

Office of the Ombudsman

Issue Report

For the Period: 11/1/11 - 11/30/11 Total Complaints: 489

Access to Attorney	7	Medical	23
Access to Ombudsman	2	Mental Health	1
Arrest of Resident	23	Other	4
Building & Plant Maintenance	12	Parent/Staff Interaction	1
Case Follow-Up	22	Physical Abuse	3
Case Follow-Up & New Issue(s)	12	Placement Concerns	2
Clothing	13	Post Arrest Notification	1
Commissary	3	Problems with Peers	18
Dental	3	Problems with Staff	17
Detention Center/Jail	1	Programs & Services	17
Disciplinary Action	19	Property Issues	8
Education	12	Quality of Life	13
Extension of Placement	4	Recreation	2
Facility Director Proceeding	2	Regulation & Policy Issues	5
Family Contact	5	Release	11
Food	22	Release Planning	20
General Information	1	Release Waiting Period	4
Grievance Procedure	2	Restraint Report Follow-Up	1
Law Enforcement Contact	4	Restraint Report Follow-Up & New I	2
Legal Matters	9	Restraints	4
Mail	2	RIR Follow-Up	35

RIR Follow-Up & New Issue(s)	12
Room Confinement	7
Safety Concerns	5
SCR -- Initially Declined Facility Re	1
Staff Misconduct	11
Stage Advancement	3
Step 3	3
Stipend Programs	2
Telephone	6
Transfer to Closer to Home	3
Transfer to DOCCS	4
Transfer to Secure Facility	1
Vocational Programs	2
Wellness Check	38
Wellness Check & New Issue(s)	19