

# Office of the Ombudsman

## Summary Report

July 01, 2011 - July 31, 2011

### Report Summary

Number of Cases Opened	394
Number of Specific Issues	533
Number of Investigations	51

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Number of Matters Referred	10
SCR	10

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Number of Cases Closed	334
Number of Facility Visits	18
Hotline calls received after business hours	79

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Number of External Contacts	3
Attorney	2
Parole	1

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