

Office of the Ombudsman

Number of Cases Opened

For the Period: 11/1/12 - 11/30/12 Total Cases: 377

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			175
	Telephone	89	
	In Person	84	
	E-Mail	1	
	Overflow of In-Per	1	
Ombudsman			166
	In Person	134	
	Telephone	29	
	E-Mail	2	
	Overflow of In-Per	1	
Staff - Field			19
	Telephone	18	
	E-Mail	1	
Parent or Guardian			8
	Telephone	8	
Private Citizen			3
	Telephone	3	
Staff - Central Office			2
	Telephone	2	
Advocate			1
	Telephone	1	
Staff - Director			1
	E-Mail	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
	In Person	2	2
Total Cases:			377