

Office of the Ombudsman

Summary Report

October 01, 2011 - October 31, 2011

Report Summary

Number of Cases Opened	406
Number of Specific Issues	611
Number of Investigations	43

Number of Matters Referred	4
SCR	4

Number of Cases Closed	506
Number of Facility Visits	15
Hotline calls received after business hours	87

Number of External Contacts	8
Attorney	8
