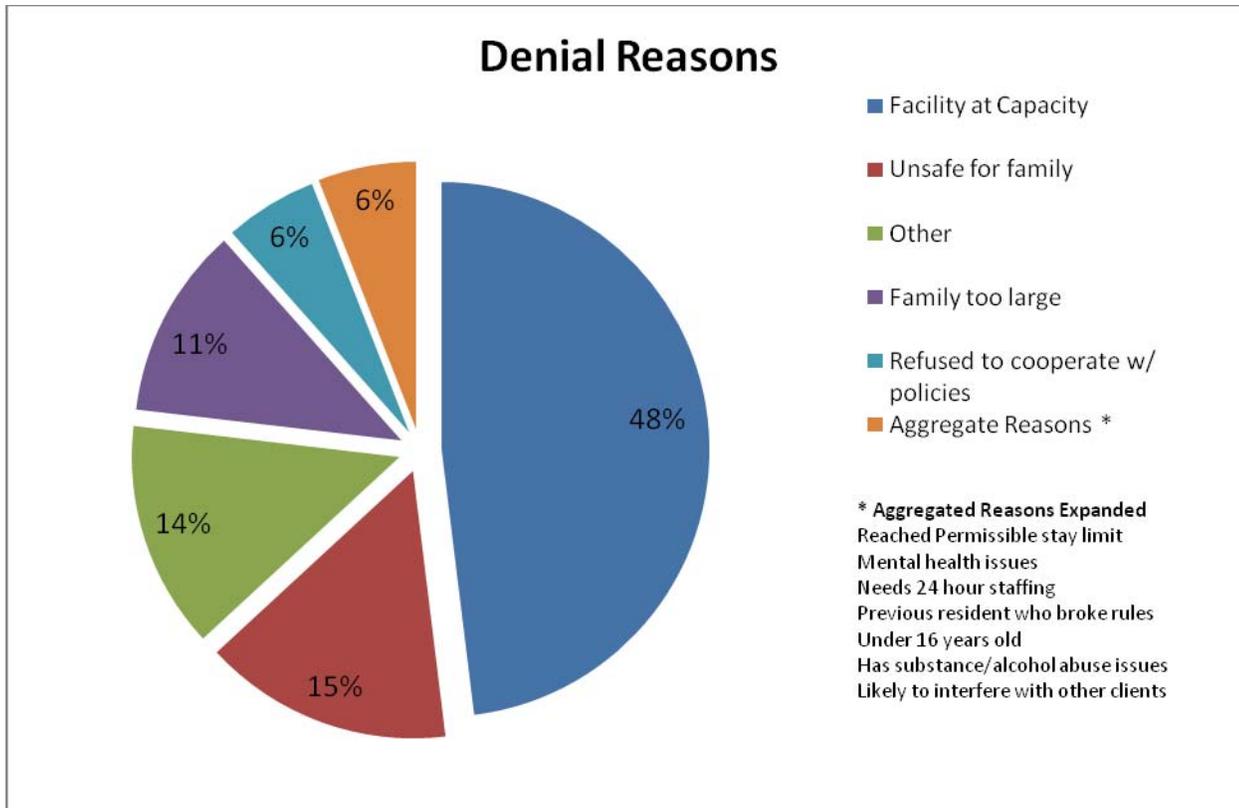
Average Length of Stay (in bednights)			
New York City		2008	2009
Domestic Violence Shelters		78	75
Safe Dwellings		82	87
Rest of State			
Domestic Violence Programs		21	28
Domestic Violence Shelters		33	34
Safe Dwellings		25	21
Safe Home Networks*		20	0

*Safe Home Networks were open but not used.

Denial Reasons

Denial Reasons	Number of Times a Denial Reason Was Used*				
	NYC		Upstate		Total
	Adults	Children	Adults	Children	
Facility at capacity (no beds available)	2908	3901	3790	4007	14606
Family too large (insufficient # of beds)	172	400	1160	1793	3525
Facility not equipped to address substance abuse/alcohol abuse needs	37	18	169	98	322
Likely to interfere with health & safety of others	31	37	165	83	316
Refuse to cooperate w/program rules/policy	591	806	183	125	1705
Unsafe location for family	1954	2177	216	230	4577
Family reached permissible stay limit	15	19	6	6	46
Mental health issues	63	48	284	167	562
Need 24 hour staffed shelter	56	48	123	76	303
Previous resident who broke rules	26	29	108	72	235
Victim under the age of 16	0	0	10	7	17
Other	1462	1837	526	352	4177

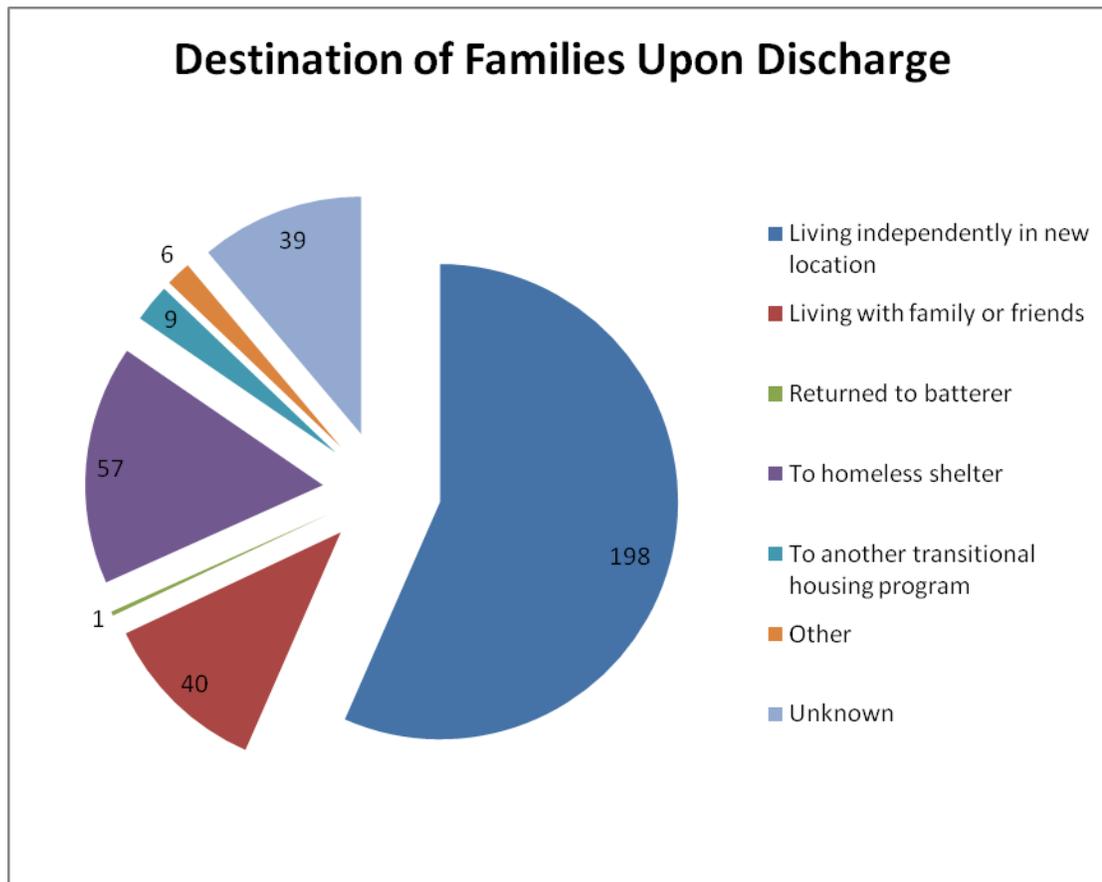
*More than one denial reason is possible per family unit.



Transitional Housing Program Admissions and Discharges *

Agency	County	Total Bed Capacity	Admissions	
			Adult	Child
Brighter Tomorrows, Inc.	SUFFOLK	26	10	25
Catholic Charities of Chemung/Schuylers	SCHUYLER	7	4	5
Grace Smith House, Inc.	DUTCHESS	26	20	16
HELP Social Services Corporation	NEW YORK	181	81	172
Jewish Board of Family & Childrens Services, Inc.	NEW YORK	56	25	51
Palladia, Inc.	NEW YORK	31	48	65
Safe Horizon, Inc.	NEW YORK	114	57	80
Sanctuary for Families, Inc.	NEW YORK	141	107	140
Unity House of Troy, Inc.	RENSSELAER	8	2	2
Urban Resource Institute	NEW YORK	117	45	81

* Information regarding the number of requests for transitional housing is not available because transitional housing programs are not licensed by OCFS.



II. Funding For Approved Domestic Violence Programs

On an annual basis, OCFS collects comprehensive financial information from all approved residential programs. Financial information is not collected from non-residential programs that are not associated with a residential program. Due to the established time frames for the submittal of cost reports by providers for rate setting purposes, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report is the most current information available and reported by domestic violence providers for fiscal periods ending in 2008.

Total Residential and Non-Residential Program Revenues (2008) (All figures in US Dollars)		
	Residential Programs	Non-Residential Programs
Government Revenue	\$73,202,721	\$32,838,180
Private Revenue	\$5,065,820	\$6,366,134
Total	\$78,268,541	\$39,204,314

Total Residential and Non-Residential Program Expenses (2008) (All figures in US Dollars)		
	Residential Programs	Non-Residential Programs
Personnel Expenses	\$48,268,272	\$30,449,501
Non-Personnel Expenses	\$30,194,275	\$17,617,101
Total	\$78,462,547	\$48,066,602

- Revenues from government sources include per diems and government grants (typically from OCFS, the New York State Division of Criminal Justice Services, New York State Crime Victims Board, and federal grants allocated by social services districts).
- Residential revenues increased from \$71.3 million in 2007 to \$78.3 million in 2008.
- Non-residential revenues decreased from \$47.3 million in 2007 to \$39.2 million in 2008.
- Sources of private revenue include the United Way, private donations, interest income and miscellaneous grants.
- The personnel expenditures (or expenditures for administration and staffing) include direct services staff, executive and supervisory staff, as well as other staff providing support functions.
- Non-personnel costs are also reflected in the amounts shown and typically include rent, mortgage, travel, printing and postage, supplies, equipment, telephone, utility and other variable maintenance costs.
- Agencies with operating deficits are handled via an agency's general fund or fund balance.

Annually, OCFS is responsible for establishing the daily rate of reimbursement (per diem rate) for each residential program. Social service districts contract with residential programs at the established per diem rate (see Appendix B for per diem rates). Per diem rates are reimbursed through public assistance funding streams and are paid to providers by the social services districts based on a person's public assistance eligibility. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a social service district has exhausted its Title XX funds, state and local funds are available. The primary funding source for non-residential programs is through individually negotiated contracts with the social services district using Title XX funds.

In addition to the Title XX and temporary assistance reimbursements, OCFS administers Federal Family Violence Prevention and Services Act funds, CPS/Domestic Violence (DV) collaboration funds and TANF non-residential funds, as described below:

Federal Family Violence Prevention and Services Act (FFVPSA) Funds

OCFS is responsible for administering FFVPSA funds, which are allocated to states on an annual basis in accordance with a population driven formula. NYS receives approximately \$4 million annually, 5% of which supports OCFS administrative expenses. In response to provider financial viability challenges, FFVPSA funds are administered equally to all approved residential and non-residential domestic violence programs in the state on a non-competitive basis. In 2009, each of the 96 applicants was eligible to receive an award of up to \$37,155. Based on the application submitted, contracts were developed for the period of March 31, 2009, to March 30, 2010. Funds are used to support general operating expenses, health and safety improvements, and/or program enhancements.

Child Protective/Domestic Violence Collaborative Projects

In 2009, OCFS issued a request for proposals to start new and/or continue existing Child Protective/Domestic Violence collaboration projects. The purpose of these initiatives is to improve joint case practice, thereby increasing safety and reducing recurrence. Twenty proposals were received and eleven selected for funding. In each of the eleven projects, a domestic violence advocate is co-located at the Child Protective Services (CPS) office and typically provides case consultation, participates in home visits and cross training, and works jointly with case workers to develop safety plans with victims of domestic violence and their children. Domestic Violence (DV) and CPS staff also participate in workgroups to case conference and to develop joint case practice protocols. Protocols typically include screening tools and joint casework practice guidelines.

The CPS/DV Collaboration projects are supported with a combination of \$274,000 in FFVPSA funding and approximately \$550,000 in state Community Based Preventive funding. Due to funding limitations, eleven collaborations are now funded through OCFS, down from thirteen last year. The eleven funded CPS/DV Collaborations subsequently sustained an 8% funding cut in December. While sustainability continues to challenge the collaborations, several local social services districts have recognized the benefits of these projects and picked up the cost of additional DV advocates to work at CPS.

The following are the currently funded agencies/counties:

- Allegany County Community Opportunities and Rural Development Corp.
- Chances & Changes, Inc. (Livingston County)
- Equinox, Inc. (Albany County)
- My Sister's Place (Westchester County)
- Nassau County Coalition Against Domestic Violence
- Orange County Safe Homes, Inc.
- Oswego County Opportunities, Inc.
- S.O.S. Shelter (Broome County)
- Unity House of Troy (Rensselaer County)
- Vera House Inc., Syracuse, NY (Onondaga County)
- Victims Information Bureau of Suffolk, Inc. (Suffolk County)

Results from these projects have included an improvement in CPS workers' ability to recognize DV and more appropriately intervene. At the same time, DV workers are learning more about CPS mandates and responsibilities and how to intervene in child abuse cases. Workers in both arenas report that improved relationships have contributed to more safety and self-sufficiency options for families experiencing both child abuse and domestic violence.

In 2009, approximately 1,400 families received specialized services through the collaboration projects. In an effort to continue quality improvement, all of the CPS/DV projects will be measuring progress as follows:

- Number of families served jointly by CPS and DV advocates
- Of those reports indicated, percentage of the cases the child(ren) remained safely with the non-offending parent
- Of those reports unfounded, percentage of families who were able to access necessary supports and services

TANF Funding for Non-Residential Domestic Violence Services

Each year since 2001, three million dollars of dedicated federal funds have been administered through OCFS and the Office of Temporary and Disability Assistance (OTDA) for the provision of Non-Residential Domestic Violence Services, with the exception of SFY 2006-2007 when the funding was made available through the Flexible Fund for Family Services (FFFS). This TANF \$3 million funding has been allocated to local social services districts based on program needs and expenditure histories. The funds have been used for enhanced or expanded core and/or optional Non-Residential Domestic Violence Services provided by approved Non-Residential Domestic Violence Programs only for persons with incomes up to 200% of the poverty level. In the vast majority of cases, local social services districts have contracted with OCFS approved Non-Residential Domestic Violence Providers operated by local Not-for-Profit agencies. Non-Residential Domestic Violence services provided with this funding have included enhanced case management, legal advocacy, support groups, employment assistance, transportation, and permanent housing search.

III. Domestic Violence Program Events

A procedure was developed as a response to requests for a process that will provide an agency with a preliminary assessment of need by OCFS before it begins to incur expenses for new or expanded DV beds. This procedure is a front-end requirement of the application process for an operating certificate and rate. With this revision, a provider is able to get an upfront OCFS response to a proposal before it makes construction investments. Though a preliminary approval determination still requires a final approval from OCFS based on the agency's ability to satisfy all required regulations regarding new or expanded beds, this new procedure creates a collaborative and streamlined approach that is useful to the agency, the local social service district, the OCFS Regional Office, and home office units involved in the program and fiscal process associated with the approval of new beds.

Programs Opened/Closed in 2009

- In August, Volunteers of America- Greater New York, Inc. **opened** a new 63 bed Domestic Violence shelter called Liberty House.
- In October, New York Asian Women's Center, Inc. **opened** a new 20 bed Domestic Violence shelter, Peace House, to replace Phoenix House, a 15 bed shelter they **closed**. This was done to add additional beds to the jurisdiction as well as provide an updated facility for DV victims.

OCFS has not been notified of any programs in danger of closing in 2009.
No new programs have opened in 2009.

IV. Additional Initiatives

In addition to the ongoing responsibilities of the DV Prevention Act, several other initiatives were undertaken in 2009 to continue to enhance supports for victims and their children in NYS:

- OCFS continued to co-facilitate the Domestic Violence Regulatory Workgroup with the Office for the Prevention of Domestic Violence (OPDV) and the Office for Temporary and Disability Assistance (OTDA). The workgroup includes domestic violence program and local social service district representatives, the purpose of which is to re-assess the regulations and to make recommendations for improvements aligned to current issues and practices. During 2009, subcommittees were created and recommendations from each subcommittee were posted on the OCFS website. OCFS staff also met with a New York City based group of survivors "Voices of Women." Recommendations from this group have been posted as well. The plan is to further analyze the recommendations to create a final regulatory proposal package in the upcoming year.
- A three-part training curriculum was created for OCFS Regional Office DV licensing staff to support the quality of OCFS technical assistance and support. The training was offered through I-Linc, a distance learning technology, to accommodate statewide needs. The training included information about putting the regulations into practice, establishing new per diem rates, utilizing the Domestic Violence Information System (DVIS), confidentiality, child abuse and maltreatment reporting, and local department of social services district responsibilities.

- OCFS staff participated in a workgroup convened in Washington, DC by the Federal Family Violence Prevention fund to create guidelines for states in regards to the federal Child and Family Services Review (CFSR). As a result, a document has been published and distributed entitled “Strategies to Improve Domestic Violence Responses in CFSR Program Improvement Plans.”
- Using the data available in DVIS, a “profile” has been developed for each county, providing information about the approved residential and non residential programs in the county as well as data and trends related to occupancy rates and length of stay. This information will be shared with local social service districts and other stakeholders to assist in assessing gaps and needs. Additionally, providers in New York City were trained by SUNY staff to use DVIS.
- The 2nd annual OCFS “Purple Day” was conducted on October 14, 2009, in celebration of National Domestic Violence Awareness Month. All employees were encouraged to support domestic violence awareness by wearing purple to work, and staff from the Domestic Violence Unit manned display tables, answering questions and disseminating literature.
- OCFS collaborated with Oswego County Opportunities and the New York Society for the Prevention of Cruelty to Children on a federal grant to assist children exposed to DV. As a result of the collaboration, guidelines were developed for providing supervised visitation services to families experiencing DV. Supervised visitation guidance will be further enhanced through an additional grant administered by NYS OPDV.
- OCFS participated in the OPDV and Crime Victims Board Advisory Council and related subcommittees. OCFS also collaborated with OPDV to develop curriculum and provide training to child welfare workers across the state to support them in serving families impacted by child abuse and DV.
- Technical assistance is provided through a variety of sources to all residential and non-residential domestic violence programs. Through its home and regional offices, OCFS staff provides on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and contract issues. OCFS often collaborates with staff from the OTDA to assist with reimbursement and local district responsibility issues. Also, OCFS contracts with OPDV to provide training and technical assistance to local social service districts and providers. The effects of the technical assistance have included improved quality of services, improved documentation of program impacts and improved coordination among stakeholders.

Appendix A

Approved Residential Programs for Victims of Domestic Violence by Region and Counties Served

Appendix A: Approved Residential Programs for Victims of Domestic Violence by Region and Counties Served

COUNTIES BY REGIONAL OFFICE	PROGRAM TYPE	# of Programs	# BEDS
ALBANY REGIONAL OFFICE ALBANY , CLINTON , COLUMBIA , DELAWARE , ESSEX , FRANKLIN , FULTON , GREENE , HAMILTON , MONTGOMERY , OTSEGO , RENSSELAER , SARATOGA , SCHENECTADY , SCHOHARIE , WARREN , WARREN/WASHINGTON , WASHINGTON	DV Program DV Shelter Safe Dwelling	0 5 11	0 93 95
<i>TOTALS</i>		<i>16</i>	<i>188</i>
BUFFALO REGIONAL OFFICE ALLEGANY , CATTARAUGUS , CHAUTAUQUA , ERIE , GENESEE , NIAGARA , ORLEANS , WYOMING	DV Program DV Shelter Safe Dwelling	2 1 5	28 36 40
<i>TOTALS</i>		<i>8</i>	<i>104</i>
NEW YORK CITY REGIONAL OFFICE BRONX , KINGS , NEW YORK , QUEENS , RICHMOND	DV Program DV Shelter Safe Dwelling *	0 30 73	0 1,820 392
<i>TOTALS</i>		<i>103</i>	<i>2,212</i>
ROCHESTER REGIONAL OFFICE CHEMUNG , LIVINGSTON , MONROE , ONTARIO , SCHUYLER , SENECA , STEUBEN , WAYNE , YATES	DV Program DV Shelter Safe Dwelling	1 3 1	12 67 9
<i>TOTALS</i>		<i>5</i>	<i>88</i>
SPRING VALLEY REGIONAL OFFICE DUTCHESS , NASSAU , ORANGE , PUTNAM , ROCKLAND , SUFFOLK , SULLIVAN , ULSTER , WESTCHESTER	DV Program DV Shelter Safe Dwelling	1 13 1	19 202 9
<i>TOTALS</i>		<i>15</i>	<i>230</i>
SYRACUSE REGIONAL OFFICE BROOME , CAYUGA , CHENANGO , CORTLAND , HERKIMER , JEFFERSON , LEWIS , MADISON , ONEIDA , ONONDAGA , OSWEGO , ST. LAWRENCE , TIOGA , TOMPKINS	DV Program DV Shelter Safe Dwelling	4 1 11	81 20 92
<i>TOTALS</i>		<i>16</i>	<i>193</i>
*As NYC data is reported in a congregate form, the number of NYC DV Shelters and Safe Dwellings was determined by a manual count of operating certificates.			

SAFE HOME NETWORKS BY REGION

<i>REGION</i>	<i>SAFE HOME NETWORKS</i>	<i>HOMES</i>
ALBANY REGIONAL OFFICE	0	0
BUFFALO REGIONAL OFFICE	1	5
NEW YORK CITY REGIONAL OFFICE	1	3
ROCHESTER REGIONAL OFFICE	1	6
SPRING VALLEY REGIONAL OFFICE	0	0
SYRACUSE REGIONAL OFFICE	2	18
<i>SAFE HOME NETWORK TOTAL</i>	<i>5</i>	<i>32</i>

STATEWIDE TOTALS

<i>PROGRAM TYPE</i>	<i># OF PROGRAMS</i>	<i># OF BEDS</i>
DV Program	8	140
DV Shelter	53	2,238
Safe Dwelling	102	628
<i>TOTALS</i>	<i>163</i>	<i>3,006</i>

Note: Domestic Violence Agencies licensed to operate Safe Home Networks may oversee many safe homes. The bed capacities of these networks are not reported to OCFS because they are comprised of a number of licensed private residences whose availability can change for any given date.

Appendix B

Current Approved Domestic Violence Service Providers by County

**Per Diem Rates
Occupancy Rates
Length of Stay**

Appendix B. Current Approved Domestic Violence Service Providers by County

County/Agency (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	Program Type	Per Diem Rate	Occupancy Rate	Average Length of Stay
ALBANY				
Equinox, Inc 95 Central Avenue Albany, NY 12206 Business Phone: (518)434-6135	DV Shelter	\$84.40	90.04%	36
	Non-Residential	NA	NA	NA
Homeless & Travelers Aid Society 138 Central Avenue Albany, NY 12206 Business Phone: (518)463-2124	Non-Residential	NA	NA	NA
ALLEGANY				
ACCORD Corporation, Inc. P.O. Box 573 Belmont, NY 14813-0573 Business Phone: (585)268-7605	Safe Dwelling	\$83.96	5.02%	6
	Non-Residential	NA	NA	NA
BROOME				
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13761 Business Phone: (607)748-7453	DV Shelter	\$102.92	48.01%	15
	Non-Residential	NA	NA	NA
CATTARAUGUS				
Cattaraugus Community Action, Inc. 25 Jefferson Street Salamanca, NY 14779 Business Phone: (716)945-1041	Safe Dwelling	\$76.04	70.96%	21
	Non-Residential	NA	NA	NA
CAYUGA				
Cayuga/Seneca Community Action Agency, Inc. 65 State Street Auburn, NY 13021 Business Phone: (315)283-2030	Safe Dwelling	\$76.04	31.90%	17
	Non-Residential	NA	NA	NA
CHAUTAQUA				
Salvation Army of Jamestown, The P.O. Box 368 Jamestown, NY 14702-0368 Business Phone: (716)661-3894	DV Program	\$102.92	99.60%	34
	Non-Residential	NA	NA	NA
CHEMUNG				
Salvation Army of Elmira-Safehouse P.O. Box 293 Elmira, NY 14902-0293 Business Phone: (607)732-0314	DV Shelter	\$102.92	22.17%	13
	Non-Residential	NA	NA	NA
CHENANGO				
Chenango County Catholic Charities 3 O'Hara Drive Norwich, NY 13815 Business Phone: (607)334-8244	Safe Dwelling	\$83.96	46.36%	22
	Non-Residential	NA	NA	NA
CLINTON				
Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$76.04	29.28%	25
	Non-Residential	NA	NA	NA
COLUMBIA				
Community Action of Greene County, Inc. 53 South Jefferson Avenue Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$102.92	49.72%	24
	Non-Residential	NA	NA	NA

CORTLAND

YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone: (607)753-3639	Safe Dwelling	\$76.04		45.78%		15
	Non-Residential	NA		NA		NA

DELAWARE

Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782 Business Phone: (607)746-1720	Safe Dwelling	\$76.04		6.73%		16
	Non-Residential	NA		NA		NA

DUTCHESS

Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone: (845)452-1110	Non-Residential	NA		NA		NA
	Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone: (845)471-3038	DV Shelter	\$102.92		79.59%	
	DV Shelter	\$102.92		58.41%		30
	Non-Residential	NA		NA		NA
House of Faith Ministry, Inc. P.O. Box 1326 Wappinger Falls, NY 12590 Business Phone: (845)765-0293	DV Shelter	\$102.92		82.82%		41

ERIE

Child & Family Services of Erie County P.O. Box 451, Ellicott Station Buffalo, NY 14205 Business Phone: (716)884-6000	DV Shelter	\$79.19		83.93%		24
	Safe Home Network	\$40.49		0%		0
	Non-Residential	NA		NA		NA
Erie County District Attorneys Office 25 Delaware Avenue, 7th Floor Buffalo, NY 14202 Business Phone: (716)858-2424	Non-Residential	NA		NA		NA
Erie County Sheriffs Office One Sheriff's Drive Orchard Park, NY 14127 Business Phone: (716)667-5259	Non-Residential	NA		NA		NA
Family Justice Center of Erie County, Inc. 237 Main Street, Suite 1400 Buffalo, NY 14203 Business Phone: (716)558-5261	Non-Residential	NA		NA		NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201 Business Phone: (716)856-7110	Non-Residential	NA		NA		NA
Suicide Prevention & Crisis Services, Inc. 2969 Main Street Buffalo, NY 14214-1003 Business Phone: (716)834-2310	Non-Residential	NA		NA		NA

ESSEX

Behavioral Health Services North, Inc. 22 US Oval, Suite 218 Plattsburgh, NY 12903 Business Phone: (518)563-6904	Safe Dwelling	\$73.74		5.26%		14
	Non-Residential	NA		NA		NA

FRANKLIN

ComLinks, Inc. 343 West Main Street Malone, NY 12953 Business Phone: (518)483-1261	Safe Dwelling	\$83.96		12.15%		11
	Safe Dwelling	\$83.96		17.90%		34
	Non-Residential	NA		NA		NA

FULTON

Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone: (518)725-4310	Safe Dwelling	\$83.96		44.23%		14
	Non-Residential	NA		NA		NA

GENESEE						
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone: (585)343-5808	Safe Dwelling	\$83.96		20.67%		28
	Non-Residential	NA		NA		NA
GREENE						
Community Action of Greene County, Inc. 53 South Jefferson Avenue Catskill, NY 12414 Business Phone: (518)943-9205	DV Shelter	\$102.92		52.44%		39
	Non-Residential	NA		NA		NA
HAMILTON						
Hamilton County Department of Social Services P.O. Box 725 Indian Lake, NY 12842 Business Phone: (518)648-6131	Non-Residential	NA		NA		NA
HERKIMER						
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone: (315)894-1860	Safe Dwelling	\$83.96		29.86%		24
	Non-Residential	NA		NA		NA
JEFFERSON						
Victims Assistance Center of Jefferson County, Inc. 120 Arcade Street - TV Bldg, LL Watertown, NY 13601 Business Phone: (315)782-1823	DV Program	\$97.11		25.63%		20
	Non-Residential	NA		NA		NA
LEWIS						
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367 Business Phone: (315)376-8202	Safe Dwelling	\$76.04		14.35%		14
	Non-Residential	NA		NA		NA
LIVINGSTON						
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone: (585)658-3940	DV Program	\$102.92		30.68%		20
	Non-Residential	NA		NA		NA
MADISON						
Liberty Resources, Inc. 1045 James Street Syracuse, NY 13203 Business Phone: (315)363-0048	Safe Dwelling	\$76.04		51.74%		28
	Non-Residential	NA		NA		NA
MONROE						
Alternatives for Battered Women, Inc. P.O. Box 39601 Rochester, NY 14604 Business Phone: (585)232-5200	DV Shelter	\$86.23		90.87%		33
	Non-Residential	NA		NA		NA
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618 Business Phone: (585)244-8400	Non-Residential	NA		NA		NA
MONTGOMERY						
Catholic Charities of Montgomery County 1 Kimball Street Amsterdam, NY 12010 Business Phone: (518)842-3489	Safe Dwelling	\$83.96		46.54%		21
	Non-Residential	NA		NA		NA
NASSAU						
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone: (516)431-1135	Non-Residential	NA		NA		NA
	DV Shelter	\$102.92		76.29%		42
Nassau County Coalition Against Domestic Violence, Inc. 250 Fulton Ave, 3rd Floor Mezz West Hempstead, NY 11550-3917 Business Phone: (516)572-0700	Non-Residential	NA		NA		NA

NEW YORK CITY

Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone: (718)739-6200	DV Shelter	\$115.52	90.92%	79
Barrier Free Living, Inc. 270 East Second Street New York, NY 10009-7815 Business Phone: (212)677-6668	Non-Residential	NA	NA	NA
Center for the Elimination of Violence in the Family, Inc. 25 Chapel Street - Suite 904 Brooklyn, NY 11201 Business Phone: (718)254-9134	DV Shelter	\$95.13	93.97%	92
	DV Shelter	\$89.63	95.49%	101
	DV Shelter	\$89.63	95.69%	87
City of New York Human Resources Administration 180 Water Street, 24th Floor New York, NY 10038 Business Phone: (212)331-4535	DV Shelter	\$0.00	71.54%	42
Dwa Fam P.O. Box 23505 Brooklyn, NY 11202 Business Phone: (718)230-4027	Safe Dwelling	\$83.62	85.59%	71
Edwin Gould Services for Children & Families 151 Lawrence Street - Floor 5 Brooklyn, NY 11201-5240 Business Phone: (646)315-7600	Non-Residential	NA	NA	NA
Federation Employment and Guidance Services, Inc. 315 Hudson Street, 9th Floor New York, NY 10013 Business Phone: (212)366-8444	Non-Residential	NA	NA	NA
Food First Family Project, Inc. 165 Conover Street Brooklyn, NY 11231 Business Phone: (718)287-2657	DV Shelter	\$89.63	94.80%	66
Freedom House for People with Disabilities, Inc. 270 East 2nd Street New York, NY 10009-7815 Business Phone: (212)677-6668	DV Shelter	\$89.63	94.25%	70
Good Shepherd Services 305 7th Avenue, 9th Floor New York, NY 10001 Business Phone: (718)788-6947	DV Shelter	\$110.53	94.73%	104
HELP Social Services Corporation 5 Hanover Square, 17th Floor New York, NY 10004 Business Phone: (718)922-7980	DV Shelter	\$89.11	86.96%	91
	Non-Residential	NA	NA	NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone: (212)475-6400	DV Shelter	\$89.63	90.97%	62
Jewish Board of Family & Childrens Services, Inc. 120 West 57th Street New York, NY 10019 Business Phone: (212)262-7655	DV Shelter	\$89.63	94.15%	95
	DV Shelter	\$88.76	92.25%	107
	Safe Dwelling	\$82.82	74.76%	98
	Non-Residential	NA	NA	NA
New Vista for Families, Inc. 177 Lindenwood Road Staten Island, NY 10308 Business Phone: (718)984-6842	DV Shelter	\$110.53	95.49%	87
New York Asian Womens Center, Inc. 39 Bowery, PMB 375 New York, NY 10002 Business Phone: (212)732-5230	DV Shelter	\$110.53	69.02%	74
	DV Shelter	\$110.53	89.23%	93
	DV Shelter	\$110.53	89.79%	38
	Safe Home Network	\$74.78	0%	0
	Non-Residential	NA	NA	NA
New York City Gay & Lesbian Anti-Violence Project 240 West 35th St, Suite 200 New York, NY 10001 Business Phone: (212)714-1184	Non-Residential	NA	NA	NA

Ohel Childrens Home & Family Services 4510 16th Avenue Brooklyn, NY 11204 Business Phone: (718)851-6300	Safe Dwelling	\$84.24		88.04%		262
Palladia, Inc. 2006-2016 Madison Avenue New York, NY 10035 Business Phone: (212)979-8800	DV Shelter	\$89.57		91.39%		61
Queens Legal Services Corporation 8900 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone: (347)592-2200	Non-Residential	NA		NA		NA
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone: (212)577-7700	DV Shelter	\$89.63		84.49%		80
	DV Shelter	\$89.63		90.96%		85
	DV Shelter	\$89.63		96.02%		73
	DV Shelter	\$89.63		90.83%		65
	DV Shelter	\$89.63		95.93%		80
	DV Shelter	\$89.63		96.03%		74
	Safe Dwelling	\$84.24		85.29%		88
	Non-Residential	NA		NA		NA
Sanctuary for Families, Inc. P.O. Box 1406, Wall Street Station New York, NY 10268-1406 Business Phone: (212)349-6009	DV Shelter	\$110.53		93.49%		68
	Safe Dwelling	\$84.24		96.44%		71
	Safe Dwelling	\$84.24		94.22%		68
	Safe Dwelling	\$84.24		94.52%		55
	Non-Residential	NA		NA		NA
Seamens Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone: (718)447-7740	Non-Residential	NA		NA		NA
Urban Justice Center 350 Jay Street, 14th Floor Brooklyn, NY 11201 Business Phone: (718)875-9400	Non-Residential	NA		NA		NA
Urban Resource Institute 22 Chapel Street Brooklyn, NY 11201 Business Phone: (718)260-2932	DV Shelter	\$89.63		96.50%		93
	DV Shelter	\$89.63		97%		83
	DV Shelter	\$89.63		97.33%		89
Violence Intervention Program, Inc. P.O. Box 1161, Triborough Station New York, NY 10035 Business Phone: (212)410-9080	Safe Dwelling	\$84.24		85.85%		88
	Non-Residential	NA		NA		NA
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone: (212)873-2600	DV Shelter	\$89.63		97.44%		93
	DV Shelter	\$89.63		98.01%		84
	DV Shelter	\$89.63		95.03%		76
	Safe Dwelling	\$83.73		94.33%		72
NIAGARA						
Family & Children's Service of Niagara, Inc. 826 Chilton Avenue Niagara Falls, NY 14301 Business Phone: (716)285-6984	DV Program	\$102.92		26.76%		23
	Non-Residential	NA		NA		NA
YWCA of Niagara, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone: (716)433-6714	Safe Dwelling	\$83.96		43.01%		16
	Non-Residential	NA		NA		NA
YWCA of the Tonawandas & Niagara Frontier 49 Tremont Street North Tonawanda, NY 14120 Business Phone: (716)692-5580	Non-Residential	NA		NA		NA
ONEIDA						
YWCA of the Mohawk Valley 1000 Cornelia Street Utica, NY 13502-4684 Business Phone: (315)732-2159	DV Program	\$102.92		55.07%		28
	Safe Dwelling	\$83.96		50.59%		28
	Non-Residential	NA		NA		NA

ONONDAGA

Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone: (315)475-1688	Non-Residential	NA		NA		NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204 Business Phone: (315)475-6153	Non-Residential	NA		NA		NA
Vera House, Inc. 6181 Thompson Road, Suite 100 Syracuse, NY 13206 Business Phone: (315)425-0818	DV Program	\$94.28		76.37%		26
	Safe Dwelling	\$83.96		69.44%		28
	Non-Residential	NA		NA		NA

ONTARIO

Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315)789-2613	Safe Home Network	\$33.97		0%		0
	Non-Residential	NA		NA		NA

ORANGE

Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12550 Business Phone: (845)562-5365	DV Shelter	\$97.36		72.14%		42
	Non-Residential	NA		NA		NA

ORLEANS

Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone: (585)589-3159	Non-Residential	NA		NA		NA
PathStone Corporation 400 East Avenue Rochester, NY 14607 Business Phone: (585)340-3300	Safe Dwelling	\$83.96		16.77%		13

OSWEGO

Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone: (315)342-1544	DV Program	\$102.92		18.86%		13
	Non-Residential	NA		NA		NA

OTSEGO

Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone: (607)433-8038	Safe Dwelling	\$83.96		53.94%		14
	Non-Residential	NA		NA		NA

PUTNAM

Putnam/Northern Westchester Womens Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10542 Business Phone: (845)628-9284	DV Shelter	\$102.92		93.95%		48
	Non-Residential	NA		NA		NA

RENSSELAER

Unity House of Troy, Inc. 33 Second Street Troy, NY 12180 Business Phone: (518)274-2607	DV Shelter	\$102.92		93.46%		38
	Non-Residential	NA		NA		NA

ROCKLAND

Rockland Family Shelter, Inc. 9 Johnsons Lane New City, NY 10956 Business Phone: (845)634-3391	DV Shelter	\$102.92		93.21%		44
	Non-Residential	NA		NA		NA

SARATOGA

Domestic Violence and Rape Crisis Services of Saratoga County 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone: (518)583-0280	Safe Dwelling	\$83.96		61.43%		22
	Non-Residential	NA		NA		NA

Mechanicville Area Community Services Center P.O. Box 30 Mechanicville, NY 12118 Business Phone: (518)664-8322	Non-Residential	NA		NA		NA
SCHENECTADY						
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone: (518)374-3394	DV Shelter	\$102.92		90.66%		20
	Non-Residential	NA		NA		NA
SCHOHARIE						
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone: (518)234-3581	Safe Dwelling	\$83.96		39.18%		32
	Non-Residential	NA		NA		NA
SCHUYLER						
Catholic Charities of Chemung/Schuyler 607 North Franklin Street Watkins Glen, NY 14891 Business Phone: (607)535-2050	Non-Residential	NA		NA		NA
SENECA						
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone: (315)568-6859	Non-Residential	NA		NA		NA
ST. LAWRENCE						
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617 Business Phone: (315)379-9845	Safe Dwelling	\$76.04		29.50%		12
	Safe Home Network	\$33.97		0%		0
	Non-Residential	NA		NA		NA
STEBEN						
Steuben Churchpeople Against Poverty, Inc., dba Arbor Development P.O. Box 31 Bath, NY 14810-0031 Business Phone: (607)776-7664	DV Shelter	\$102.92		52.02%		23
	Non-Residential	NA		NA		NA
SUFFOLK						
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone: (631)395-3116	DV Program	\$102.92		96.27%		55
	Non-Residential	NA		NA		NA
Retreat, Inc., The 13 Good Friend Drive East Hampton, NY 11937 Business Phone: (631)329-4398	DV Shelter	\$102.92		82.16%		60
	Non-Residential	NA		NA		NA
Suffolk County Coalition Against Domestic Violence, Inc. P.O. Box 1269 Bay Shore, NY 11706-0537 Business Phone: (631)666-7181	DV Shelter	\$102.92		92.14%		41
	Non-Residential	NA		NA		NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 428 Holbrook, NY 11741 Business Phone: (631)360-3730	Non-Residential	NA		NA		NA
SULLIVAN						
Community Action Commission to Help the Economy, Inc. (C.A.C.H.E.) 63-65 South Main Street Liberty, NY 12754 Business Phone: (845)292-5825	Safe Dwelling	\$76.04		24.05%		16
	Non-Residential	NA		NA		NA
TIOGA						
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone: (607)687-6887	Safe Dwelling	\$76.04		55.64%		28
	Safe Home Network	\$33.97		0%		0
	Non-Residential	NA		NA		NA

TOMPKINS

Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone: (607)277-3203	Safe Dwelling	\$83.96		62.44%		31
	Non-Residential	NA		NA		NA

ULSTER

Family of Woodstock, Inc. P.O. Box 3516 Kingston, NY 12402 Business Phone: (845)679-2485	DV Shelter	\$102.92		48.98%		26
	Non-Residential	NA		NA		NA

WARREN/WASHINGTON

Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone: (518)793-9496	Safe Dwelling	\$83.96		69.38%		38
	Non-Residential	NA		NA		NA

WAYNE

Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513 Business Phone: (315)331-1171	Safe Dwelling	\$76.04		48.40%		27
	Safe Dwelling	\$76.04		51.84%		47
	Non-Residential	NA		NA		NA

WESTCHESTER

Hope's Door, Inc. P.O. Box 203 Pleasantville, NY 10570 Business Phone: (914)747-0828	DV Shelter	\$102.92		115.38%		71
	My Sisters Place 1 Water Street, 3rd Floor White Plains, NY 10601 Business Phone: (914)683-1333	DV Shelter	\$97.36		86.21%	96
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone: (914)995-5972	DV Shelter	\$97.36		99.51%		96
	Non-Residential	NA		NA		NA

WYOMING

Wyoming County Department of Social Services 466 North Main Street Warsaw, NY 14569 Business Phone: (585)786-8900	Non-Residential	NA		NA		NA
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YATES

Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone: (315)789-2613	Non-Residential	NA		NA		NA
Safe Harbors of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone: (315)536-9654	Non-Residential	NA		NA		NA

For Information about this report or its contents contact:
Pamela Jobin, OCFS DV Program Manager
(518) 474-4787

For a listing of NYS Approved Domestic Violence Service Providers by
County, visit the OCFS website at:
www.ocfs.state.ny.us

For a listing of Domestic Violence Hotline numbers by county, link to the New York State
Office for the Prevention of Domestic Violence at
www.opdv.state.ny.us/about_dv/fss/resource.html

NYS Domestic Violence Hotline 1-800-942-6906/Spanish 1-800-942-6908

NYS Prevention and Parent Help Line 1-800-342-7472

