

Office of the Ombudsman

Number of Cases Opened

For the Period: 5/1/11 - 5/31/11 Total Cases: 440

INITIATED BY	METHOD	NO. SERVED	TOTAL
Resident			208
	Telephone	155	
	In Person	52	
	Correspondence	1	
Ombudsman			189
	In Person	138	
	Telephone	51	
Staff - Field			30
	Telephone	29	
	In Person	1	
Staff - Director			5
	Telephone	5	
Attorney			3
	Telephone	3	
Private Citizen			3
	E-Mail	2	
	Correspondence	1	
Parent or Guardian			2
	Telephone	2	
Total Cases:			440