

Office of the Ombudsman

Issue Report

For the Period:	5/1/09	-	5/31/09	Total	516
Access to Attorney	7			Mail	7
Access to Ombudsman	2			Medical	21
Arrest of Resident	20			Mental Health	2
Building & Plant Maintenance	1			Modified Service Program	1
Case Follow-Up	10			Other	5
Clothing	4			Parole	4
Commissary	2			Physical Abuse	2
Credit for Detention or Jail Time	1			Placement Concerns	23
Credit for Prior Placement	1			Positive Feedback	1
Dental	2			Private Placement	1
Detention Center/Jail	1			Problem with Prior OCFS Placement	1
Difficulty Reaching Attorney	1			Problems with Peers	5
Disciplinary Action	20			Problems with Staff	19
Education	11			Programs & Services	22
Extension of Placement	6			Property Issues	5
Family Contact	5			Quality of Life	26
Food	15			Recreation	5
General Information	1			Regulation & Policy Issues	13
Grievance Follow-Up	3			Release	22
Law Enforcement Contact	7			Release Planning	16
Legal Matters	12			Release Waiting Period	1

Religion	3
Restraint Report Follow-Up	2
Restraints	6
Revocation	2
Room Confinement	1
Safety Concerns	2
Staff Misconduct	11
Stage Advancement	3
Telephone	10
Time Allowance Committee	1
Transfer to Closer to Home	5
Transfer to DOCS	2
UIR Follow-Up	76
Vocational Programs	1
Voluntary Agency	13
Voluntary Agency - Not OCFS	2
Wellness Check -- Issue	3
Wellness Check -- No Issue	39