

# Office of the Ombudsman

## Summary Report

August 01, 2011 - August 31, 2011

### Report Summary

Number of Cases Opened	367
Number of Specific Issues	475
Number of Investigations	39

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Number of Matters Referred	10
SCR	10

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Number of Cases Closed	348
Number of Facility Visits	11
Hotline calls received after business hours	95

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Number of External Contacts	8
Attorney	5
Court	1
Parent	2

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