

Office of the Ombudsman

Summary Report

August 01, 2012 - August 31, 2012

Report Summary

Number of Cases Opened	349
Number of Specific Issues	484
Number of Investigations	35

Number of Matters Referred	10
DCWCS	1
SCR	8
SIU	1

Number of Cases Closed	356
Number of Facility Visits	13
Hotline calls received after business hours	95

Number of External Contacts	4
Attorney	4
