

Office of the Ombudsman

Number of Cases Opened

For the Period: 7/1/11 - 7/31/11 Total Cases: 394

INITIATED BY	METHOD	NO. SERVED	TOTAL
Ombudsman			200
	In Person	142	
	Telephone	58	
Resident			166
	Telephone	87	
	In Person	77	
	Overflow of In-Per	2	
Staff - Field			17
	Telephone	16	
	In Person	1	
Parent or Guardian			5
	Telephone	5	
Clinician/Therapist			2
	Telephone	1	
	In Person	1	
Attorney			1
	Telephone	1	
Staff - Asst. Director			1
	Telephone	1	
Staff - Central Office			1
	E-Mail	1	
Staff - Director			1
	Telephone	1	

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