

# Office of the Ombudsman

## Number of Cases Opened

For the Period: 6/1/12 - 6/30/12 Total Cases: 356

<u>INITIATED BY</u>	<u>METHOD</u>	<u>NO. SERVED</u>	<u>TOTAL</u>
<b>Ombudsman</b>			<b>175</b>
	In Person	129	
	Telephone	45	
	Correspondence	1	
<b>Resident</b>			<b>134</b>
	Telephone	93	
	In Person	41	
<b>Staff - Field</b>			<b>34</b>
	Telephone	31	
	E-Mail	2	
	In Person	1	
<b>Parent or Guardian</b>			<b>3</b>
	Telephone	3	
<b>Staff - Director</b>			<b>3</b>
	Telephone	3	
<b>Clinician/Therapist</b>			<b>2</b>
	Telephone	2	
<b>Staff - Asst. Director</b>			<b>2</b>
	E-Mail	1	
	Telephone	1	
<b>Attorney</b>			<b>1</b>
	Telephone	1	

<b>INITIATED BY</b>	<b>METHOD</b>	<b>NO. SERVED</b>	<b>TOTAL</b>
<b>Outside Service Provider</b>			<b>1</b>
	E-Mail	1	
	Telephone	1	<b>1</b>
<b>Total Cases:</b>			<b>356</b>