



New York State  
Office of  
Children & Family  
Services

# The Domestic Violence Prevention Act

## 2006 Annual Report to the Governor and Legislature



State of New York

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## ***Introduction***

Domestic violence is a serious, widespread and potentially life threatening problem. It crosses all racial, social, geographic, economic, educational and religious barriers. In addition to its physical and emotional impacts on adult victims, domestic violence can affect the development of children growing up in violent households and has major ramifications for society as a whole.

With the growing understanding and identification of domestic violence in our communities comes a responsibility to build better networks to combat this often criminal behavior and more fully attend to the immediate safety concerns and longer term needs of its victims. These networks, at their best, incorporate the cooperation of the law enforcement, judicial, medical, social services, and faith-based communities, among others.

Research has shown that between 30%-60% of all child protective services cases involve domestic violence. If not appropriately identified and addressed, domestic violence can impact outcomes and lead to reoccurrence of child abuse/maltreatment. It is anticipated that collaborations between domestic violence providers and other service agencies will lead to better use of resources and better outcomes for victims and their families.

Recognizing the need for specialized services for victims of domestic violence and their children, the Legislature adopted and the Governor signed the New York State Domestic Violence Prevention Act of 1987. This law mandated establishment and funding of residential and non-residential domestic violence programs for victims of domestic violence and their children. These programs, supported in part by Federal Family Violence Prevention and Services Act (FFVPSA) funds administered by the New York State Office of Children and Family Services (OCFS), provide services for victims of domestic violence and their children regardless of financial eligibility, race and ethnicity, religious beliefs, physical and mental disabilities, gender or age.

As a result of the Domestic Violence Prevention Act, the following sets of regulations were created to promote standards of quality for the establishment and maintenance of residential and non-residential programs serving victims of domestic violence and their children:

- Parts 452-455 of 18 NYCRR establish standards for the operation of residential programs for victims of domestic violence.
- Part 462 of 18 NYCRR establishes the standards for non-residential services to victims of domestic violence.
- Part 408 of 18 NYCRR establishes per diem rates and social services district responsibility for financial and contractual arrangements with providers of residential services to victims of domestic violence.



New York State's comprehensive response to domestic violence crosses an array of state and local agencies. In collaboration with these agencies, the primary ongoing responsibilities of OCFS in relation to the statewide domestic violence system are:

- Licensing residential programs for victims of domestic violence;
- Overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs;
- Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- Administering the Temporary Assistance for Needy Families (TANF) non-residential domestic violence funds to the social services districts and the FFVPSA funds to approved residential and non-residential domestic violence providers;
- Providing Title XX financial reimbursement to social services districts for residential and non-residential domestic violence services;
- Monitoring and providing technical assistance to social services districts and approved residential and non-residential programs for victims of domestic violence; and
- Coordinating implementation of the CPS/DV co-location model and the Program Improvement Plan strategy to improve outcomes for families impacted by both domestic violence and child abuse/maltreatment.

Additionally, the Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the act. OCFS collects data from all approved domestic violence providers, which is aggregated on an annual basis for report purposes. In 2006, OCFS implemented a Web-based Domestic Violence Information System (DVIS) to provide more accurate and timely data. The DVIS addresses all of the required domestic violence reporting functions under the OCFS purview and is accessible to all New York State approved domestic violence providers. The new Web-based data collection system was used to create this 2006 Domestic Violence Annual Report.

This report is the culmination of data for calendar year 2006. For comparison purposes, in some tables, 2005 data is also presented.



## Statewide Domestic Violence Prevention and Services Statistics

Three categories of programs are included in the Domestic Violence Prevention Act:

- *Non-Residential Programs for Victims of Domestic Violence* – not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent (70%) of the population served by each program must be victims of domestic violence.
- *Residential Programs for Victims of Domestic Violence* – as defined below, and
- *Transitional Housing Programs* – programs which are not defined in the regulations, but that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs.

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential Programs for Victims of Domestic Violence:

- *Domestic Violence Shelters* - congregate facilities of ten beds or more for victims of domestic violence and their children only;
- *Domestic Violence Programs* - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;
- *Safe Dwellings* - self contained units of nine beds or less for domestic violence victims and their children only; and
- *Safe Home Networks* - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

OCFS is responsible for approving residential programs for victims of domestic violence. As of December 2006, there were 165 residential programs approved by OCFS in New York State, with a total of 2,863 beds. (Refer to **Appendix A**, page 10, for a complete listing of OCFS approved facilities broken down by type and region.)

The statewide bed capacity has increased by 95 beds since 2005. Seventy-two percent (72%) of the emergency shelter beds in the state are in New York City. Except for Hamilton, Schuyler, and Seneca counties, all social services districts have at least one residential program. Counties that do not have a residential domestic violence program are required to provide these services pursuant to contracts with domestic violence providers in adjacent counties.



Reporting requirements of the Domestic Violence Prevention Act are outlined below:

**1. The number of persons estimated to have been assisted in programs covered by this article**

**Table I :**

Program Admissions						
	Residential		Non-Residential		Transitional	
	2005	2006	2005	2006	2005	2006
Adults	6,703	6,791	28,209	31,474	377	409
Children	8,227	8,218	10,800	11,243	604	658
<b>Total</b>	<b>14,930</b>	<b>15,009</b>	<b>39,009</b>	<b>42,717</b>	<b>981</b>	<b>1,067</b>

The total number of persons admitted to a residential program shows a slight increase of 79 persons from 2005 to 2006. Adult non-residential and children’s non-residential “admissions” both increased by a total of 3,708 admissions. Transitional Housing admissions increased by 86 from 2005 to 2006. This reverses a trend of declining admissions that has been noted in the past two years’ reports for non-residential and transitional admissions. (For more details on Transitional Housing Program admissions, refer to **Appendix B**, page 12.)

**2. The amount of public and private funds for approved programs by service type**

Annually, OCFS is responsible for establishing the daily rate of reimbursement (per diem rate) for each residential program. Local districts contract with residential programs at the established per diem rate (see Appendix C, page 13 for per diem rates). Per diem rates are reimbursed through public assistance funding streams and are paid to providers by the social services districts based on a person’s public assistance eligibility. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a district has exhausted its Title XX funds, state and local funds are available. The primary funding source for non-residential programs is through individually negotiated contracts with the social services district using Title XX funds.

On an annual basis, OCFS collects comprehensive financial information from all approved residential programs. Financial information is not collected from non-residential programs that are not associated with a residential program. Due to the established time frames for the submittal of cost reports by providers for rate setting purposes, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report is the most current information available reported by domestic violence providers for fiscal periods ending in 2005.



**Table II:**

<b>Total Residential and Non-Residential Program Revenues (2005)</b> (All figures in US Dollars)		
	Residential Programs	Non-Residential Programs
Government Revenue	\$59,739,216	\$35,666,231
Private Revenue	2,923,918	10,791,839
<b>Total</b>	<b>\$62,663,134</b>	<b>\$46,458,070</b>

The aggregate of the financial information for 2005, reported by individual providers, is shown in **Table II**. Revenues from government sources include per diems and government grants (typically from OCFS, the New York State Division of Criminal Justice Services, New York State Crime Victims Board, and federal grants allocated by social services districts). Residential revenues steadily increased from over \$60 million in 2004 to nearly \$63 million in 2005. Non-residential revenues increased from \$42.8 million in 2004 to \$46.4 million in 2005. Sources of private revenue include the United Way, private donations, interest income and miscellaneous grants.

### **3. The amount of funding used for administration and staffing of such programs**

**Table III:**

<b>Total Residential and Non-Residential Program Expenses (2005)</b> (All figures in US Dollars)		
	Residential Programs	Non-Residential Programs
Personnel Expenses	\$40,801,991	\$28,951,284
Non-Personnel Expenses	23,124,514	10,180,878
<b>Total</b>	<b>\$63,926,505</b>	<b>\$39,132,162</b>

Based on the financial reports submitted by service providers for 2005, the amount of funds allocated to administration and staffing (personnel) expenses is identified in **Table III**. Administration and staffing includes direct services staff, executive staff, support and supervisory staff. Non-personnel costs are also shown and typically include rent, travel, printing and postage, supplies, equipment, telephone and utility costs. Occasional deficits are handled via an agency's general fund or fund balance.



#### 4. The Occupancy rate and length of stay by residential program

**Table IV:**

Formula used to calculate occupancy rates:  
 $\text{Bed Nights Utilized} \div (\text{Licensed Capacity} \times \text{Days in Year})$

<b>Average Occupancy Rates*</b>			
<b>New York City</b>		<b>2005</b>	<b>2006</b>
Domestic Violence Programs		89%	89%
Domestic Violence Shelters		85%	85%
Safe Dwellings		73%	73%
<b>Rest of State</b>			
Domestic Violence Programs		43%	53%
Domestic Violence Shelters		75%	75%
Safe Dwellings		39%	33%

\*Safe Home Network occupancy rates are excluded because the total number of safe homes available per program varies on a daily basis.

**Table V:**

<b>Average Length of Stay (in bednights)</b>			
<b>New York City</b>		<b>2005</b>	<b>2006</b>
Domestic Violence Programs		55	57
Domestic Violence Shelters		77	75
Safe Dwellings		77	75
Safe Home Networks		62	46
<b>Rest of State</b>			
Domestic Violence Programs		18	19
Domestic Violence Shelters		28	30
Safe Dwellings		22	23
Safe Home Networks		5	6

**Table IV** and **Table V** display the average annual occupancy rates and average lengths of stay by program type in New York City as compared to the rest of New York State for the calendar years 2005 and 2006. In accordance with program regulations, the length of stay policy can be individually determined through contractual arrangements between the district and provider. However, the length of stay reimbursement cannot exceed 90 days with up to one 45-day extension under certain limited circumstances.

The tables show that the occupancy rates and length of stay have remained consistent from 2005 to 2006.



**5. The name and description of new programs developed by service type**

Community Action Agency of Franklin County, Inc. opened a nine-bed Safe Dwelling in addition to its existing residential program. (Please note this was mistakenly reported in the 2005 annual report but it did not actually open until January 2006.)

**6. The name and description of programs in danger of closing that received funds and the status of such programs**

There are no programs currently identified in this category.

**7. The name and description of programs that closed during the reporting year and the reason for such closure**

No programs closed during 2006.

**8. The number of individuals who requested and received transitional housing services and the effect of providing such services to victims and their families**

Inadequate housing options, coupled with the continued need for support services beyond the emergency shelter stay, has led to the development of transitional housing programs. Transitional housing programs are not regulated or monitored by OCFS, but have emerged as an informal alternative to the longer term needs of domestic violence victims. **Appendix B**, page 12, lists each of the transitional housing programs known to OCFS, the capacity of each, the number of adults and children admitted during the report period, and the destination of residents upon departure. Because only new admissions are reported, these numbers do not reflect the total number of families served during the year.

**9. The name and description of programs that received technical assistance and the effect of such assistance**

Technical assistance is provided through a variety of sources to all residential and non-residential domestic violence programs. OCFS staff provides on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and contract issues. OCFS often collaborates with staff from the New York State Office of Temporary and Disability Assistance to assist with reimbursement and local district responsibility issues. Also, OCFS contracts with the Office for the Prevention of Domestic Violence (OPDV) to provide training and technical assistance to local districts and providers.

**10. A schedule showing the approved daily rates of reimbursement payable to residential programs for victims of domestic violence pursuant to Section 131-u of the Social Services Law**

In accordance with the Domestic Violence Prevention Act, OCFS is responsible for establishing the daily rate of reimbursement for Residential Programs for Victims of Domestic Violence licensed by OCFS. Flat rates are established based upon regulatory requirements, program type, and size, with differential rates for programs operating in New York City versus those programs operating in counties outside of New York City. The flat rates for individual programs are then adjusted downward to recapture any surpluses of government revenue reported by the agency for that program in the prior period. **Appendix C** lists the individual rates by program. Rates for programs operating in New York City apply to the July 2006 through June 2007 period, and rates for programs operating in the rest of the state apply to the calendar year 2006.



**11. The number of persons estimated to have been denied shelter and/or services and reasons for denial**

**Table VII:**

<b>New York City Denials</b>		
<b>Denial Reasons</b>	<b>2006</b>	
	<b>Adults</b>	<b>Children</b>
Facility at capacity (no beds available)	1,291	1,619
Family too large (insufficient # of beds)	138	388
Facility not equipped to address substance abuse/alcohol abuse needs	51	23
Likely to interfere with health & safety of others	32	41
Refuse to cooperate w/program rules/policy	472	692
Unsafe location for family	1,579	1,925
Family reached permissible stay limit	12	27
Previous resident who broke rules	24	24
Victim under the age of 16	0	0
Special needs cannot be met	247	271
Other	1,343	1,744

**Table VIII:**

<b>Rest of State Denials</b>		
<b>Denial Reasons</b>	<b>2006</b>	
	<b>Adults</b>	<b>Children</b>
Facility at capacity (no beds available)	2,472	2,435
Family too large (insufficient # of beds)	987	1,860
Facility not equipped to address substance abuse/alcohol abuse needs	172	77
Likely to interfere with health & safety of others	175	113
Refuse to cooperate w/program rules/policy	183	133
Unsafe location for family	157	165
Family reached permissible stay limit	8	10
Need 24 hour staffed shelter	255	151
Previous resident who broke rules	22	14
Victim under the age of 16	0	0
Special needs cannot be met	226	117
Other	285	247



**Table IX: Total Denials**

<b>Total Denials</b>		
	<b>2006</b>	
	<b>Adults</b>	<b>Children</b>
New York City	5,189	6,754
Rest of State	4,942	5,322
Totals	10,131	12,076

In previous years, denial data was collected from individual programs only and not from state or city-wide hotlines. Recognizing the large number of shelter requests funneled through the New York City Hotline, this report also includes that denial data. These calls account for a large portion of the increase in New York City denials of 2,064 persons since 2005. Rest of state denial data shows a small increase of 393 persons since 2005.

Statewide, denials increased by 2,457 (1,181 adults and 1,276 children) from 2005 to 2006. Please note, this data does not take into account duplicate requests where a victim was denied by more than one residential program and/or denied by one program and accepted by another. As noted above, it does not include data from the New York City Hotline.

Over the past few years, shelter providers have experienced an increase in victims with more intensive service needs. In 2006, "other" denial reasons included residents with mental health needs that could not be accommodated at the site, and those who need 24-hour staffed shelter.

Non-residential program denial information is not collected because information and referral is a core service requirement of a non-residential program. Transitional housing programs are also excluded because housing requests are typically based on the availability of a bed.



## **DOMESTIC VIOLENCE AND PREVENTION SERVICES PROGRAMS**

### Federal Family Violence Prevention and Services Act (FVPSA) Funds:

OCFS is responsible for administering FVPSA funds on an annual basis. In response to provider fiscal viability concerns, each year FVPSA funds are administered equally to all approved residential and non-residential domestic violence providers in New York State. In 2006, each of the 95 applicants was eligible to receive an award of up to \$39,578. Based on the application submitted, contracts were developed for the period of March 31, 2006, to March 30, 2007. These funds are used for general operating expenses, health and safety improvements, and/or program enhancements.

### Child Protective/Domestic Violence Collaborative Projects:

There is increasing evidence that where domestic violence exists in a family, there is high probability that child abuse is also occurring and that even witnessing domestic violence can have significant impacts on some children. 2006 marks the tenth year OCFS has been assisting communities to forge collaborative efforts between child protective and domestic violence service providers. Recognizing the seriousness of this issue, also in 2006, OCFS added CPS-DV Practice Collaboration to its Program Improvement Plan (PIP). The purpose of this PIP strategy is to improve joint case practice, thereby increasing safety and reducing reoccurrence. An advisory group of representatives from the court, domestic violence and child abuse fields has been meeting to create guidelines for domestic violence programs to collaborate with child protective services to improve outcomes for families impacted by both child abuse and domestic violence. The collaborative projects are a cornerstone of the PIP strategy.

Currently there are thirteen projects across New York State focused on assisting families experiencing violence in the home. In each of the funded projects, a domestic violence advocate is co-located at the Child Protective Services (CPS) office and typically provides case consultation, participates in home visits and cross training, and works jointly with case workers to safety plan with victims of domestic violence and their children. DV and CPS staff also participate in a work group to case conference and to develop and modify joint case practice protocols as needed. Protocols in each county typically include screening tools and joint casework practice guidelines. As a result of these projects, CPS workers are better able to identify domestic violence and are referring families for appropriate interventions. DV workers are learning more about CPS mandates and responsibilities and how to intervene in child abuse cases. Workers in both arenas report improved relationships which have resulted in improved safety and self-sufficiency plans for families experiencing both child abuse and domestic violence, and ultimately the prevention of further child abuse and out-of-home placements. This year, common performance targets and outcomes were established for all of the projects, with the goal of aggregated valuable outcome data at the end of the contract periods.



In 2006, five CPS/DV contracts were renewed and received a total of \$274,000 in FVPSA funds. The following are the funded agencies:

- Liberty Resources, Inc. (Madison County)
- My Sister's Place (Westchester County)
- Nassau County Coalition Against Domestic Violence (Nassau County)
- Vera House Inc., Syracuse, NY (Onondaga County)
- Victims Information Bureau of Suffolk, Inc. (Suffolk County)

Three additional CPS/DV Collaborative projects were renewed with Community Based Prevention funding. The following agencies were able to continue their programs:

- Alternatives for Battered Women, Inc. (Monroe County)
- Equinox, Inc. (Albany County)
- Unity House of Troy (Rensselaer County)

Finally, five new collaborations were funded using the Community-Based Prevention funding:

- Catholic Charities of Montgomery/Fulton Counties
- Rockland Family Shelter (Rockland County)
- Salvation Army of Jamestown (Chautauqua County)
- S.O.S. Shelter (Broome County)
- YWCA of Niagara County



**Appendix A:** Approved Residential Programs for Victims of Domestic Violence by Region and Counties Served

COUNTIES BY REGIONAL OFFICE	PROGRAM TYPE	# of Programs	# BEDS
<b>ALBANY</b> ALBANY, CLINTON, COLUMBIA, DELAWARE, ESSEX, FRANKLIN, FULTON, GREENE, HAMILTON, MONTGOMERY, OTSEGO, RENSSELAER, SARATOGA, SCHENECTADY, SCHOHARIE, WARREN, WASHINGTON	DV Program DV Shelter Safe Dwelling	0 5 11	0 93 95
<b>TOTALS</b>		<b>16</b>	<b>188</b>
<b>BUFFALO</b> ALLEGANY, CATTARAUGUS, CHAUTAUQUA, ERIE, GENESEE, NIAGARA, ORLEANS, WYOMING	DV Program DV Shelter Safe Dwelling	2 1 6	28 36 47
<b>TOTALS</b>		<b>9</b>	<b>111</b>
<b>NEW YORK CITY</b> BRONX, KINGS, NEW YORK, QUEENS, RICHMOND	DV Program DV Shelter Safe Dwelling	1 28 70	60 1613 396
<b>TOTALS</b>		<b>99</b>	<b>2069</b>
<b>ROCHESTER</b> CHEMUNG, LIVINGSTON, MONROE, ONTARIO, SCHUYLER, SENECA, STEUBEN, WAYNE, YATES	DV Program DV Shelter Safe Dwelling	0 4 1	0 79 9
<b>TOTALS*</b>		<b>5</b>	<b>88</b>
<b>SYRACUSE</b> BROOME, CAYUGA, CHENANGO, CORTLAND, HERKIMER, JEFFERSON, LEWIS, MADISON, ONEIDA, ONONDAGA, OSWEGO, ST. LAWRENCE, TIOGA, TOMPKINS	DV Program DV Shelter Safe Dwelling	4 1 11	81 20 90
<b>TOTALS</b>		<b>16</b>	<b>191</b>
<b>YONKERS</b> DUTCHESS, NASSAU, ORANGE, PUTNAM, ROCKLAND, SUFFOLK, SULLIVAN, ULSTER, WESTCHESTER	DV Program DV Shelter Safe Dwelling	1 12 1	19 188 9
<b>TOTALS</b>		<b>14</b>	<b>216</b>



**SAFE HOME NETWORKS BY REGION**

<i>REGION</i>	<i>SAFE HOME NETWORKS</i>	<i>HOMES</i>
ALBANY	0	0
BUFFALO	1	5
NYC	2	6
ROCHESTER	1	6
SYRACUSE	2	22
YONKERS	0	0
TOTALS	6	39

**STATEWIDE TOTALS**

<i>PROGRAM TYPE</i>	<i># OF PROGRAMS</i>	<i># OF BEDS</i>
DV PROGRAM	8	188
DV SHELTER	51	2,029
SAFE DWELLING	100	646
<b>TOTALS</b>	<b>159</b>	<b>2,863</b>
SAFE HOME NETWORK TOTALS	6	39

Note: Domestic Violence Agencies licensed to operate Safe Home Networks may oversee many safe homes. The bed capacities of these networks are not reported to OCFS because they are comprised of a number of licensed private residences whose availability can change for any given date.



**Appendix B: Transitional Housing Program Admissions and Discharges**

Agency	Total Bed Capacity	Admissions		Destination of Families Discharged
		Adult	Child	
Brighter Tomorrows, Inc.	26	10	21	20-B, 4-E, 4-H
Catholic Charities of Chemung/Schuylers	3	5	8	7-B, 1-D
Grace Smith House, Inc.	15	8	13	15-B, 4-C, 7-D
HELP Social Services Corporation	181	87	175	4-A, 143-B, 25-C, 3-D, 20-F, 3-G, 6-H, 44-I
Palladia, Inc.	60	36	49	67-B, 4-C, 2-E, 5-F, 10-I
Safe Horizon, Inc.	55	54	77	86-B, 8-C, 2-D, 21-F, 16-H, 6-I
Sanctuary for Families, Inc.	56	131	191	204-B, 17-C, 2-E, 30-F, 12-G, 29-H, 28-I
Unity House of Troy, Inc.	12	23	30	8-A, 18-B, 5-C, 5-D, 4-G, 5-H, 4-I
Urban Resource Institute	117	55	94	119-B, 6-C, 2-E, 4-F, 2-G, 4-H, 12-I

Destination Codes:

- A. Living independently in home abuser vacated
- B. Living independently in new location
- C. Living with family or friends
- D. Returned to batterer
- E. To another emergency DV residential program
- F. To homeless shelter
- G. To another transitional housing program
- H. Other
- I. Destination unknown



**Appendix C: Current Approved Domestic Violence Providers by County**

<b>County/Agency/Program</b> <small>(Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)</small>	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>ALBANY</b>				
Equinox, Inc. 95 Central Avenue Albany, NY 12206-1 Business Phone:(518)432-7865	DV Shelter	\$80.54	81.83%	24
	Non-Residential	NA	NA	NA
Homeless & Travelers Aid Society 138 Central Avenue Albany, NY 12206 Business Phone:(518)463-2124	Non-Residential	NA	NA	NA
<b>ALLEGANY</b>				
ACCORD Corporation, Inc. 84 Schuyler Street Belmont, NY 14813-0573 Business Phone:(800)593-5322	Safe Dwelling	\$69.77	5.31%	5
	Non-Residential	NA	NA	NA
<b>BROOME</b>				
SOS Shelter, Inc. P.O. Box 393 Endicott, NY 13760-0393 Business Phone:(607)754-4340	DV Shelter	\$94.28	41.70%	13
	Non-Residential	NA	NA	NA
<b>CATTARAUGUS</b>				
Cattaraugus Community Action, Inc. P.O. Box 308 Salamanca, NY 14779 Business Phone:(888)945-3970	Safe Dwelling	\$69.77	37.58%	23
	Non-Residential	NA	NA	NA
<b>CAYUGA</b>				
Cayuga/Seneca Community Action Agency, Inc. 65 State Street Auburn, NY 13021 Business Phone:(800)253-3358	Safe Dwelling	\$69.77	13.98%	11
	Non-Residential	NA	NA	NA



<b>County/Agency/Program</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>CHAUTAQUA</b>				
Salvation Army of Jamestown, The 83 South Main Street - P.O. Box 368 Jamestown, NY 14702-0368 Business Phone:(800)252-8748	DV Program	\$89.25	89.12%	24
	Non-Residential	NA	NA	NA
<b>CHEMUNG</b>				
Salvation Army of Elmira-Safehouse P.O. Box 293 Elmira, NY 14902-0293 Business Phone:(607)732-1979	DV Shelter	\$94.28	23.90%	12
	Non-Residential	NA	NA	NA
<b>CHENANGO</b>				
Chenango County Catholic Charities 3 O'Hara Drive Norwich, NY 13815 Business Phone:(607)336-1101	Safe Dwelling	\$66.40	19.75%	22
	Non-Residential	NA	NA	NA
<b>CLINTON</b>				
Behavioral Health Services North, Inc. 159 Margaret Street, Suite 201 Plattsburgh, NY 12901 Business Phone:(518)563-6904	Safe Dwelling	\$69.77	34.46%	26
	Non-Residential	NA	NA	NA
<b>COLUMBIA</b>				
Community Action of Greene County, Inc. 53 South Jefferson Avenue Catskill, NY 12414 Business Phone:(518)943-9211	DV Shelter	\$86.82	50.51%	20
	Non-Residential	NA	NA	NA
<b>CORTLAND</b>				
YWCA of Cortland, New York, Inc. 14 Clayton Avenue Cortland, NY 13045 Business Phone:(800)336-9622	Safe Dwelling	\$69.77	47.86%	16
	Non-Residential	NA	NA	NA



<b>County/Agency/Program</b> (Addresses listed are business addresses and do NOT represent actual domestic violence shelter locations)	<b>Program Type</b>	<b>Per Diem Rate</b>	<b>Occupancy Rate</b>	<b>Average Length of Stay</b>
<b>DELAWARE</b>				
Delaware Opportunities, Inc. 35430 State Highway 10 Hamden, NY 13782 Business Phone:(607)746-6278	Safe Dwelling	\$69.77	9.40%	11
	Non-Residential	NA	NA	NA
<b>DUTCHESS</b>				
Family Services, Inc. 29 North Hamilton Street Poughkeepsie, NY 12601 Business Phone:(845)452-1110	Non-Residential	NA	NA	NA
Grace Smith House, Inc. P.O. Box 5205 Poughkeepsie, NY 12602-5205 Business Phone:(845)471-3033	DV Shelter	\$94.28	78.02%	30
	DV Shelter	\$94.28	64.89%	34
	Non-Residential	NA	NA	NA
<b>ERIE</b>				
Child & Family Services of Erie County (Haven House) 330 Delaware Avenue Buffalo, NY 14202 Business Phone:(716)884-6000	DV Shelter	\$73.53	89.15%	47
	Safe Home Network	\$38.31	NA	0
	Non-Residential	NA	NA	NA
Community Services for the Developmentally Disabled, Inc. 452 Delaware Avenue Buffalo, NY 14202-1515 Business Phone:(716)877-1111	Safe Dwelling	\$105.00	38.23%	77
Erie County District Attorneys Office 1600 Rath Building/95 Franklin Street Buffalo, NY 14202 Business Phone:(716)858-8500	Non-Residential	NA	NA	NA



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Erie County Sheriff's Office 134 West Eagle Street, Room 534 Buffalo, NY 14202 Business Phone:(716)858-7630	Non-Residential	NA	NA	NA
Hispanos Unidos de Buffalo, Inc. 254 Virginia Street Buffalo, NY 14201 Business Phone:(716)856-7110	Non-Residential	NA	NA	NA
Suicide Prevention & Crisis Services, Inc. 2969 Main Street Buffalo, NY 14214-1003 Business Phone:(716)834-3131	Non-Residential	NA	NA	NA
<b>ESSEX</b>				
Behavioral Health Services North, Inc. 159 Margaret Street, Suite 201 Plattsburgh, NY 12901 Business Phone:(518)563-6904	Safe Dwelling	\$69.77	9.67%	4
	Non-Residential	NA	NA	NA
<b>FRANKLIN</b>				
Community Action Agency of Franklin County, Inc. 343 West Main Street Malone, NY 12953 Business Phone:(800)834-9474	Safe Dwelling	\$71.30	23.63%	25
	Safe Dwelling	\$71.30	27.04%	36
	Non-Residential	NA	NA	NA
<b>FULTON</b>				
Family Counseling Center of Fulton County, Inc., The 11-21 Broadway Gloversville, NY 12078 Business Phone:(518)725-5300	Safe Dwelling	\$76.94	30.92%	9
	Non-Residential	NA	NA	NA



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<b>GENESEE</b>				
YWCA of Genesee County 301 North Street Batavia, NY 14020 Business Phone:(585)343-7513	Safe Dwelling	\$76.94	17.35%	13
	Non-Residential	NA	NA	NA
<b>GREENE</b>				
Community Action of Greene County, Inc. 53 South Jefferson Avenue Catskill, NY 12414 Business Phone:(518)943-9211	DV Shelter	\$94.28	46.13%	19
	Non-Residential	NA	NA	NA
<b>HAMILTON</b>				
Hamilton County Department of Social Services P.O. Box 725 Indian Lake, NY 12842 Business Phone:(800)721-8534	Non-Residential	NA	NA	NA
<b>HERKIMER</b>				
Catholic Charities of Herkimer County 61 West Street Ilion, NY 13357 Business Phone:(315)866-0458	Safe Dwelling	\$76.94	36.54%	32
	Non-Residential	NA	NA	NA
<b>JEFFERSON</b>				
Victims Assistance Center of Jefferson County, Inc. 120 Arcade Street Watertown, NY 13601 Business Phone:(315)782-1855	DV Program	\$94.28	34.07%	15
	Non-Residential	NA	NA	NA
	Non-Residential	NA	NA	NA



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<b>LEWIS</b>				
Lewis County Opportunities, Inc. 8265 State Route 812 Lowville, NY 13367 Business Phone:(315)376-4357	Safe Dwelling	\$68.82	6.77%	13
	Non-Residential	NA	NA	NA
<b>LIVINGSTON</b>				
Chances & Changes, Inc. P.O. Box 326 Geneseo, NY 14454 Business Phone:(888)252-9360	DV Shelter	\$87.14	66.41%	19
<b>MADISON</b>				
Liberty Resources, Inc. 1065 James Street, Suite 200 Syracuse, NY 13203 Business Phone:(315)366-5000	Safe Dwelling	\$69.77	31.82%	29
	Non-Residential	NA	NA	NA
<b>MONROE</b>				
Alternatives for Battered Women, Inc. P.O. Box 39601 Rochester, NY 14604 Business Phone:(585)232-7353	DV Shelter	\$78.93	90.06%	24
	Non-Residential	NA	NA	NA
Lifespan of Greater Rochester, Inc. 1900 South Clinton Avenue Rochester, NY 14618 Business Phone:(585)244-8400	Non-Residential	NA	NA	NA
<b>MONTGOMERY</b>				
Catholic Charities of Montgomery County 1 Kimball Street Amsterdam, NY 12010 Business Phone:(800)721-2173	Safe Dwelling	\$76.94	34.68%	14
	Non-Residential	NA	NA	NA



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<b>NASSAU</b>				
Circulo de la Hispanidad, Inc. 26 West Park Avenue Long Beach, NY 11561 Business Phone:(516)889-3869	Non-Residential	NA	NA	NA
Nassau County Coalition Against Domestic Violence, Inc. 250 Fulton Avenue, Third Floor Hempstead, NY 11550-3917 Business Phone:(516)542-0404	DV Shelter	\$94.28	76.81%	46
	Non-Residential	NA	NA	NA
<b>NEW YORK CITY</b>				
Allen Women's Resource Center, Ltd. P.O. Box 340316 Jamaica, NY 11434-0316 Business Phone:(718)739-6200	DV Shelter	\$109.66	88.17%	80
Barrier Free Living 270 East Second Street New York, NY 10009-7815 Business Phone:(212)677-6668	DV Shelter	\$84.77	65.81%	59
	Non-Residential	NA	NA	NA
Center for the Elimination of Violence in the Family, Inc. 25 Chapel Street - Suite 904 Brooklyn, NY 11201- Business Phone:(718)254-9134	DV Shelter	\$84.77	95.21%	70
	DV Shelter	\$89.86	89.41%	58
	DV Shelter	\$84.77	95.42%	111
City of New York Human Resources Administration 180 Water Street, 24th Floor New York, NY 10038- Business Phone:(718)617-8762	DV Shelter	NA	53.31%	51
Food First Family Project, Inc. 165 Conover Street Brooklyn, NY 11231- Business Phone:(718)624-1950	DV Shelter	\$84.77	90.55%	46
	DV Shelter	\$84.77	90.62%	40



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Good Shepherd Services P.O. Box 150429 Brooklyn, NY 11215 Business Phone:(718)788-6947	DV Shelter	\$104.57	82.06%	73
	Non-Residential	NA	NA	NA
HELP Social Services Corporation 5 Hanover Place, 17th Floor New York, NY 10004 Business Phone:(212)400-7021	DV Shelter	\$82.99	83.58%	71
	Safe Dwelling	\$79.63	40.94%	50
	Non-Residential	NA	NA	NA
Henry Street Settlement 265 Henry Street New York, NY 10002-4899 Business Phone:(212)766-9200	DV Shelter	\$84.77	82.28%	66
Jewish Board of Family & Children's Services, Inc. 120 West 57th Street New York, NY 10019 Business Phone:(212)632-4623	DV Shelter	\$84.77	96.81%	89
	DV Shelter	\$84.77	92.09%	104
	Safe Dwelling	\$79.63	80.07%	78
	Non-Residential	NA	NA	NA
New York Asian Women's Center, Inc. 39 Bowery, PMB 375 New York, NY 10002 Business Phone:(212)732-0054	DV Shelter	\$104.57	73.71%	87
	DV Shelter	\$104.57	52.57%	96
	DV Shelter	\$104.57	72.18%	106
	Safe Home Network	\$74.78	NA	41
	Non-Residential	NA	NA	NA



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New York Association for New Americans, Inc. 17 Battery Place New York, NY 10004-1102 Business Phone:(212)425-2900	Non-Residential	NA	NA	NA
New York City Gay & Lesbian Anti-Violence Project 240 West 35th St, Suite 200 New York, NY 10001 Business Phone:(212)714-1184	Non-Residential	NA	NA	NA
Ohel Children's Home & Family Services 4510 16th Avenue Brooklyn, NY 11204 Business Phone:(718)851-6300	Safe Dwelling	\$79.63	58.04%	189
Palladia, Inc. 2006-2016 Madison Avenue New York, NY 10035 Business Phone:(800)621-4673	DV Program	\$80.65	89.44%	57
Queens Legal Services Corporation 8900 Sutphin Boulevard, Suite 206 Jamaica, NY 11435 Business Phone:(718)657-8611	Non-Residential	NA	NA	NA
Safe Horizon, Inc. 2 Lafayette Street, 3rd Floor New York, NY 10007 Business Phone:(800)621-4673	DV Shelter	\$84.77	81.72%	77
	DV Shelter	\$84.77	91.36%	71
	DV Shelter	\$84.77	88.91%	75
	DV Shelter	\$84.77	87.86%	80
	DV Shelter	\$84.77	91.56%	75
	DV Shelter	\$84.77	88.47%	81
	Safe Dwelling	\$79.63	69.96%	80
	Safe Home Network	\$46.06	NA	49



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Sanctuary for Families, Inc. P.O. Box 1406-Wall Street Station New York, NY 10268-1406 Business Phone:(212)349-6009	DV Shelter	\$104.57	84.34%	84
	Safe Dwelling	\$79.63	92.19%	62
	Safe Dwelling	\$79.63	91.48%	70
	Safe Dwelling	\$79.63	85.03%	41
	Non-Residential	NA	NA	NA
Seamens Society for Children & Families 50 Bay Street Staten Island, NY 10301 Business Phone:(718)447-7740	Non-Residential	NA	NA	NA
Urban Justice Center 666 Broadway, 10th Floor New York, NY 10012 Business Phone:(646)602-5601	Non-Residential	NA	NA	NA
Urban Resource Institute 22 Chapel Street Brooklyn, NY 11201 Business Phone:(718)260-2932	DV Shelter	\$84.77	98.22%	94
	DV Shelter	\$84.77	96.28%	94
	DV Shelter	\$84.77	98.23%	87
Violence Intervention Program, Inc. P.O. Box 1161-Triborough Station New York, NY 10035 Business Phone:(212)410-9080	Safe Dwelling	\$79.63	89.11%	89
	Non-Residential	NA	NA	NA
Volunteers of America -- Greater New York, Inc. 340 West 85th Street New York, NY 10024 Business Phone:(212)873-2600	DV Shelter	\$84.72	92.27%	78
	Safe Dwelling	\$79.63	76.52%	54



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<b>NIAGARA</b>				
Family & Children's Service of Niagara, Inc. 826 Chilton Avenue Niagara Falls, NY 14301 Business Phone:(716)285-6984	DV Program	\$94.28	32.09%	19
	Non-Residential	NA	NA	NA
YWCA of Niagara, Inc. 32 Cottage Street Lockport, NY 14094-3661 Business Phone:(716)433-6716	Safe Dwelling	\$76.94	54.15%	22
	Non-Residential	NA	NA	NA
YWCA of the Tonawandas & Niagara Frontier 49 Tremont Street North Tonawanda, NY 14120 Business Phone:(716)692-5643	Non-Residential	NA	NA	NA
<b>ONEIDA</b>				
YWCA of the Mohawk Valley 1000 Cornelia Street Utica, NY 13502-4684 Business Phone:(315)797-7740	DV Program	\$94.28	55.15%	24
	Safe Dwelling	\$76.94	45.10%	38
	Non-Residential	NA	NA	NA
<b>ONONDAGA</b>				
Salvation Army of Syracuse 677 South Salina Street Syracuse, NY 13202 Business Phone:(315)479-3636	Non-Residential	NA	NA	NA
Spanish Action League of Onondaga County, Inc. 700 Oswego Street Syracuse, NY 13204 Business Phone:(315)475-6153	Non-Residential	NA	NA	NA



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Vera House, Inc. 6181 Thompson Road, Suite 100 Syracuse, NY 13206 Business Phone:(315)468-3260	DV Program	\$94.28	75.03%	17
	Safe Dwelling	\$76.94	26.95%	13
	Non-Residential	NA	NA	NA
<b>ONTARIO</b>				
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone:(877)298-9468	Safe Home Network	\$31.13	NA	6
	Non-Residential	NA	NA	NA
<b>ORANGE</b>				
Orange County Safe Homes Project, Inc. P.O. Box 649 Newburgh, NY 12551-0649 Business Phone:(888)503-4673	DV Shelter	\$89.25	56.51%	31
	Safe Home Network	\$31.14	NA	0
	Non-Residential	NA	NA	NA
<b>ORLEANS</b>				
Orleans County Department of Social Services 14016 Route 31 West Albion, NY 14411-9365 Business Phone:(866)314-7233	Non-Residential	NA	NA	NA
Rural Opportunities, Inc. 400 East Avenue Rochester, NY 14607 Business Phone:(866)314-7233	Safe Dwelling	\$68.72	30.07%	27
<b>OSWEGO</b>				
Oswego County Opportunities, Inc. 239 Oneida Street Fulton, NY 13069 Business Phone:(315)342-1600	DV Program	\$94.28	11.74%	11
	Non-Residential	NA	NA	NA



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<b>OTSEGO</b>				
Opportunities for Otsego, Inc. 3 West Broadway Oneonta, NY 13820 Business Phone:(607)432-4855	Safe Dwelling	\$76.94	70.57%	29
	Non-Residential	NA	NA	NA
<b>PUTNAM</b>				
Putnam/Northern Westchester Women's Resource Center, Inc. 935 South Lake Blvd., Suite #2 Mahopac, NY 10541 Business Phone:(845)628-2166	DV Shelter	\$94.28	92.11%	40
	Non-Residential	NA	NA	NA
<b>RENSSELAER</b>				
Unity House of Troy, Inc. 33 Second Street Troy, NY 12180-3960 Business Phone:(518)272-2370	DV Shelter	\$94.28	91.35%	40
	Non-Residential	NA	NA	NA
<b>ROCKLAND</b>				
Rockland Family Shelter, Inc. 2 Congers Road New City, NY 10956 Business Phone:(845)634-3344	DV Shelter	\$94.28	69.93%	74
	Non-Residential	NA	NA	NA
<b>SARATOGA</b>				
Domestic Violence and Rape Crisis Services of Saratoga County 480 Broadway, LL20 Saratoga Springs, NY 12866 Business Phone:(518)584-8188	Safe Dwelling	\$76.94	79.76%	34
	Non-Residential	NA	NA	NA
Mechanicville Area Community Services Center P.O. Box 30, 6 South Main Street Mechanicville, NY 12118 Business Phone:(518)664-4008	Non-Residential	NA	NA	NA



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<b>SCHENECTADY</b>				
YWCA of Schenectady 44 Washington Avenue Schenectady, NY 12305-1799 Business Phone:(518)374-3386	DV Shelter	\$94.28	80.62%	17
<b>SCHOHARIE</b>				
Catholic Charities of Schoharie County 489 West Main Street Cobleskill, NY 12043 Business Phone:(518)234-2231	Safe Dwelling	\$76.94	54.30%	39
	Non-Residential	NA	NA	NA
<b>SCHUYLER</b>				
Catholic Charities of Chemung/Schuyler 607 North Franklin Street, P.O. Box 16 Watkins Glen, NY 14891 Business Phone:(800)942-6906	Non-Residential	NA	NA	NA
<b>SENECA</b>				
Seneca County Community Counseling Center 31 Thurber Drive Waterloo, NY 13165 Business Phone:(315)538-1958	Non-Residential	NA	NA	NA
<b>ST. LAWRENCE</b>				
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc. 3 Chapel Street Canton, NY 13617 Business Phone:(315)265-2422	Safe Dwelling	\$69.77	26.50%	12
	Safe Home Network	\$31.14	NA	0
	Non-Residential	NA	NA	NA



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<b>STEUBEN</b>				
Steuben Churchpeople Against Poverty, Inc. P.O. Box 31 Bath, NY 14810-0031 Business Phone:(800)286-3407	DV Shelter	\$94.28	37.76%	19
	Non-Residential	NA	NA	NA
<b>SUFFOLK</b>				
Brighter Tomorrows, Inc. P.O. Box 706 Shirley, NY 11967 Business Phone:(631)395-1800	DV Program	\$94.28	69.84%	24
	Non-Residential	NA	NA	NA
Family Counseling Services, Inc. Main Street-The Beineke Bldg., P.O. Box 1348 Westhampton Beach, NY 11978 Business Phone:(631)288-1954	Non-Residential	NA	NA	NA
Retreat, Inc., The 13 Good Friend Drive East Hampton, NY 11937- Business Phone:(631)329-2200	DV Shelter	\$94.28	78.25%	36
	Non-Residential	NA	NA	NA
Suffolk County Coalition Against Domestic Violence, Inc. P.O. Box 1269 Bay Shore, NY 11706-0537 Business Phone:(631)666-8833	DV Shelter	\$94.28	90.38%	30
	Non-Residential	NA	NA	NA
Victims Information Bureau of Suffolk, Inc. P.O. Box 5483 Hauppauge, NY 11788 Business Phone:(631)360-3606	Non-Residential	NA	NA	NA



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<b>SULLIVAN</b>				
CACHE, Inc 63-65 South Main Street Liberty, NY 12754 Business Phone:(845)292-5700	Safe Dwelling	\$69.77	42.40%	38
	Non-Residential	NA	NA	NA
<b>TIOGA</b>				
A New Hope Center, Inc. 20 Church Street Owego, NY 13827 Business Phone:(800)696-7600	Safe Dwelling	\$69.77	24.96%	15
	Safe Home Network	\$31.14	NA	0
	Non-Residential	NA	NA	NA
<b>TOMPKINS</b>				
Advocacy Center of Tompkins County P.O. Box 164 Ithaca, NY 14851-0164 Business Phone:(607)277-3203	Safe Dwelling	\$31.14	45.70%	43
	Non-Residential	NA	NA	NA
<b>ULSTER</b>				
Family of Woodstock, Inc. P.O. Box 3516 - 39 John Street Kingston, NY 12402 Business Phone:(845)338-2370	DV Shelter	\$94.28	57.45%	43
	Non-Residential	NA	NA	NA
<b>WARREN/WASHINGTON</b>				
Catholic Charities of Saratoga, Warren & Washington Counties 142 Regent Street Saratoga Springs, NY 12866 Business Phone:(518)793-9496	Safe Dwelling	\$76.94	59.80%	35
	Non-Residential	NA	NA	NA



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<b>WAYNE</b>				
Victim Resource Center of the Finger Lakes, Inc. 132 Harrison Street Newark, NY 14513 Business Phone:(800)456-1172	Safe Dwelling	\$69.77	47.83%	22
	Safe Dwelling	\$69.77	33.27%	24
	Non-Residential	NA	NA	NA
<b>WESTCHESTER</b>				
My Sisters Place 2 Lyon Place, Suite 300 White Plains, NY 10601 Business Phone:(800)298-7233	DV Shelter	\$89.25	91.25%	69
	DV Shelter	\$89.25	84.80%	56
Northern Westchester Shelter, Inc., The P.O. Box 203 Pleasantville, NY 10570 Business Phone:(888)438-8700	DV Shelter	\$94.28	120.19%	81
Westchester County Office for Women 112 East Post Road, Room 110 B White Plains, NY 10601 Business Phone:(914)995-2900	Non-Residential	NA	NA	NA
<b>WYOMING</b>				
Wyoming County Department of Social Services 466 North Main Street Warsaw, NY 14569 Business Phone:(585)786-8900	Non-Residential	NA	NA	NA



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<b>YATES</b>				
Family Counseling Service of the Finger Lakes, Inc. 671 South Exchange Street Geneva, NY 14456 Business Phone:(877)298-9468	Non-Residential	NA	NA	NA
Rape and Abuse Crisis Service of the Finger Lakes, Inc. P.O. Box 624 Penn Yan, NY 14527 Business Phone:(315)536-2897	Non-Residential	NA	NA	NA



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# Appendices

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**For a listing of NYS Approved Domestic Violence Service Providers by county, visit the OCFS website at:**  
**[www.ocfs.state.ny.us](http://www.ocfs.state.ny.us)**

**For a listing of Domestic Violence Hotline numbers by county, link to the New York State Office for the Prevention of Domestic Violence at**

**[www.opdv.state.ny.us/about\\_dv/fss/resource.html](http://www.opdv.state.ny.us/about_dv/fss/resource.html)**

**NYS Domestic Violence Hotline 1-800 942-6906/Spanish 1-800 942-6908**

**NYS Prevention and Parent Help Line 1-800-342-7472**

