

Office of the Ombudsman

Issue Report

For the Period: 1/1/12 - 1/31/12 Total Complaints: 591

Access to Attorney	15	Mental Health	4
Access to Ombudsman	6	Other	5
Arrest of Resident	19	Parent/Staff Interaction	1
Building & Plant Maintenance	29	Parole	4
Case Follow-Up	23	Physical Abuse	6
Case Follow-Up & New Issue(s)	5	Placement Concerns	8
Clothing	15	Positive Feedback	1
Commissary	7	Post Arrest Notification	1
Dental	6	Problems with Peers	10
Disciplinary Action	14	Problems with Staff	13
Education	18	Programs & Services	21
Extension of Placement	4	Property Issues	11
Family Contact	5	Quality of Life	15
Food	17	Recreation	3
General Information	1	Regulation & Policy Issues	10
Grievance Follow-Up	2	Release	15
Interstate Compact	2	Release Planning	19
Law Enforcement Contact	13	Religion	1
Legal Matters	17	Restraints	5
Mail	4	RIR Follow-Up	14
Medical	17	RIR Follow-Up & New Issue(s)	3

Room Confinement	6
Room Searches	1
Safety Concerns	13
SCR -- Initially Declined Facility Re	1
Staff Misconduct	19
Stage Advancement	2
Step 3	1
Stipend Programs	1
Telephone	10
Time Allowance Committee	1
Transfer Closer to Home	6
Transfer to DOCCS	2
Transfer to OCFS	1
Transfer to Secure Facility	3
Wellness Check	67
Wellness Check & New Issue(s)	48