

Office of the Ombudsman

Number of Cases Opened

For the Period: 11/1/11 - 11/30/11 Total Cases: 326

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			150
	Telephone	89	
	In Person	59	
	Overflow of In-Per	1	
	E-Mail	1	
Ombudsman			140
	In Person	80	
	Telephone	60	
Staff - Field			24
	Telephone	18	
	In Person	5	
	E-Mail	1	
Staff - Asst. Director			5
	Telephone	3	
	In Person	2	
Parent or Guardian			4
	Telephone	4	
Staff - Director			2
	Telephone	2	
Private Citizen			1
	E-Mail	1	
Total Cases:			326