

Office of the Ombudsman

Issue Report

For the Period: 3/1/12 - 3/31/12 Total Complaints: 546

Access to Attorney	8	Mental Health	4
Access to Ombudsman	10	Other	2
Arrest of Resident	38	Parent/Staff Interaction	1
Building & Plant Maintenance	14	Parole	1
Case Follow-Up	23	Physical Abuse	7
Case Follow-Up & New Issue(s)	3	Placement Concerns	7
Clothing	10	Post Arrest Notification	3
Commissary	4	Problems with Peers	12
Dental	3	Problems with Staff	15
Disciplinary Action	16	Programs & Services	8
Education	20	Property Issues	5
Extension of Placement	2	Quality of Life	11
Family Contact	5	Recreation	7
Fenner Hearing Observation	2	Regulation & Policy Issues	10
Food	16	Release	19
Grievance Procedure	2	Release Planning	18
Interstate Compact	2	Release Waiting Period	1
Law Enforcement Contact	11	Religion	1
Legal Matters	20	Restraints	3
Mail	1	Revocation	2
Medical	31	RIR Follow-Up	35

RIR Follow-Up & New Issue(s)	14
Room Confinement	2
Safety Concerns	2
Staff Misconduct	7
Stage Advancement	2
Step 3	3
Stipend Programs	2
Telephone	6
Time Allowance Committee	1
Transfer to Closer to Home	2
Transfer to DOCCS	3
Wellness Check	68
Wellness Check & New Issue(s)	21