



New York State

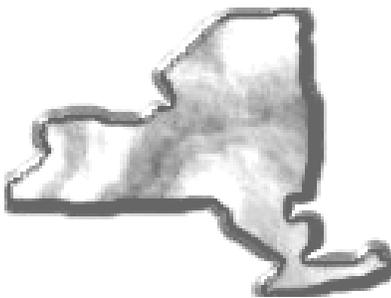
Office of Children & Family Services

Promoting the well-being and safety of our children, families and communities.

The Domestic Violence Prevention Act

2004

Annual Report to the Governor and Legislature



*State of New York
George E. Pataki
Governor*

*Office of Children & Family Services
John A. Johnson
Commissioner*

2004 Annual Report to the Governor and Legislature

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Introduction

Introduction

Domestic violence is an extremely complex issue with potentially devastating effects for the individual and society in general. Its impacts on victims range from psychological and physical, to even death. Domestic violence can have serious consequences for teens in dating relationships, the elderly, and children, as witnesses and direct or indirect targets of the abuse.

Due to the growing recognition and identification of domestic violence, its cross systems impacts and resultant costs to society have concomitantly increased. Domestic violence poses challenges for the child welfare, social service, mental health, substance abuse, law enforcement, judicial and homeless housing systems. Domestic violence is frequently determined to be an underlying cause in cases presenting to these systems, and the ability of primary and secondary victims to progress is often stymied by the overwhelming safety, power and control issues faced by its victims.

With increased identification, comes increased reliance on the network of specialized service providers and an on-going need to collaborate across systems. Specialized programs are necessary to support victims and their children in their pursuit of safety and self-sufficiency. Residential and non-residential domestic violence services programs are critical components in the continuum of services. Confidential and secure shelters and services offer short-term relief and options. Cross systems advocacy can often alleviate the need for more costly interventions and can ultimately mean the difference between life and death.

Recognizing the importance of these specialized services, the Domestic Violence Prevention Act of 1987 established mechanisms to enhance the quality and viability of the shelter and services system. The Domestic Violence Prevention Act requires local social services districts to provide residential and non-residential services to victims of domestic violence regardless of their financial eligibility and provides mechanisms for reimbursement to service providers. As a result of the Act, three sets of regulations were promulgated:

- ⌘ Parts 452-455 of 18 NYCRR establishing the standards for the operation of residential programs for victims of domestic violence;
- ⌘ Part 462 of 18 NYCRR establishing the standards for non-residential services to victims of domestic violence; and
- ⌘ Part 408 of 18 NYCRR regarding the establishment of per diem rates and social services district responsibility for financial and contractual arrangements with providers of residential services to victims of domestic violence.

The primary ongoing responsibilities of the Office of Children and Family Services (OCFS) in relation to the statewide domestic violence system include:

- ⌘ Licensing residential programs for victims of domestic violence;
- ⌘ Monitoring and providing technical assistance to local districts and approved residential and non-residential programs for victims of domestic violence;
- ⌘ Establishing the per diem rate of reimbursement for each approved residential program on an annual basis;
- ⌘ Administering Federal Family Violence Prevention and Services Act funds;
- ⌘ Overseeing the county planning process as it relates to the approval of non-residential domestic violence services programs; and
- ⌘ Providing financial reimbursement to social services districts for residential and non-residential domestic violence services.

Additionally, the Domestic Violence Prevention Act requires an annual report to the Governor and Legislature regarding implementation of the Act. OCFS collects monthly data, from all approved domestic violence providers, which is aggregated on an annual basis for report purposes. This report is the culmination of that data for calendar year 2004. For comparison purposes, in some tables, 2003 data is also presented.

*Statewide Domestic
Violence Statistics*

Statewide Domestic Violence Statistics

Three categories of programs are included in the Domestic Violence Prevention Act:

- ⌘ Non-Residential Programs for Victims of Domestic Violence – not-for-profit organizations or public agencies providing telephone hotline assistance, information, referral, counseling, advocacy, community education and outreach services. Seventy percent (70%) of the population served by each program must be victims of domestic violence.
- ⌘ Residential Programs for Victims of Domestic Violence – as defined below, and
- ⌘ Transitional Housing Programs – programs which are not defined in the regulations, but that have emerged to address the longer-term housing and service needs of victims of domestic violence after leaving emergency residential programs.

(A list of all approved domestic violence programs in New York State can be found in *Attachment 1*)

The Domestic Violence Program Regulations (18 NYCRR Parts 452-455) define four types of Residential Programs for Victims of Domestic Violence:

- ⌘ Domestic Violence Shelters - congregate facilities of ten beds or more for victims of domestic violence and their children only;
- ⌘ Domestic Violence Programs - similar to shelters except that up to thirty percent (30%) of the residents may be other than victims of domestic violence;
- ⌘ Safe Dwellings - self contained units of nine beds or less for domestic violence victims and their children only; and
- ⌘ Safe Home Networks - clusters of private homes providing emergency services and shelter to victims of domestic violence coordinated by a not-for-profit organization.

The Office of Children and Family Services (OCFS) is responsible for approving residential programs for victims of domestic violence. *Table 1* below shows the number of residential programs approved by OCFS as of December 31, 2004 (Refer to Appendix A for a listing of OCFS Regional Offices that license the programs and the counties for which they are responsible).

Table 1: The total number of approved residential programs and beds for victims of domestic violence in New York State by Regional Office.

Approved Residential Programs For Victims of Domestic Violence As of December 31, 2004							
	Regional Office						Statewide Totals
	Buffalo	Rochester	Syracuse	Albany	NYC	Yonkers	
DV Program							
Programs	1	1	4	0	1	1	8
Beds	13	14	82	0	60	19	188
DV Shelter							
Shelters	1	3	1	5	26	12	48
Beds	36	65	20	86	1,505	188	1,900
Safe Dwelling							
Dwellings	8	1	11	10	47	1	78
Beds	70	9	90	90	328	9	596
Safe Home Network							
Networks	1	1	2	0	4	3	11
Homes	5	15	22	0	24	31	97
Total Licensed Facilities	11	6	18	15	78	17	145
Total Beds (excluding safe home beds)*	119	88	192	176	1,893	216	2,684

*Domestic Violence Agencies are licensed to have a safe home network and once licensed may have as many homes in that network as they choose. The number of safe home beds is not reported to OCFS and often change on a frequent basis as these homes are private residences. Therefore, the number of safe home beds has been excluded from the total.

According to *Table 1*, the statewide bed capacity has increased by 16 beds since 2003 and just under seventy percent (70%) of the emergency shelter beds in the state are in New York City. Except for Hamilton, Schuyler and Wyoming counties, all counties have at least one residential program. Counties which do not have a residential domestic violence program, provide these services pursuant to contracts with domestic violence providers in adjacent counties.

"The Number of Persons Estimated to Have Been Assisted in Programs Covered by this Article" (Domestic Violence Prevention Act)

Table 2: The number of adults and children assisted in residential, non-residential and transitional housing programs during 2003 and 2004.

	Program Admissions					
	Residential		Non-Residential		Transitional	
	2003	2004	2003	2004	2003	2004
Adults	5,959	6,353	25,168	28,558	304	471
Children	7,480	7,660	11,977	11,016	477	753
Total	13,439	14,013	37,145	39,574	781	1,224

Residential Admissions show a slight increase of 574 persons from 2003 to 2004. Adult non-residential data continued to increase and children's non-residential data remained stable, resulting in an overall increase in non-residential data of 2,429 persons in 2004. Transitional Housing admissions increased by 443 from 2003 to 2004. (For more details on Transitional Housing Admissions, refer to *Appendix B*.)

"The Number of Persons Estimated to Have Been Denied Shelter and/or Services"

Table 3: The number of adults and children denied shelter in a residential program for victims of domestic violence by denial reason in New York City.

<u>Denial Reasons</u>	New York City Denials			
	2003		2004	
	Adults	Childr en	Adults	Children
Facility at capacity (no beds available)	1,580	1,863	1,970	2,528
Family too large (insufficient # of beds)	144	415	192	512
Facility can not address substance and/or alcohol abuse needs	36	59	52	55
Likely to interfere w/health & safety of others	20	31	26	39
Refused to cooperate w/program rules or policy	332	485	545	756
Unsafe location for family	1,716	2,322	1,958	2,679
Family reached permissible stay limit	18	27	28	39
Special needs cannot be met	266	358	194	306
Other	570	871	733	1,181
Total Denials	4,682	6,431	5,698	8,095

Table 4: The number of adults and children denied shelter in a residential program for victims of domestic violence by denial reason in the Rest of the State.

Rest of State Denials				
<u>Denial Reasons</u>	<u>2003</u>		<u>2004</u>	
	<u>Adults</u>	<u>Children</u>	<u>Adults</u>	<u>Children</u>
Facility at capacity (no beds available)	3,299	3,676	3,188	3,111
Family too large (insufficient # of beds)	1,135	2,499	1,253	1,984
Facility can not address substance and/or alcohol abuse needs	132	92	186	81
Likely to interfere w/health & safety of others	117	72	103	68
Refused to cooperate w/program rules or policy	136	84	192	168
Unsafe location for family	136	133	154	183
Family reached permissible stay limit	6	2	6	6
Special needs cannot be met	211	114	216	143
Other	1,010	591	1,084	714
Total Denials	6,182	7,263	6,382	6,458

New York City denials have increased by 2,680 persons since 2003. Rest of State denial data shows a decrease of 605 persons. Statewide, denials increased by 1,216 adults and 859 children from 2003 to 2004.

Over the past few years, shelter providers have experienced an increase in victims with more intensive service needs. In 2004, the most common reasons for “other” denials included programs not being able to meet the needs of physically challenged residents and those with mental health issues, at a particular site or facility.

Denial data does not take into account duplicate requests where a victim was denied by more than one residential program.

Note: Denials from non-residential programs are not collected because information and referral is a core service requirement of a non-residential program. Transitional housing programs are also excluded because housing requests are typically based on the availability of a bed.

“The Amount of Public and Private Funds for Approved Program by Service Type on an Annual Basis”

Annually, OCFS is responsible for establishing the daily rate of reimbursement (per diem rate) for each residential program. Local districts contract with residential programs at the established per diem rate (see *Appendix C*). Per diem rates are reimbursed through public assistance funding streams and are paid to providers by the local social services districts. Where a resident is not eligible for public assistance reimbursement, Title XX funds may be available. If a district has exhausted its Title XX funds, state and local funds are available. The primary funding source for non-residential programs is through individually negotiated contracts with the social services district using Title XX funds.

On an annual basis, OCFS collects comprehensive financial information from all approved residential programs. Financial information is not collected from non-residential programs that operate separately from a residential program. Due to the established timeframes for the submittal of cost reports by providers for rate setting purposes, the financial information presented in the annual report is lagged by one year. As a result, the financial data contained in this annual report incorporates the most current information received from domestic violence providers, which is for fiscal periods ending in 2003.

The aggregate of the financial information for 2003, collected from individual providers, is shown in the following chart.

Table 5: The total of residential and non-residential program revenues received for 2003.

Total Residential and Non-Residential Program Revenues		
	Residential Programs	Non-Residential Programs
Government Revenue	\$54,458,909	\$32,153,406
Private Revenue	\$ 2,269,944	\$ 10,249,170
Totals	\$56,728,853	\$42,402,576

Revenues from government sources include per diems and government grants (typically from OCFS, the New York State Division of Criminal Justice Services, New York State Crime Victims Board, and social services districts). Residential revenues steadily increased from over \$49 million in 2002 to over \$56 million in 2003. Added beds during 2003 appear to be a contributing factor for the increase in residential revenues. Non-residential revenues also increased from just over \$39 million in 2002 to over \$42 million in 2003 due to an increase in private revenue. Sources of private revenue include the United Way, private donations, interest income and miscellaneous grants.

"The Amount of Funding Used for Administration and Staffing of Such Programs"

Based on the financial reports submitted by service providers for 2003, the amount of funds allocated to administration and staffing (personnel) expenses is identified below. Administration and staffing includes direct services staff, executive staff, support and supervisory staff. Non-personnel costs are also shown below and typically include rent, travel, printing and postage, supplies, equipment, telephone and utility costs.

Table 6: The amount of funds allocated to residential and non-residential program expenses for 2003.

Total Residential and Non-Residential Program Expenses		
	Residential Programs	Non-Residential Programs
Personnel Expenses	\$37,269,982	\$28,238,385
Non-Personnel Expenses	\$22,084,010	\$9,845,728
Totals	\$59,353,992	\$38,084,113

"The Occupancy Rate and Length of Stay by Residential Program"

The average annual occupancy rate and length of stay is reported for each individual program in *Appendix D* and *Appendix E*. The formula used to determine the occupancy rate is:

$$\text{Bed Nights Utilized} \div (\text{Licensed Capacity} \times \text{Days in Year})$$

Table 7: Based on individually reported data, below are the average annual occupancy rates by program type in New York City as compared to the Rest of the State for the calendar years 2003 and 2004.

Average Occupancy Rates		
<u>New York City</u>	<u>2003</u>	<u>2004</u>
Domestic Violence Program*	85%	88%
Domestic Violence Shelters	82%	88%
Safe Dwellings	82%	78%
<u>Rest of State</u>		
Domestic Violence Programs	37%	43%
Domestic Violence Shelters	76%	76%
Safe Dwellings	40%	40%

*Represents one facility

Note: Occupancy rates for safe homes have been excluded because the total number of safe homes available per program varies on a daily basis.

In accordance with program regulations, the length of stay policy can be individually determined through contractual arrangements between the district and provider. However, the length of stay reimbursement cannot exceed 90 days with up to one 45-day extension under certain limited circumstances.

Table 8: Based on individually reported data, below is the average annual length of stay by program type in New York City as compared to the Rest of the State during 2003 and 2004.

Average Length of Stay (in bednights)		
<u>New York City</u>	<u>2003</u>	<u>2004</u>
Domestic Violence Program*	60	76
Domestic Violence Shelters	91	89
Safe Dwellings	103	90
Safe Home Networks	86	88
<u>Rest of State</u>		
Domestic Violence Programs	16	15
Domestic Violence Shelters	25	27
Safe Dwellings	22	22
Safe Home Networks	2	4

*Represents one facility

The average length of stay has remained fairly constant over the past several years. It should be noted, safe homes are typically used as a last resort for a short stay. However the safe home model in New York City is often structured so that residents can remain for a longer period of time.

"The Name and Description of New Programs Developed by Service Type"

In 2004, the Center for the Elimination of Violence in the Family opened a new 83 bed domestic violence shelter in Westchester County and Brighter Tomorrows reopened a 19 bed shelter in New York County (after renovations).

While no other new programs were opened during the year, OCFS continues to support program operations and enhancements in residential and non-residential domestic programs as well as Child Protective/DV collaborations, as described below.

Federal Family Violence Prevention and Services Act (FFVPSA) funds

OCFS is responsible for administering FFVPSA funds on an annual basis. In response to provider fiscal viability concerns, each year FFVPSA funds are administered equally to all approved residential and non-residential providers in New York State (refer to *Attachment 1* for a list of approved providers). Each of the 97 applicants in 2004 were eligible to receive an award of up to \$41,830. Based on the application submitted, contracts were developed for the period of March 31, 2003 to March 30, 2004. These funds are used for general operating expenses, health and safety improvements and/or program enhancements.

Child Protective/Domestic Violence Collaborative Projects

There is increasing evidence that where domestic violence exists in a family, there is high probability that child abuse is also occurring and that even witnessing domestic violence can have significant impacts on some children. To better serve families experiencing violence in the home, since 1996, OCFS has been assisting communities to forge collaborative efforts between child protective and domestic violence service providers.

In each of the funded projects, a domestic violence advocate is co-located at the Child Protective Services (CPS) office and typically provides case consultation, participates in home visits and cross training, and works jointly with case workers to safety plan with victims of domestic violence and their children. DV and CPS staff also participate in a workgroup to case conference and to develop and modify joint case practice protocols as needed. Protocols in each county typically include screening tools and joint casework practice guidelines. As a result of these projects, CPS workers are better able to identify domestic violence and are learning more about domestic violence dynamics and appropriate interventions for victims of domestic violence and their children; DV workers are learning more about CPS mandates and responsibilities and how to intervene with child abuse cases. Workers in both arenas report improved relationships which have resulted in improved safety and self-sufficiency plans for families experiencing both child abuse and domestic violence, and ultimately the prevention of further abuse and out of home placements.

During 2004, OCFS continued to support twelve CPS/DV collaborations.

Temporary Assistance for Needy Families (TANF) preventive funds were used to support the following seven CPS/DV Collaborative projects:

- Nassau County Coalition Against Domestic Violence (Nassau County).
- Cayuga/Seneca Community Action Agency, Inc. (Cayuga County).
- Alternatives for Battered Women, Inc. (Monroe County).
- Equinox, Inc. (Albany County).
- Unity House of Troy (Rensselaer County).
- Catholic Charities of Montgomery County (Montgomery County).
- Rockland Family Shelter (Rockland County).

The following five CPS/DV Collaborative projects were continued using Federal Family Violence Prevention and Services Act funds:

- Catholic Charities of the Roman Catholic Diocese of Syracuse, NY (Onondaga County).
- Liberty Resources, Inc. (Madison County).
- My Sister's Place (Westchester County).
- Victims Information Bureau of Suffolk, Inc. (Suffolk County).
- YWCA of Niagara (Niagara County).

In June of 2004 OCFS issued a Request for Proposals (RFP) entitled "Collaborative Projects: Child Protective Services and Domestic Violence Programs". \$274,000 of FFVPSA funds were made available to continue supporting five existing CPS/DV Collaborations. Contracts are slated to begin in 2005.

The Name and Description of Programs in Danger of Closing that Received Funds and the Status of Such programs"

See next paragraph.

The Name and Description of Programs that Closed During the Reporting Year and the Reason for Such Closure"

In 2004, non-residential services were transferred in two counties. In Wyoming County, the local social services district assumed the non-residential program for Wyoming County Community Action Program. In Dutchess County, the YMCA terminated services and the non-residential program was taken over by Family Services, Inc. resulting in no decrease in services for victims.

"The Number of Individuals Who Requested and Received Transitional Housing Services and the Effect of Providing Such Services to Victims and their Families"

Inadequate housing options coupled with the continued need for support services beyond the emergency shelter stay has led to the development of transitional housing programs. Transitional housing programs are not regulated or monitored by OCFS, but have emerged as an informal alternative to the longer term needs of domestic violence victims. *Appendix B* lists each of the transitional housing programs known to OCFS, the capacity of each, the number of adults and children admitted during the report period, and the destination of residents upon departure. Because only new admissions are reported, these numbers do not reflect the total number of families served during the year.

"The Name and Description of Programs that Received Technical Assistance and the Effect of Such Assistance"

Technical assistance is provided through a variety of sources to all residential and non-residential domestic violence programs. OCFS staff provides on-site monitoring and technical assistance in program and policy development, as well as in licensing, financial and contract issues. Office of Temporary Assistance and Disability Assistance staff are often called upon to assist with reimbursement and local district responsibility issues. The OCFS Bureau of Training and Workforce Development also contracts with the Office for the Prevention of Domestic Violence (OPDV) to provide training and technical assistance to local districts and providers.

"A Schedule Showing the Approved Daily Rates of Reimbursement Payable to Residential Programs for Victims of Domestic Violence Pursuant to Section 131-u"

In accordance with the Domestic Violence Prevention Act, OCFS is responsible for establishing the daily rate of reimbursement for Residential Programs for Victims of Domestic Violence licensed by OCFS. Flat rates are established based upon regulatory requirements, program type, and size, with differential rates for programs operating in New York City versus those programs operating in counties outside of New York City. The flat rates for individual programs are then adjusted downward to recapture any surpluses of government revenue reported by the agency for that program in the prior period. When the current rate methodology was implemented in 1992, residential programs with historical rates that were higher than the newly established flat rates were approved at their historical rate levels. As part of that approved methodology, programs with exempted rates were assured that they would continue to receive those rates until the exempted rates were no longer higher than the flat rates, at which point those programs would be assigned the appropriate flat rates. Appendix C lists the individual rates by program. Rates for programs operating in New York City cover the July 2003 through June 2004 period, and rates for programs operating in the Rest of the State cover calendar year 2004.

Appendices

Attachment 1

2004 Approved Domestic Violence Service Providers by County*

Agency Name	Address	Business Phone**	Program Types
Albany County			
Equinox, Inc.	95 Central Ave. Albany, NY 12206	(518) 434-6135	Residential, Non-Residential
Homeless & Travelers Aid Society	138 Central Ave. Albany, NY 12206	(518) 463-2124 x233	Non-Residential
Allegany County			
Accord Corporation, Inc.	84 Schuyler St. / P.O. Box 573 Belmont, NY 14813	(585) 268-7605	Residential, Non-Residential
Broome County			
SOS Shelter, Inc.	P.O. Box 393 Endicott, NY 13760	(607) 748-7453	Residential, Non-Residential
Cattaraugus County			
Cattaraugus Community Action Agency, Inc.	25 Jefferson St. / P.O. Box 308 Salamanca, NY 14779	(716) 945-1041	Residential, Non-Residential
Cayuga County			
Cayuga/Seneca Community Action Agency, Inc.	65 State St. Auburn, NY 13021	(315) 255-1703 x127	Residential, Non-Residential
Chautauqua County			
The Salvation Army of Jamestown	83 South Main St. / P.O. Box 368 Jamestown, NY 14702-0368	(716) 664-6208	Residential, Non-Residential
Chemung County			
Salvation Army of Elmira-Safehouse	414 Lake St. / P.O. Box 293 Elmira, NY 14902	(607) 732-0314	Residential, Non-Residential
Chenango County			
Chenango County Catholic Charities	3 O'Hara Dr. Norwich, NY 13815	(607) 334-8244	Residential, Non-Residential
Clinton County			
Behavioral Health Services North, Inc.	159 Margaret St., Suite 201 Plattsburgh, NY 12901	(518) 563-8206	Residential, Non-Residential
Columbia County			
Community Action of Greene County, Inc.	2 Franklin St. Catskill, NY 12414	(518) 943-9205	Residential, Non-Residential
Cortland County			
YWCA of Cortland, New York	14 Clayton Ave. Cortland, NY 13045	(607) 753-9561	Residential, Non-Residential
Delaware County			
Delaware Opportunities, Inc.	47 Main St. Delhi, NY 13753	(607) 746-2165	Residential, Non-Residential

* The Domestic Violence Service Provider contact information listed are business addresses and do NOT represent actual domestic violence shelter locations.

** For a listing of Domestic Violence Hotline numbers by county go to www.opdv.state.ny.us/about_dv/fss/resource.html

Attachment 1

2004 Approved Domestic Violence Service Providers by County*

Agency Name	Address	Business Phone**	Program Types
Dutchess County			
Family Services, Inc.	29 North Hamilton St. Poughkeepsie, NY 12601	(845) 452-1110	Non-Residential
Grace Smith House, Inc.	P.O. Box 5205 Poughkeepsie, NY 12603	(845) 471-3039	Residential, Non-Residential
Erie County			
Child & Family Services of Erie County (Haven House)	330 Delaware Ave. - Ellicott Station Buffalo, NY 14202	(716) 884-6002	Residential, Non-Residential
Community Services for the Developmentally Disabled, Inc.	452 Delaware Ave. Buffalo, NY 14202	(716) 883-8888	Residential
Erie County District Attorney's Office	25 Delaware Ave. Buffalo, NY 14202	(716) 858-4633	Non-Residential
Erie County Sheriff's Office	134 West Eagle St. Rm 534 Buffalo, NY 14202	(716) 662-6150	Non-Residential
Hispanos Unidos de Buffalo	254 Virginia St. Buffalo, NY 14201	(716) 856-7110	Non-Residential
Suicide Prevention & Crisis Services, Inc.	2969 Main St. Buffalo, NY 14214	(716) 834-3131	Non-Residential
Essex County			
Behavioral Health Services North, Inc.	159 Margaret St., Suite 201 Plattsburgh, NY 12901	(518) 563-8206	Residential, Non-Residential
Franklin County			
Community Action Agency of Franklin County, Inc.	89 West Main St. / P.O. Box 270 Malone, NY 12953	(518) 483-1261	Residential, Non-Residential
Fulton County			
The Family Counseling Center of Fulton County, Inc.	11-21 Broadway Gloversville, NY 12078	(518) 725-4310	Residential, Non-Residential
Genesee County			
YWCA of Genesee County	301 North St. Batavia, NY 14020	(585) 343-5808	Residential, Non-Residential
Greene County			
Community Action of Greene County, Inc.	2 Franklin St. Catskill, NY 12414	(518) 943-9205	Residential, Non-Residential
Hamilton County			
Hamilton County Department of Social Services	P.O. Box 725 Indian Lake, NY 12842	(518) 648-6131	Non-Residential
Herkimer County			
Catholic Charities of Herkimer County	61 West St. Ilion, NY 13357	(315) 894-9917	Residential, Non-Residential

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Attachment 1

2004 Approved Domestic Violence Service Providers by County*

Agency Name	Address	Business Phone**	Program Types
Jefferson County			
Victims Assistance Ctr of Jefferson County, Inc.	120 Arcade St. - TV Building LL Watertown, NY 13601	(315) 782-1823	Residential, Non-Residential
Lewis County			
Lewis County Opportunities, Inc.	8265 State Route 812 Lowville, NY 13367	(315) 376-8202	Residential, Non-Residential
Livingston County			
Chances & Changes, Inc.	P.O. Box 326 Geneseo, NY 14454	(585) 658-3950	Residential, Non-Residential
Madison County			
Liberty Resources, Inc.	1065 James St. Syracuse, NY 13203	(315) 425-1004	Residential, Non-Residential
Monroe County			
Alternatives for Battered Women, Inc.	P.O. Box 39601 Rochester, NY 14604	(585) 232-5200	Residential, Non-Residential
Lifespan of Greater Rochester	1900 South Clinton Ave. Rochester, NY 14618	(716) 454-3224	Non-Residential
Montgomery County			
Catholic Family and Community Services of Montgomery County	1 Kimball St. Amsterdam, NY 12010	(518) 842- 3489	Residential, Non-Residential
Nassau County			
Circulo de la Hispanidad, Inc.	62 West Park Ave. Long Beach, NY 11561	(516)889-3869	Non-Residential
Nassau County Coalition Against DV, Inc.	250 Fulton Ave.-3rd Flr (Mezzanine West) Hempstead, NY 11550	(516) 572-0700	Residential, Non-Residential
New York City County			
Allen Women's Resource Center, Ltd.	P.O. Box 340316 - Rochdale Station Jamaica, NY 11434	(718) 739-6200	Residential
Barrier Free Living, Inc.	270 East Second St. New York, NY 10009	(212) 677-6668 x123	Non-Residential
Center for the Elimination of Violence in the Family, Inc.	25 Chapel St. Brooklyn, NY 11201	(718) 439-4612	Residential
City of New York Human Resources Administration	180 Water St., 24th Floor New York, NY 10038	(212) 331-4535	Residential
Edwin Gould Services for Children & Families	41-51 East 11th St., 7th Floor New York, NY 10003	(212) 598-0050	Non-Residential
Food First Family Project, Inc.	32 Court St., Suite 201 Brooklyn, NY 11201	(718) 624-1950	Residential

* The Domestic Violence Service Provider contact information listed are business addresses and do NOT represent actual domestic violence shelter locations.

** For a listing of Domestic Violence Hotline numbers by county go to www.opdv.state.ny.us/about_dv/fss/resource.html

Attachment 1

2004 Approved Domestic Violence Service Providers by County*

Agency Name	Address	Business Phone**	Program Types
New York City County cont'd			
H.E.L.P Social Services Corporation	5 Hanover Place, 17th FL New York, NY 10004	(212) 779-3350	Residential, Non-Residential
Henry Street Settlement	265 Henry St. York, NY 10002	New (212) 766-9200	Residential
Jewish Board of Family & Children's Services, Inc.	120 West 57th St. York, NY 10019	New (212) 262-7655	Residential, Non-Residential
New York Asian Women's Center, Inc.	39 Bowery P.O. Box 375 New York NY 10002	(212) 732-0054	Residential, Non-Residential
New York Association for New Americans, Inc.	17 Battery Place York, NY 10004	New (212) 425-2900	Non-Residential
New York City Gay & Lesbian Anti-Violence Project	240 West 35th St., Suite 200 New York, NY 10001	(212) 714-1184	Non-Residential
Ohel Children's Home & Family Services	4510 16th Ave. Brooklyn, NY 11204	(718) 851-6300	Residential
Palladia, Inc.	10 Astor Place, 7th Floor York, NY 10003	New (212) 733-4440	Residential
Park Slope Safe Home Project	305 7th Ave., 9th FL New York, NY 10001	(212) 243-7070	Residential
Queens Legal Services Corporation	89-00 Sutphin Blvd, Suite 206 Jamaica, NY 11435	(718) 657-8611	Non-Residential
Safe Horizon, Inc.	2 Lafayette St., 3rd Floor New York, NY 10007	(212) 577-7700	Residential, Non-Residential
Sanctuary for Families, Inc.	P.O. Box 1406 - Wall Street Station New York, NY 10268	(212) 349-6009	Residential, Non-Residential
Seamen's Society for Children & Families	25 Hyatt St. Island, NY 10301	Staten (718) 447-7740	Non-Residential
Urban Justice Center	666 Broadway, 10th Floor New York, NY 10012	(646) 602-5601	Non-Residential
Urban Resource Institute	22 Chapel St. Brooklyn, NY 11201	(718) 260-2900	Residential
Violence Intervention Program	P.O. Box 1161 - Triborough Station New York, NY 10035	(212) 410-9080	Residential, Non-Residential
Volunteers of America - Greater NY, Inc.	340 West 85th St. New York, NY 10024	(212) 873-2600	Residential
Niagara County			
Family & Children's Service of Niagara, Inc.	826 Chilton Ave. Niagara Falls, NY 14301	(716) 285-6984	Residential, Non-Residential
YWCA of Niagara, Inc.	32 Cottage St. Lockport, NY 14094	(716) 433-6714	Residential, Non-Residential
YWCA of Tonawandas & Niagara Frontier	49 Tremont St. North Tonawanda, NY 14120	(716) 692-5580	Non-Residential

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Attachment 1

2004 Approved Domestic Violence Service Providers by County*

Agency Name	Address	Business Phone**	Program Types
Oneida County			
YWCA of the Mohawk Valley	1000 Cornelia St. Utica, NY 13502	(315) 732-2159	Residential, Non-Residential
Onondaga County			
Salvation Army of Syracuse	677 South Salina St. Syracuse, NY 13202	(315) 479-1326	Non-Residential
Spanish Action League of Onondaga County, Inc.	700 Oswego St. Syracuse, NY 13204	(315) 475-6153	Non-Residential
Vera House, Inc.	P.O. Box 365 Syracuse, NY 13209	(315) 425-0818	Residential, Non-Residential
Ontario County			
Family Counseling Service of the Finger Lakes, Inc.	671 South Exchange St. Geneva, NY 14456	(315) 789-2613	Residential, Non-Residential
Orange County			
Orange County Safe Homes Project, Inc.	P.O Box 649 Newburgh, NY 12551	(845) 562-5365	Residential, Non-Residential
Orleans County			
Orleans County Dept. of Social Services	14016 Route 31 West Albion, NY 14411	(716) 589-7004	Non-Residential
Rural Opportunities, Inc.	400 East Ave. Rochester, NY 14607	(585) 589-7027	Residential
Oswego County			
Oswego County Opportunites	239 Oneida St. Fulton, NY 13069	(315) 598-4717	Residential, Non-Residential
Otsego County			
Opportunities for Otsego, Inc.	3 West Broadway Oneonta, NY 13820	(607) 433-8000	Residential, Non-Residential
Putnam County			
Putnam/Northern Westchester Women's Resource Center, Inc.	935 South Lake Blvd., Suite # 2 Mahopac, NY 10541	(845) 628-9284	Residential, Non-Residential
Rensselaer County			
Unity House of Troy, Inc.	504 Broadway Troy, NY 12180	(518) 274-2607	Residential, Non-Residential
Rockland County			
Rockland Family Shelter, Inc.	2 Congers Road New City, NY 10956	(845) 634-3391	Residential, Non-Residential
Saratoga County			
Domestic Violence Services	480 Broadway, LL20 Saratoga Springs, NY 12866	(518) 583-0280	Residential, Non-Residential
Mechanicville Area Community Services Center	6 Main St. / P.O. Box 30 Mechanicville, NY 12118	(518) 664-8322	Non-Residential

* The Domestic Violence Service Provider contact information listed are business addresses and do NOT represent actual domestic violence shelter locations.

** For a listing of Domestic Violence Hotline numbers by county go to www.opdv.state.ny.us/about_dv/fss/resource.html

Attachment 1

2004 Approved Domestic Violence Service Providers by County*

Agency Name	Address	Business Phone**	Program Types
Schenectady County			
YWCA of Schenectady	44 Washington Avenue Schenectady, NY 12305	(518) 374-3394	Residential, Non-Residential
Schoharie County			
Catholic Charities of Schoharie County	489 West Main Street Cobleskill, NY 12043	(518) 234-3581	Residential, Non-Residential
Schuyler County			
Catholic Charities of Chemung/Schuyler	607 N. Franklin St. / P.O. Box 16 Watkins Glen, NY 14891	(607) 734-9784	Non-Residential
Seneca County			
Seneca County Community Counseling Center	31 Thurber Drive Waterloo, NY 13165	(315) 539-1958	Non-Residential
St. Lawrence County			
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc.	3 Chapel St. Canton, NY 13617	(315) 379-9845	Residential, Non-Residential
Steuben County			
Steuben Churchpeople Against Poverty, Inc.	16 West William St. / P.O. Box 31 Bath, NY 14810	(607) 776-7664	Residential, Non-Residential
Suffolk County			
Brighter Tomorrows, Inc.	P.O. Box 706 Shirley, NY 11967	(631) 395-1801	Residential, Non-Residential
Greater Hamptons Interfaith Council, Inc.	Main Street - The Beineke Building Westhampton Beach, NY 11978	(631) 288-1954 x22	Non-Residential
Suffolk County Coalition Against Domestic Violence, Inc.	34 Park Ave. / P.O. Box 1269M Bay Shore, NY 11706	(631) 666-7181	Residential, Non-Residential
The Retreat, Inc.	13 Good Friend Drive East Hampton, NY 11937	(631) 329-2200	Residential, Non-Residential
Victims Information Bureau of Suffolk, Inc.	515 Route 111 / P.O. Box 5483 Hauppauge, NY 11788	(631) 360-3730	Non-Residential
Sullivan County			
CACHE, Inc.	63-65 South Main St. Liberty, NY 12754	(845) 292--5821	Residential, Non-Residential
Tioga County			
A New Hope Center, Inc.	20 Church St. Oswego, NY 13827	(607) 687-6887	Residential, Non-Residential
Tompkins County			
Advocacy Center of Tompkins County	P.O. Box 164 Ithaca, NY 14851	(607) 277-3203	Residential, Non-Residential

* The Domestic Violence Service Provider contact information listed are business addresses and do NOT represent actual domestic violence shelter locations.

** For a listing of Domestic Violence Hotline numbers by county go to www.opdv.state.ny.us/about_dv/fss/resource.html

Attachment 1

2004 Approved Domestic Violence Service Providers by County*

Agency Name	Address	Business Phone**	Program Types
Ulster County			
Family of Woodstock, Inc.	39 John St. / P.O Box 3516 Kingston, NY 12402	(845) 337-7080	Residential, Non-Residential
Warren/Washington County			
Catholic Charities of Saratoga, Warren & Washington Counties	142 Regent St. Saratoga Springs, NY 12866	(518) 793-6212	Residential, Non-Residential
Wayne County			
Victim Resource Center of the Finger Lakes, Inc.	132 Harrison Street Newark, NY 14513	(315) 331-1171	Residential, Non-Residential
Westchester County			
My Sisters' Place	2 Lyon Place, Suite 300 White Plains, NY 10601	(914) 683-1333	Residential
The Northern Westchester Shelter, Inc.	23 Washington Ave. / P.O. Box 203 Pleasantville, NY 10570	(914) 747-0828	Residential
Westchester County Office for Women	150 Grand St., 6th Floor White Plains, NY 10601	(914) 995-6127	Non-Residential
Wyoming County			
Wyoming County Dept. of Social Services	466 North Main St. / P.O. Box 231 Warsaw, NY 14569	(585) 786-8900	Non-Residential
Yates County			
Family Counseling Services of the Finger Lakes, Inc.	671 South Exchange St. Geneva, NY 14456	(315) 789-2613	Non--Residential
Rape and Abuse Crisis Service of the Finger Lakes, Inc.	P.O. Box 624 Pen Yan, NY 14527	(315) 536-9654	Non--Residential

* The Domestic Violence Service Provider contact information listed are business addresses and do NOT represent actual domestic violence shelter locations.

** For a listing of Domestic Violence Hotline numbers by county go to www.opdv.state.ny.us/about_dv/fss/resource.html

Appendix A

Counties By Regional Office, 2004

REGIONAL OFFICE	COUNTIES
Albany Regional Office (ARO)	Albany, Clinton, Columbia, Delaware, Essex, Franklin, Fulton, Greene, Hamilton, Montgomery, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Warren, Washington
Buffalo Regional Office (BRO)	Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming
New York City Regional Office (NYCRO)	Bronx, Kings, New York, Queens, Richmond
Rochester Regional Office (RRO)	Chemung, Livingston, Monroe, Ontario, Schuyler, Seneca, Steuben, Wayne, Yates
Syracuse Regional Office (SRO)	Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, St. Lawrence, Tioga, Tompkins
Yonkers Regional Office (YRO)	Nassau, Putnam, Rockland, Suffolk, Sullivan, Westchester, Orange, Ulster, Dutchess

Appendix B

Transitional Housing Programs, 2004

Agency Name	Total Bed Capacity	Admissions		Destination of Families Discharged
		Adult	Child	
Brighter Tomorrows, Inc.	26	7	13	4-B, 1-C, 1-F, 1-I
Grace Smith House, Inc.	15	6	5	2-B, 1-C, 1-D
Help Social Services Corporation	181	160	278	126-B, 1-D, 11-F, 1-G, 8-H, 9-I
Victim Assistance Center of Jefferson County, Inc.	40	4	7	1-A, 2-B
Safe Horizon, Inc.	28	29	33	20-B, 1-C, 1-F, 1-G, 2-H, 5-I
Sanctuary for Families, Inc.	56	150	208	113-B, 6-C, 1-E, 7-F, 2-H, 19-I
Unity House of Troy, Inc.	12	12	15	1-B, 3-H
Urban Resource Institute	117	101	189	84-B, 1-E, 2-F, 1-H, 13-I

Destination Codes:

- A - Living independently in home abuser vacated
- B - Living independently in new location
- C - Living with family or friends
- D - Returned to batterer
- E - To another emergency DV residential program

- F - To homeless shelter
- G - To another transitional housing program
- H - Other
- I - Destination unknown

Appendix C

2004 Annual Per Diem Rate by Individual Program*

Agency Name	Program Type	Per Diem Rates
A New Hope Center, Inc.	Safe Dwelling	\$66.01
A New Hope Center, Inc.	Safe Home	\$29.43
ACCORD Corporation	Safe Dwelling	\$66.01
ACCORD Corporation	Safe Home	\$29.43
Advocacy Center of Tompkins County, The	Safe Dwelling	\$72.73
Advocacy Center of Tompkins County, The	Safe Home	\$29.43
Allen Women's Resource Center	DV Shelter	\$100.80
Alternatives for Battered Women, Inc.	DV Shelter	\$74.45
Behavioral Health Services North - Clinton	Safe Dwelling	\$66.01
Behavioral Health Services North - Essex	Safe Dwelling	\$66.01
Brighter Tomorrows	DV Program	\$89.01
Catholic Charities of Saratoga, Warren and Washington Counties	Safe Dwelling	\$72.73
Catholic Charities of Herkimer	Safe Dwelling	\$72.73
Catholic Charities of Montgomery	Safe Dwelling	\$72.73
Catholic Charities of Schoharie County	Safe Dwelling	\$72.73
Cattaraugus Community Action	Safe Dwelling	\$66.01
Cayuga/Seneca Community Action Agency	Safe Dwelling	\$66.01
Center for the Elimination of Violence in the Family	Safe Home	\$42.24
Center for the Elimination of Violence in the Family - Women's Survival Space	DV Shelter	\$82.55
Center for the Elimination of Violence in the Family - Women's Safe Start	DV Shelter	\$77.87
Center for the Elimination of Violence in the Family - Women's Second Start	DV Shelter	\$77.87
Chances & Changes, Inc.	DV Shelter	\$81.11
Chenango County Catholic Charities	Safe Dwelling	\$65.94
Chenango County Catholic Charities	Safe Home	\$29.43
Children & Families Services of Erie County - Haven House	DV Shelter	\$69.73
Children & Families Services of Erie County - Haven House	Safe Home	\$36.15
Community Action of Greene County, Inc. - Columbia County	DV Shelter	\$78.26
Community Action of Greene County, Inc. - Greene County	DV Shelter	\$89.01
Community Action Agency of Franklin County (COMLINKS)	Safe Dwelling	\$72.73
Community Action Agency of Franklin County (COMLINKS)	Safe Home	\$29.43
Community Action Commission to Help the Economy (CACHE)	Safe Dwelling	\$66.01
Community Services for the Developmentally Disabled	Safe Dwelling	\$105 **
Delaware Opportunities, Inc.	Safe Dwelling	\$66.01
Domestic Violence Services, Inc.	Safe Dwelling	\$72.73
Equinox, Inc.	DV Shelter	\$85.78
Family & Children's Services of Niagara	Safe Dwelling	\$89.01
Family Counseling Center of Fulton County	Safe Dwelling	\$64.43
Family Counseling Service of the Finger Lakes	Safe Home	\$29.43
Family of Woodstock, Inc.	DV Shelter	\$89.01
Food First Family Project - Food First	DV Shelter	\$77.87
Food First Family Project - La Familia	DV Shelter	\$77.34
Grace Smith House, Inc. - Northeast	DV Shelter	\$89.01
Grace Smith House, Inc. - Poughkeepsie	DV Shelter	\$89.01
H.E.L.P Social Services Corporation - Help Haven	DV Shelter	\$77.87
H.E.L.P Social Services Corporation - Help Safe Dwelling	Safe Dwelling	\$73.00
Henry Street Settlement	DV Shelter	\$76.27
Jewish Board of Family & Children's Services, Inc. - Transition Center	Safe Dwelling	\$73.08
Jewish Board of Family & Children's Services, Inc. - Genesis	DV Shelter	\$75.80
Jewish Board of Family & Children's Services, Inc. - Horizons	DV Shelter	\$77.87
Lewis County Opportunities, Inc.	Safe Dwelling	\$66.01
Liberty Resources, Inc.	Safe Dwelling	\$66.01

* Rates shown for programs operating in *New York City* cover July 2003 through June 2004. Rates for programs operating in the Rest of State cover the calendar year 2004.

** Includes SSI

Appendix C

2004 Annual Per Diem Rate by Individual Program*

Agency Name	Program Type	Per Diem Rates
My Sisters' Place, Inc. - Mamaroneck	DV Shelter	\$84.29
My Sisters' Place, Inc. - Yonkers	DV Shelter	\$84.14
Nassau County Coalition Against Domestic Violence, Inc.	DV Shelter	\$89.01
New York Asian Women's Center - Phoenix House	DV Shelter	\$96.12
New York Asian Women's Center - Rose House	DV Shelter	\$96.12
New York Asian Women's Center	Safe Dwelling	\$74.78
New York Asian Women's Center	Safe Home	\$74.78
Northern Westchester Shelter	DV Shelter	\$89.01
Ohel Children's Home and Family Services	Safe Dwelling	\$73.08
Opportunities for Otsego, Inc.	Safe Dwelling	\$63.90
Orange County Safe Homes Project, Inc.	Safe Home	\$29.43
Orange County Safe Homes Project, Inc.	DV Shelter	\$84.29
Oswego County Opportunities, Inc.	DV Program	\$89.01
Park Slope Safe Home Project	Safe Dwelling	\$73.08
Palladia, Inc.	DV Program	\$77.87
Putnam/Northern Westchester Women's Resource Center	DV Shelter	\$89.01
Retreat, Inc., The	DV Shelter	\$82.06
Rockland Family Shelter	DV Shelter	\$89.01
Rural Opportunities, Inc.	Safe Dwelling	\$72.73
Safe Horizon, Inc.	Safe Dwelling	\$73.08
Safe Horizon, Inc.	Safe Home	\$42.24
Safe Horizon, Inc. - Lotus House	DV Shelter	\$77.87
Safe Horizon, Inc. - Prelude (S.I Oasis)	DV Shelter	\$77.87
Safe Horizon, Inc. - Willow House	DV Shelter	\$77.87
Safe Horizon, Inc. - Sage House	DV Shelter	\$77.87
Safe Horizon, Inc. - Ivy I	DV Shelter	\$77.87
Safe Horizon, Inc. - Ivy II	DV Shelter	\$77.87
Salvation Army of Jamestown, The	DV Program	\$84.29
Salvation Army Safehouse of Elmira, The	DV Shelter	\$88.54
Sanctuary for Families	Safe Dwelling	\$73.08
Sanctuary for Families	Safe Home	\$42.24
Sanctuary for Families	DV Shelter	\$96.12
S.O.S. Shelter	DV Shelter	\$89.01
St. Lawrence Valley Renewal House	Safe Dwelling	\$66.01
St. Lawrence Valley Renewal House	Safe Home	\$29.43
Steuben Church People Against Poverty, Inc.	DV Program	\$89.01
Suffolk County Coalition Against Domestic Violence	DV Shelter	\$89.01
Unity House of Troy	DV Shelter	\$89.01
Urban Resource Institute - Urban Women's New Beginnings	DV Shelter	\$77.87
Urban Resource Institute - Safe Haven	DV Shelter	\$77.87
Urban Resource Institute - Urban Women's Retreat	DV Shelter	\$77.87
Vera House, Inc.	Safe Dwelling	\$68.69
Vera House, Inc.	DV Program	\$89.01
Victim Resource Center of the Finger Lakes	Safe Dwelling	\$66.01
Victim's Assistance Center of Jefferson County	DV Program	\$89.01
Violence Intervention Program	Safe Dwelling	\$73.08
Volunteers of America-Greater New York, Inc.	DV Shelter	\$76.31
Volunteers of America-Greater New York, Inc.	Safe Dwelling	\$73.08
Wyoming County Community Action	Safe Dwelling	\$72.73
Wyoming County Community Action	Safe Home	\$36.15

* Rates shown for programs operating in *New York City* cover July 2003 through June 2004. Rates for programs operating in the Rest of State cover the calendar year 2004.

** Includes SSI

Appendix C

*2004 Annual Per Diem Rate by Individual Program**

Agency Name	Program Type	Per Diem Rates
YWCA of Cortland	Safe Dwelling	\$66.01
YWCA of Dutchess	Safe Home	\$29.43
YWCA of Genesee	Safe Dwelling	\$70.57
YWCA of Niagara	Safe Dwelling	\$72.73
YWCA of Mohawk Valley	DV Program	\$76.80
YWCA of Mohawk Valley	Safe Dwelling	\$72.73
YWCA of Schenectady	DV Shelter	\$89.01

* Rates shown for programs operating in *New York City* cover July 2003 through June 2004. Rates for programs operating in the Rest of State cover the calendar year 2004.

** Includes SSI

Appendix D

2004 Average Annual Occupancy Rate by Individual Program

AgencyName	Program Type	Annual Occ. Rate
A New Hope Center	Safe Dwelling	38%
ACCORD Corporation	Safe Dwelling	12%
Advocacy Center of Tompkins County, The **	Safe Dwelling	37%
Alternatives for Battered Women	Shelter	100%
Behavioral Health Services North - Clinton County	Safe Dwelling	35%
Behavioral Health Services North - Essex County	Safe Dwelling	* 3%
Brighter Tomorrows, Inc.	Program	*46%
Catholic Charities of Herkimer County	Safe Dwelling	52%
Catholic Charities of Saratoga, Warren & Washington	Safe Dwelling	74%
Catholic Charities of Schoharie County	Safe Dwelling	53%
Catholic Charities of Montgomery	Safe Dwelling	57%
Cattaraugus Community Action, Inc.	Safe Dwelling	44%
Cayuga/Seneca Community Action Agency, Inc.	Safe Dwelling	30%
Center for the Elimination of Violence in the Family - Women's Safe Start	Shelter	96%
Center for the Elimination of Violence in the Family - Women's Survival Place	Shelter	97%
Center for the Elimination of Violence in the Family - Women's Second Start	Shelter	*86%
Chances & Changes, Inc.	Shelter	61%
Chenango County Catholic Charities	Safe Dwelling	25%
Child & Family Services of Erie County - Haven House	Shelter	91%
City of New York Human Resources Administration - New Days I & II	Shelter (2)	72%
Community Action Agency of Franklin County (COMLINK)	Safe Dwelling	26%
Community Action Commission to Help the Economy (CACHE)	Safe Dwelling	34%
Community Action of Greene County, Inc. - Columbia County	Shelter	52%
Community Action of Greene County, Inc. - Greene County	Shelter	49%
Community Services for the Developmentally Disabled	Safe Dwelling	66%
Delaware Opportunities, Inc.	Safe Dwelling	10%
Domestic Violence Services	Safe Dwelling	82%
Equinox, Inc.	Shelter	89%
Family & Children's Service of Niagara, Inc.	Safe Dwelling	32%
Family Counseling Center of Fulton County, Inc., The	Safe Dwelling	50%
Family of Woodstock, Inc.	Shelter	56%
Food First Family Project, Inc. - La Familia	Shelter	94%
Food First Family Project, Inc. - The Family Project	Shelter	93%
Park Slope Safe Home Project	Safe Dwelling (2)	89%
Grace Smith House, Inc. - Poughkeepsie	Shelter	79%
Grace Smith House, Inc. - Northeast	Shelter	68%
H.E.L.P. Social Services Corporation - Help Haven	Shelter	86%
H.E.L.P. Social Services Corporation - Help Safe Dwelling	Safe Dwelling	77%
Henry Street Settlement	Shelter	91%
Jewish Board of Family & Children's Services, Inc. - Genesis	Shelter	94%
Jewish Board of Family & Children's Services, Inc. - Horizons	Shelter	90%
Jewish Board of Family & Children's Services, Inc. - Transition Center	Safe Dwelling	77%
Lewis County Opportunities, Inc.	Safe Dwelling	4%
Liberty Resources, Inc.	Safe Dwelling	36%
My Sisters' Place - Yonkers	Shelter	97%
My Sisters' Place - Mamaroneck	Shelter	83%
Nassau County Coalition Against Domestic Violence, Inc.	Shelter	50%

* Percentage does not reflect a full year's worth of data due to the opening/closing of program mid-year.

** Represents Agency Name Change for The Advocacy Center of Tompkins County, formerly Tompkins County Task Force for Battered Women.

Appendix D

2004 Average Annual Occupancy Rate by Individual Program

AgencyName	Program Type	Annual Occ. Rate
New York Asian Women's Center, Inc. - Phoenix House	Shelter	76%
New York Asian Women's Center, Inc. - Rose House	Shelter	51%
New York Asian Women's Center, Inc.	Safe Dwelling	63%
Northern Westchester Shelter, Inc., The	Shelter	94%
Ohel Children's Home & Family Services	Safe Dwelling (2)	77%
Opportunities for Otsego, Inc.	Safe Dwelling	63%
Orange County Safe Homes Project, Inc.	Shelter	65%
Oswego County Opportunities, Inc.	Program	18%
Palladia, Inc. ***	Program	88%
Putnam/Northern Westchester Women's Resource Center, Inc.	Shelter	97%
Retreat, Inc., The	Shelter	90%
Rockland Family Shelter, Inc.	Shelter	95%
Rural Opportunities, Inc.	Safe Dwelling	44%
Safe Horizon, Inc. - Ivy House I	Shelter	94%
Safe Horizon, Inc. - Ivy House II	Shelter	92%
Safe Horizon, Inc. - Lotus House	Shelter	86%
Safe Horizon, Inc. - Prelude	Shelter	85%
Safe Horizon, Inc. - Project Oasis	Safe Dwelling	79%
Safe Horizon, Inc. - Sage House	Shelter	86%
Safe Horizon, Inc. - Willow House	Shelter	90%
Salvation Army of Elmira, The	Shelter	29%
Salvation Army of Jamestown, The	Program	48%
Sanctuary for Families, Inc.	Safe Dwelling	84%
Sanctuary for Families, Inc.	Safe Dwelling	89%
Sanctuary for Families, Inc.	Safe Dwelling	65%
Sanctuary for Families at Rosa Parks Place	Shelter	78%
SOS Shelter, Inc.	Shelter	39%
St. Lawrence Valley Renewal House for Victims of Family Violence, Inc.	Safe Dwelling	36%
Steuben Church People Against Poverty, Inc.	Program	50%
Suffolk County Coalition Against Domestic Violence, Inc.	Shelter	95%
Unity House of Troy, Inc.	Shelter	100%
Urban Resource Institute - Urban Women's New Beginnings	Shelter	98%
Urban Resource Institute - Urban Women's Retreat	Shelter	97%
Urban Resource Institute - Safe Haven	Shelter	97%
Vera House, Inc.	Program	67%
Vera House, Inc.- North	Safe Dwelling	30%
Victim Resource Center of the Fingerlakes, Inc.	Safe Dwelling	44%
Victim's Assistance Center of Jefferson County, Inc.	Program	11%
Violence Intervention Program, Inc.	Safe Dwelling	79%
Volunteers of America -- Greater New York, Inc.	Shelter	93%
Volunteers of America -- Greater New York, Inc.	Safe Dwelling	81%
Wyoming County Community Action	Safe Dwelling	4%
YWCA of Cortland, New York, Inc.	Safe Dwelling	39%
YWCA of Genesee County	Safe Dwelling	29%
YWCA of Niagara	Safe Dwelling	33%
YWCA of Schenectady	Shelter	88%
YWCA of the Mohawk Valley - Hall House	Program	61%
YWCA of the Mohawk Valley	Safe Dwelling	59%

*** Represents Agency Name Change for Palladia, formerly known as Project Return Foundation.

Appendix E

2004 Average Annual Length of Stay by Individual Program

AgencyName	Program Type	Annual Length of Stay
A New Hope Center	Safe Dwelling	13
A New Hope Center	Safe Home	6
ACCORD Corporation	Safe Dwelling	14
Advocacy Center of Tompkins County, The**	Safe Dwelling	36
Allen Women's Resource Center	Shelter	70
Alternatives for Battered Women	Shelter	19
Behavioral Health Services North - Clinton County	Safe Dwelling	13
Behavioral Health Services North - Essex County	Safe Dwelling	*9
Brighter Tomorrows	Program	*23
Catholic Charities of Herkimer County	Safe Dwelling	27
Catholic Charities of Saratoga, Warren & Washington	Safe Dwelling	34
Catholic Charities of Schoharie County	Safe Dwelling	31
Catholic Family and Community Services of Montgomery	Safe Dwelling	17
Cattaraugus Community Action	Safe Dwelling	17
Cayuga/Seneca Community Action Agency	Safe Dwelling	12
Center for the Elimination of Violence in the Family - Women's Safe Start	Shelter	115
Center for the Elimination of Violence in the Family - Women's Survival Space	Shelter	83
Center for the Elimination of Violence in the Family - Women's Second Start	Shelter	*46
Chances & Changes	Shelter	20
Chenango County Catholic Charities	Safe Dwelling	10
Child & Family Services of Erie County	Safe Home	17
Child & Family Services of Erie County - Haven House	Shelter	26
City of New York Human Resources Administration - New Days I & II	Shelter	66
Community Action Agency of Franklin County (COMLINKS)	Safe Dwelling	15
Community Action Commission to Help the Economy (CACHE)	Safe Dwelling	59
Community Action of Greene County - Columbia County	Shelter	25
Community Action of Greene County - Greene County	Shelter	27
Community Services for the Developmentally Disabled	Safe Dwelling	74
Delaware Opportunities	Safe Dwelling	12
Domestic Violence Services	Safe Dwelling	22
Equinox	Shelter	27
Family & Children's Service of Niagara	Safe Dwelling	15
Family Counseling Center of Fulton County	Safe Dwelling	14
Family Counseling Service of the Finger Lakes	Safe Home	3
Family of Woodstock	Shelter	29
Food First Family Project - La Familia	Shelter	52
Food First Family Project - The Family Project	Shelter	70
Park Slope Safe Home Project	Safe Dwelling	96
Grace Smith House - Poughkeepsie	Shelter	32
Grace Smith House - Northeast	Shelter	30
H.E.L.P. Social Services Corporation - Help Safe Dwelling	Safe Dwelling	88
H.E.L.P. Social Services Corporation - Help Haven	Shelter	95
Henry Street Settlement	Shelter	91
Jewish Board of Family & Children's Services - Transition Center	Safe Dwelling	79
Jewish Board of Family & Children's Services - Horizons	Shelter	101
Jewish Board of Family & Children's Services - Genesis	Shelter	103
Lewis County Opportunities	Safe Dwelling	10
Liberty Resources	Safe Dwelling	35
My Sister's Place - Yonkers	Shelter	69
My Sister's Place - Mamaroneck	Shelter	39
Nassau County Coalition Against Domestic Violence	Shelter	45
New York Asian Women's Center	Safe Dwelling	97
New York Asian Women's Center	Safe Home	67

* Average Length of Stay does not reflect a full year's worth of data due to the opening/closing of program mid-year.

** Represents Agency Name Change for The Advocacy Center of Tompkins County, formerly Tompkins County Task Force for Battered Women.

Appendix E

2004 Average Annual Length of Stay by Individual Program

AgencyName	Program Type	Annual Length of Stay
New York Asian Women's Center	Shelter	123
New York Asian Women's Center - Phoenix House	Shelter	107
Northern Westchester Shelter	Shelter	43
Ohel Children's Home & Family Services ****	Safe Dwelling	220
Opportunities for Otsego	Safe Dwelling	38
Orange County Safe Homes Project	Shelter	37
Oswego County Opportunities	Program	12
Palladia***	Program	76
Putnam/Northern Westchester Women's Resource Cente	Shelter	34
Retreat	Shelter	36
Rockland Family Shelter	Shelter	69
Rural Opportunities	Safe Dwelling	26
Safe Horizon - Project Oasis	Safe Dwelling	86
Safe Horizon - Project Oasis Safe Home	Safe Home	94
Safe Horizon - Sage House II	Shelter	89
Safe Horizon - Lotus House	Shelter	83
Safe Horizon - Ivy House I	Shelter	113
Safe Horizon - Ivy House II	Shelter	102
Safe Horizon - Prelude	Shelter	100
Safe Horizon - Willow House	Shelter	83
Salvation Army of Elmira	Shelter	15
Salvation Army of Jamestown	Program	15
Sanctuary for Families	Safe Dwelling	103
Sanctuary for Families	Safe Dwelling	65
Sanctuary for Families	Safe Dwelling	100
Sanctuary for Families	Safe Home	0
Sanctuary for Families at Rosa Parks Place	Shelter	114
SOS Shelter	Shelter	9
St. Lawrence Valley Renewal House	Safe Dwelling	12
St. Lawrence Valley Renewal House	Safe Home	0
Steuben Church People Against Poverty	Program	14
Suffolk County Coalition Against Domestic Violence	Shelter	41
Unity House of Troy	Shelter	27
Urban Resource Institute - Urban Women's Retreat	Shelter	103
Urban Resource Institute - Urban Women's Safe Haven	Shelter	101
Urban Resource Institute - Urban Women's New Beginnings	Shelter	104
Vera House	Program	17
Vera House - North	Safe Dwelling	27
Victim Resource Center of the Fingerlakes	Safe Dwelling	23
Victim's Assistance Center of Jefferson County	Program	6
Violence Intervention Program	Safe Dwelling	93
Volunteers of America -- Greater New York	Shelter	88
Volunteers of America -- Greater New York	Safe Dwelling	84
Wyoming County Community Action	Safe Dwelling	17
Wyoming County Community Action	Safe Home	0
YWCA of Cortland, New York	Safe Dwelling	24
YWCA of Dutchess County, New York	Safe Home	1
YWCA of Genesee County	Safe Dwelling	14
YWCA of Niagara	Safe Dwelling	17
YWCA of Schenectady	Shelter	17
YWCA of the Mohawk Valley - Hall House	Program	17
YWCA of the Mohawk Valley	Safe Dwelling	22

*** Represents Agency Name Change for Palladia, formerly known as Project Return Foundation.

**** Agency services primarily Orthodox Jewish population. Appropriate alternative safe housing which is also culturally acceptable to victims is difficult to locate.