

Office of the Ombudsman

Number of Cases Opened

For the Period: 3/1/12 - 3/31/12 Total Cases: 385

<u>INITIATED BY</u>	<u>METHOD</u>	<u>NO. SERVED</u>	<u>TOTAL</u>
Resident			187
	Telephone	127	
	In Person	60	
Ombudsman			146
	In Person	101	
	Telephone	44	
	E-Mail	1	
Staff - Field			37
	Telephone	36	
	In Person	1	
Staff - Director			5
	Telephone	5	
Parent or Guardian			2
	Telephone	2	
Attorney			1
	Telephone	1	
Legislative Representative			1
	Telephone	1	
Private Citizen			1
	Telephone	1	
Staff - Asst. Director			1
	Telephone	1	

INITIATED BY	METHOD	NO. SERVED	TOTAL
Staff - Central Office			1
	Telephone	1	
			3
	Telephone	2	
	In Person	1	
Total Cases:			385