

Office of the Ombudsman

Summary Report

September 01, 2012 - September 30, 2012

Report Summary

Number of Cases Opened	337
Number of Specific Issues	483
Number of Investigations	59

Number of Matters Referred	7
SCR	6
SIU	1

Number of Cases Closed	379
Number of Facility Visits	14
Hotline calls received after business hours	92

Number of External Contacts	4
Attorney	3
Parent	1
