

# Office of the Ombudsman

## Summary Report

June 01, 2012 - June 30, 2012

### Report Summary

Number of Cases Opened	356
Number of Specific Issues	473
Number of Investigations	43

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Number of Matters Referred	4
SCR	4

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Number of Cases Closed	362
Number of Facility Visits	13
Hotline calls received after business hours	85

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Number of External Contacts	2
Attorney	1
Court	1

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