

Office of the Ombudsman

Summary Report

November 01, 2011 - November 30, 2011

Report Summary

Number of Cases Opened	326
Number of Specific Issues	490
Number of Investigations	47

Number of Matters Referred	8
SCR	7
SIU	1

Number of Cases Closed	567
Number of Facility Visits	15
Hotline calls received after business hours	77

Number of External Contacts	1
Attorney	1
