

# Office of the Ombudsman

## Number of Cases Opened

For the Period: 10/1/12 - 10/31/12 Total Cases: 375

<u>INITIATED BY</u>	<u>METHOD</u>	<u>NO. SERVED</u>	<u>TOTAL</u>
<b>Ombudsman</b>			<b>174</b>
	In Person	129	
	Telephone	45	
<b>Resident</b>			<b>168</b>
	Telephone	96	
	In Person	72	
<b>Staff - Field</b>			<b>15</b>
	Telephone	14	
	E-Mail	1	
<b>Parent or Guardian</b>			<b>9</b>
	Telephone	9	
<b>Staff - Director</b>			<b>3</b>
	Telephone	3	
<b>Clinician/Therapist</b>			<b>2</b>
	Telephone	2	
<b>Staff - Asst. Director</b>			<b>1</b>
	Telephone	1	
<b>Staff - Central Office</b>			<b>1</b>
	E-Mail	1	
			<b>2</b>
	In Person	2	
<b>Total Cases:</b>			<b>375</b>