

Office of the Ombudsman

Summary Report

June 01, 2011 - June 30, 2011

Report Summary

Number of Cases Opened	397
Number of Specific Issues	552
Number of Investigations	66

Number of Matters Referred	13
DCWCS	5
SCR	8

Number of Cases Closed	467
Number of Facility Visits	14
Hotline calls received after business hours	88

Number of External Contacts	5
Attorney	5
