

Office of the Ombudsman

Number of Cases Opened

For the Period: 9/1/11 - 9/30/11 Total Cases: 415

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			195
	Telephone	134	
	In Person	61	
Ombudsman			194
	In Person	116	
	Telephone	78	
Staff - Asst. Director			9
	Telephone	9	
Staff - Field			9
	Telephone	9	
Parent or Guardian			3
	Telephone	3	
Staff - Director			2
	Telephone	1	
	E-Mail	1	
Attorney			1
	Telephone	1	
Clinician/Therapist			1
	Telephone	1	
Law Enforcement			1
	Telephone	1	
Total Cases:			415